



# Serious Injury Reporting

## Youth – Fact Sheet for Children, Youth, and Young Adults (Ages 0-20)

### 1. I've experienced a serious injury, what happens now?

The most important thing is to make sure you are safe. Please ensure that a trusted adult who is close to you, such as a family member, caregiver, or social worker, is aware of the situation.

If there is no one that can help you, please call us, the Manitoba Advocate for Children and Youth (“MACY”) at 204-988-7440 or toll-free at 1-800-263-7146. If you are in immediate danger and need emergency assistance, call 911.

#### If you are under 18 years old:

If you have been seriously injured, and you or a family member were receiving assistance from a service provider at the time of your injury, or one year prior, MACY will be notified by the service provider. Service providers include child and family services (“CFS”), youth justice, mental health, and addiction services.

#### If you are 18-20 years old:

If you have been seriously injured, and you have (or had within one year prior to the injury) an extension of care agreement with CFS, MACY will be notified by CFS.

### 2. Will someone from MACY contact me?

After MACY receives the report from a service provider, our office will determine whether this is a situation we can look into.

If MACY determines we need to look into your serious injury, we may reach out to you and organize a time to talk on the phone or meet in person.

If we don't contact you, and you want to talk to us, we are always here to listen – feel free to call us!



#### PHONE:

204-988-7440  
1-800-263-7146



#### ADVOCACY OFFICE:

100-346 Portage Avenue  
Winnipeg, MB R3C 0C3

#### THOMPSON OFFICE:

300 Mystery Lake Rd,  
Thompson, MB R8N 0M2



#### EMAIL:

[seriousinjury@manitobaadvocate.ca](mailto:seriousinjury@manitobaadvocate.ca)



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### 3. Who will be informed of the serious injury once it is reported?

This will depend on your age and the type of injury. We need to ensure you are safe and that you have people caring for you. If you are under 18 years of age, it may be necessary to inform a trusted adult about the incident so that a plan can be developed to ensure your safety. The other service providers involved (e.g. – your CFS case worker) may need to notify your parent or caregiver.

### 4. Will the police be notified of what happened to me?

If your injury could be the result of something illegal, MACY staff are required to report this information to police. It is up to police to determine how they will respond.

### 5. Why is my information being reported to MACY?

MACY is receiving reports of serious injuries that are occurring to children, youth, or young adults in Manitoba. Receiving this information will allow MACY to be aware of any trends or common concerns that are affecting young people in Manitoba. MACY may review or investigate these injuries and the services that were provided. This allows MACY to make recommendations to the government to improve services that are provided to young people if needed.

## Support Lines:

If you are in immediate danger and need emergency assistance, call 911. If you feel you are unsafe and need protection, call 1-888-834-9767 to speak to a child and family services intake worker.

### Manitoba Suicide Prevention and Support Line

Available 24/7 – operated by Klinik Community Health Centre

Call toll-free: 1-877-435-7170

[www.reasonstolive.ca](http://www.reasonstolive.ca)

### Sexual Assault Crisis Line

Available 24/7 – operated by Klinik Community Health Centre

Call: 204-786-8631 or toll-free: 1-888-292-7565



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