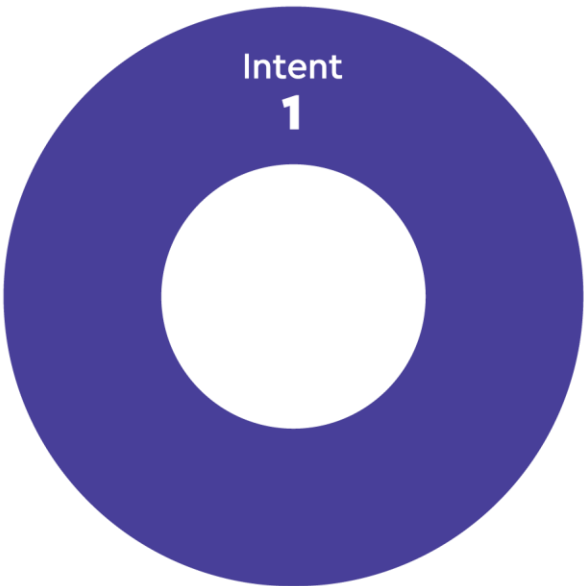



COMPLIANCE DETERMINATION

Circling Star – Recommendation 3

Recommendation Summary: Establish a concerted cross-sectoral process to reduce perceived and real jurisdictional boundaries that prevent access and coordination of services.

Primary Public Body: Manitoba Mental Health and Community Wellness

	<p>Intent 1. Implement Virgo recommendation 5.4: establish a concerted cross-sectoral process to reduce perceived and real jurisdictional boundaries that prevent access and coordination of services.</p>
<p>COMPLIANCE DETERMINATION</p>	
	

Recommendation Compliance Summary



This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Documenting the Decline: The Dangerous Space Between Good Intentions and Meaningful Interventions
Date Released:	10/19/2018
Full Recommendation: (including details)	<p>Recommendation Three:</p> <p>The Manitoba Advocate for Children and Youth recommends the Department of Health, Seniors and Active Living implement, in full, recommendation 5.4, per the Virgo report, as follows: "Establish a concerted cross-sectoral process to reduce perceived and real jurisdictional boundaries that challenge access to, and coordination of, services. The process of developing this [Manitoba's Mental Health and Addictions] Strategy, as well as any new opportunities and resources for working together (e.g., through Jordan's Principle), should be viewed as an accelerator of a new period of trust and collaboration based on shared beliefs and strengths among all partners, and should include an interest in wellness, hope and families/community health."</p> <p>DETAILS:</p> <p>Specifically, provisions in the following areas are needed within Manitoba's Mental Health and Addictions Strategy:</p> <ul style="list-style-type: none"> • Post-discharge supports for children and youth who have experienced mental health concerns, including addictions issues; • A continuum of services, reflective of culturally-safe and trauma-informed approaches, for all of Manitoba's children and youth, including Indigenous children and youth, and those who live in First Nations communities; and • A continuity of care model that ensures equitable standards of service when First Nations children and youth return to their home communities.
Intent(s) of Recommendation:	<p>The intent of the recommendation is to:</p> <ol style="list-style-type: none"> 1. Implement Virgo recommendation 5.4: establish a concerted cross-sectoral process to reduce perceived and real jurisdictional boundaries that prevent access and coordination of services.
Issue:	Mental Health and Addictions
Public Body	Manitoba Mental Health and Community Wellness
Dates of Previous	September 6, 2023

Official Updates from Public Body:	July 21, 2023
	June 30, 2022
	July 13, 2021
	June 30, 2020
	December 31, 2019
	June 30, 2019

2. Compliance Determination

Partially Compliant 0.50	Actions taken only implement part of the recommendation. Important requirements have been met and the recommendation is acted upon, however, deficiencies remain.
Self-Assessment	Largely Compliant
Previous Compliance Determination	Partially Compliant

3. Rationale for Determination
(How did you reach this compliance determination)

Intent 1: Implement Virgo recommendation 5.4: establish a concerted cross-sectoral process to reduce perceived and real jurisdictional boundaries that prevent access and coordination of services.

2023

- Mental Health reported the establishment of two new committees under Shared Health: the Access Intake Assessment Coordination (AIAC) Advisory Committee and Steering Committee. While the creation of these new committees is not specifically designed for youth and no precise details were provided, it is reported that work is underway within this portfolio to improve access and coordination of mental health and addictions services across Manitoba.
- Mental Health reiterated the proposed expansion of Huddle Manitoba to the Northern and Southern Region Health Authorities, which would create two additional integrated youth services hubs (for a total of eight). It was reported last year that a soft launch was planned for 2022-23 and a formal launch in 2023-24, however, no updates were provided.
- Mental Health reported that as of March 31, 2022, telepsychiatry services opened to all rural, northern health centres and nursing stations in Manitoba to make services more accessible. It was explained that, through Jordan's Principle, the Rural and Northern Telehealth Service provides consultation, assessment, and treatment services to First Nations children and youth ages 5 to 18 who are experiencing emotional difficulties.
- Mental Health further reported a planned RAAM hub expansion: virtual RAAM services to serve rural communities in Prairie Mountain Health (serving Swan River, Killarney, and Russell), which will be accessible to eligible youth over 15 years of age. Details about access, referrals, and specialized services for youth are still under development.

- Mental Health also reported that the Strongest Families Institute (SFI) offers ongoing virtual support programs to any youth experiencing mental health challenges.

2022

- Mental Health reported the Huddle Manitoba Expansion: an investment of \$1.05M annually which will create five additional integrated youth services hubs. It reported this effort is to ensure mental health services are accessible within jurisdictions with no or limited accessibility prior to the establishment of these hubs. The additional jurisdictions to be reached include Selkirk, Swan River, Killarney, and Russell.
- Four of the five new hubs are operational as of May 2022, and the Selkirk location is in a soft-launch phase and set to launch later in 2022.
- Two additional hubs will be launched later in 2022.
- One will be located in the Northern Region Health Authority and the other in Southern Health-Sante Sud. With these additions, all RHAs will be covered. A soft-launch is scheduled for 2022/23 and formal launch for 2023/24.
- Mental Health reported additional funding of \$342K for the provision of emergency psychiatry assessments to rural and First Nations communities which currently lack access. Like the Huddle Manitoba Expansion, this initiative seeks to reduce jurisdictional barriers to access mental health services. These initiatives, however, are not specifically designed for children and youth.
- Mental Health reported that there is now a new portfolio under the Shared Health program. It reported that the new position, Manager of Mental Health and Addictions Intake, will improve coordination of child and youth intake.

2021

- Manitoba Health and Seniors Care (MHSC) reported the new department of Mental Health, Wellness and Recovery was established in January 2021.

2020

- Jordan's Principle Working Group continued to meet in the early part of 2020.
- A meeting with federal officials to get an update on the implementation of Jordan's Principle occurred in January 2020.

2019

- Letter to the Prime Minister inviting the Manitoba and federal governments to participate in a tripartite Jordan's Principle Equity Roundtable. This letter was responded to by Minister Clarke who welcomed further discussion.
- The development of the Jordan's Principle working group and the efforts made to meet with federal officials, including the Prime Minister, demonstrate that activities are occurring to assess the coordination of services and the reduction of jurisdictional boundaries. It remains unclear, however, what the specific goals of

the Jordan's Principle working group entail and how this work will help improve access to and coordination of services.

Analysis Summary: Overall, clear steps towards the implementation of the recommendation continue to be taken, including the creation of two new committees to improve access and coordination, the development of virtual mental health and addictions services to make services more accessible to rural and remote communities, and a further North and South Huddle expansion. While this is important progress, it is not immediately clear if or how jurisdictional boundaries are being addressed. As there is still considerable work to be done, this recommendation remains Partially Compliant.