

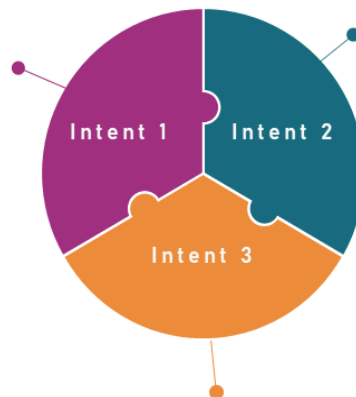
# COMPLIANCE DETERMINATION

## Suicide Aggregate – Recommendation 5

**Recommendation Summary:** Create youth hubs across Manitoba.  
**Primary Public Body:** Manitoba Mental Health and Community Wellness

**1. Develop a provincial plan to initiate scale-up of the youth hub model based on a province-wide gap analysis assessment of need to determine which populations would best benefit from this resource. Special consideration must be provided to rural and remote locations throughout the province.**

Five new youth hubs have been created. Consultation was conducted in deciding the location of these hubs with special consideration for rural and remote locations.



**2. Review the considerable literature and experiences in other provinces to engage individual communities to guide the implementation of their youth hubs.**

Evidence has been provided confirming that a literature review and engagement with individual communities were conducted in the implementation of the youth hubs. There will be regular youth engagement sessions with communities.

**3. Integrate multiple access points into communities to promote youth engagement in the hubs, including offering services in places where children are, such as in schools, community centres, health care facilities, and more.**

Each youth hub has several partnerships and a network of organizations that they work with.

### COMPLIANCE DETERMINATION



Fully Compliant

## Recommendation Compliance Summary

In accordance with subsection 11(1) clause (d) of *The Advocate for Children and Youth Act* (ACYA), the Advocate retains the responsibility "to monitor the implementation of recommendations included in reports made under section 27 (investigation) or special reports made under section 31."

This form details the assessment of implementation of compliance made under the referenced subsection of the ACYA. MACY assesses implementation of compliance with recommendations once a year but receives updates from public bodies every six months.

| 1. Recommendation Information                               |  |
|---|--|
| <b>Special Report Name:</b>                                 | <b>"Stop Giving Me a Number and Start Giving Me a Person": How 22 Girls Illuminate the Cracks in the Manitoba Youth Mental Health and Addiction System</b>   |
| <b>Date Released:</b>                                       | 5/7/2020   |
| <b>Full Recommendation:</b><br>(including details)          | <b>Recommendation Five:</b><br>The Manitoba Advocate for Children and Youth recommends that the Department of Health, Seniors and Active Living (now Health and Seniors Care), in collaboration with rural communities in Manitoba, and the federal government, where applicable, implement recommendation 4.8 of the Virgo Report: Building upon the successful experience of the NorWest Youth Hub and lessons learned from the experience of other provinces, develop a provincial plan for scale-up of the youth hub model, or similar models of integrated youth services, taking advantage of support from philanthropy as it may be available (Virgo Planning, 2018, p. 235).   |
| <b>Intent(s) of Recommendation:</b>                         | The intents of the recommendation are to: <ol style="list-style-type: none"> <li>1. <b>Develop a provincial plan to initiate scale-up of the youth hub model based on a province-wide gap analysis assessment of need to determine which populations would best benefit from this resource. Special consideration must be provided to rural and remote locations throughout the province.</b></li> <li>2. <b>Review the considerable literature and experiences in other provinces to engage individual communities to guide the implementation of their youth hubs.</b></li> <li>3. <b>Integrate multiple access points into communities to promote youth engagement in the hubs, including offering services in places where children are, such as in schools, community centres, health care facilities, and more.</b></li> </ol> |
| <b>Issue:</b>   | Mental Health and Addictions   |
| <b>Public Body</b>  | Manitoba Health and Seniors Care   |
| <b>Dates of Previous Official Updates from Public Body:</b> | June 30, 2022  |
|   | July 13, 2021  |
| 2. Compliance Determination                                 |  |
| <b>Fully Compliant 1.0</b>                                  | Actions taken fully implement the recommendation.  |
| <b>Self-Assessment</b>                                      | Fully Compliant  |
| <b>Previous Compliance Determination</b>                    | Largely Compliant  |
| 3. Rationale for Determination                              |  |

*(How did you reach this compliance determination)*

**Intent 1: Develop a provincial plan to initiate scale-up of the youth hub model based on a province-wide gap analysis assessment of need to determine which populations would best benefit from this resource. Special consideration must be provided to rural and remote locations throughout the province.**

**2022**

- Manitoba Mental Health reported the creation of five new youth hubs (or Huddles) in Manitoba based on consultation related to needs and gaps bringing the total number of youth hubs to six. This intent is now met.

**2021**

- On March 18, 2021, the Manitoba Government announced five new youth hub sites had been chosen through a Call for Proposals process. The original intent was to identify three new sites but because of the strength of the proposals received and the high need for this type of model, two additional sites were selected. Both government and private donors contributed additional dollars to these two new sites.
- Information on the five sites can be found here:  
<https://news.gov.mb.ca/news/index.html?item=51010>
- Manitoba Health and Seniors Care (MHSC) reported that these hubs will serve to further expand a hub model for integrated youth services (IYS), including mental health and addiction services for youth and young adults. Manitoba's first youth hub providing integrated services was established at NorWest Co-Op Community Health in Winnipeg in 2017. The youth hubs will bring together mental health care, addiction services, primary care, peer support and other social services in a way that provides access to integrated services for young people and their families in a youth-friendly, 'one-stop-shop' model.
- The youth hubs are located in Winnipeg (Point Douglas, Downtown, St. Boniface/St. Vital), Selkirk, and Brandon.

**Intent 2: Review the considerable literature and experiences in other provinces to engage individual communities to guide the implementation of their youth hubs.**

**2022**

- Manitoba Mental Health has submitted evidence confirming that a literature review and engagement with individual communities were conducted in the implementation of the youth hubs.
- Communities engaged with include Foundry BC, Youth Wellness Hubs Ontario, Youth Hubs Alberta, and Kickstand.
- Manitoba Mental Health also reported that there are regular youth engagement sessions, meetings, and communications with communities to discuss feedback and evaluation. As such, this intent is now met.

**2021**

- A backbone team has been established within United Way Winnipeg to support the implementation of these new hubs and to host a Provincial Youth Hubs Network. The backbone team has regular contact with other jurisdictions to learn from their experiences and better support the new sites in Manitoba. The Foundry Central Office has provided extensive documentation to assist other jurisdictions in setting up new youth hub sites.

**Intent 3: Integrate multiple access points into communities to promote youth engagement in the hubs, including offering services in places where children are, such as in schools, community centres, health care facilities, and more.**

**2022**

- Manitoba Mental Health reported that each youth hub has several partnerships and a network of organizations with whom they work closely, that also serve as access points for these huddles.
- Some of these organizations include NorWest Co-op Community Health, Addictions Foundation of Manitoba, Manitoba Adolescent Treatment Centre, Rainbow Resource Centre, University of Manitoba, Youth Employment Services, Canadian Mental Health Association, Assembly of Manitoba Chief's Eagle Urban Transition Centre, Family Dynamics, Youth Employment Services, N.E.E.D.S. Inc., Spence Neighbourhood Association, Manitoba Harm Reduction Network, Bruce Oake Recovery Centre, Community Financial Counselling Services, Youville Clinic, Centre de santé St. Boniface, Aulneau Renewal Centre, Sara Riel, Marymound, Women's Health Clinic, Teen Stop Jeunesse, Ka Ni Kanichik, Klinik Community Health, Aboriginal Health and Wellness Centre, Westman Youth for Christ, Brandon Friendship Centre, Career and Employment Youth Services (C.E.Y.S. Brandon), Prairie Mountain Health, SERC, Peguis First Nation/Peguis Community Programs and Services, Interlake-Eastern Regional Health Authority, the Lord Selkirk School Division, CMHA Interlake Eastern Region, the PASS program (Promoting Aboriginal Student Success), the START program, and the Royal Canadian Mounted Police.

**2021**

- MHSAL reported that a number of factors were considered when choosing the successful sites, including the level of need in the communities they would be serving, their ability to reach youth in need of services, as well as the partnerships they had formed to establish the youth hub (amongst many other criteria). Youth, family, and community engagement are key components to the youth hub model, both in the planning phases but also ongoing. The March 18 news release shared above lists the multiple organizations partnering to provide services via each hub.

**Analysis Summary:** The opening of five new youth hubs based on consultation to determine strategic locations, has moved this recommendation to completion. Furthermore, the requested literature review has been provided and there is evidence that the youth hubs work in a manner that allows for multiple access points for children and youth in need of this support. As such, the compliance determination for this recommendation is fully compliant.