

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	In Need of Protection: Angel's Story
Date Released:	12/13/2018
Full Recommendation: (including details)	<p>Recommendation One:</p> <p>The Manitoba Advocate for Children and Youth recommends that Manitoba Education and Training, Manitoba Families, Manitoba Justice, and Manitoba Health, Seniors and Active Living engage with experts in childhood trauma and Adverse Childhood Experiences (ACEs) in order to develop a trauma prevention and response plan of action to (a) educate service providers and the public on ACEs, and create appropriate, accessible immediate and long-term evidence informed interventions to address the trauma crisis that is ongoing in Manitoba.</p>
Intent(s) of Recommendation:	<p>The intent of the recommendation is to:</p> <ol style="list-style-type: none"> 1. Develop a trauma prevention and response plan on Adverse Childhood Experiences 2. Educate service providers on ACEs 3. Educate public on ACEs 4. Create appropriate, accessible immediate and long-term interventions that are evidence based to address the ongoing trauma crisis in Manitoba
Issue:	Mental Health and Addictions
Primary Department:	Government of Manitoba
Dates of Previous Official Updates from Public Body:	<div style="border: 1px solid black; padding: 2px;">June 30, 2020</div> <div style="border: 1px solid black; padding: 2px;">December 31, 2019</div> <div style="border: 1px solid black; padding: 2px;">June 27, 2019</div>
2. Compliance Determination	
Partially Compliant 0.50	Actions taken only implement part of the recommendation
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<ol style="list-style-type: none"> 1. Develop a trauma prevention and response plan on Adverse Childhood Experiences <ul style="list-style-type: none"> • There has been no evidence provided to indicate that a trauma prevention and response plan on ACEs has been developed. 2. Educate service providers on ACEs <ul style="list-style-type: none"> • Manitoba Health, Seniors and Active Living reported initiatives including the Newcomer Trauma-Focused services and funding to Prairie Mountain Health to provide Trauma-Focused Cognitive Behavioural Therapy for Children and Adolescents training to 15 staff. While the training is consistent with the intent of the recommendation, the training is limited in geography and reach to a small proportion of service providers. 	

- Department of Families indicated that Trauma and Resilience Training designed in 2017 provides staff with appropriate and effective ways to support clients struggling with the effects of trauma and the tools to implement trauma and resilience informed-approaches. This training became mandatory for some branches in the Employment and Income Assistance program. As of March 2020, 506 Department of Families employees received the training from the following program areas: Early Learning and Child Care, Employment and Income Assistance, Child and Family Services, Centralized Services and Resources, Family Conciliation, and Manitoba Housing. The Department of Families also indicated that the issue of trauma is addressed in its two-day working with refugees training. The activities outlined meet the intention of educating service providers.
- Manitoba Justice has identified implementing “Road to Mental Readiness” training. However, it was not clear how this training relates to ACEs.
- Some activities have been taken which meet the requirement to educate service providers but this is limited to the Departments of Family and Health, Seniors and Active Living. More information is required to assess implementation in the Departments of Justice and Education.

3. Educate public on ACEs

- One public education initiative was reported. The Department of Families granted \$63,900 to the Winnipeg Police Service to create a video series regarding complex trauma for presentation to children in grades 7-12 (2018-19). The goal was to educate youth about trauma and how it can lead to substance use, gang involvement, exploitation, etc. The project is intended to be evaluated. This project is limited in reach to children and youth in grades 7-12.

4. Create appropriate, accessible immediate and long-term interventions that are evidence based to address the ongoing trauma crisis in Manitoba

- On November 4, 2019 the Department of Families announced the expansion of existing services and creation of new initiatives to address trauma for youth in Manitoba including:
 - Expanding Klinik Community Health Centre’s drop-in counselling program by eight hours each week, expanding access to more than 600 additional Manitobans per year. This drop-in counselling is for anyone aged 13 or older. This expansion increases accessibility to immediate trauma intervention.
 - Creating a seven-day-a-week centralized trauma intake and referral service at Klinik; this applies to all ages, genders and background. This new program meets the accessibility and immediacy requirements of this recommendation.
 - Expanding Klinik’s longer-term trauma counselling program, allowing for about 80 additional clients to be helped annually. MACY contacted Klinik about the eligibility criteria for Klinik’s longer term trauma counselling program which is cited as 18 years of age and over. The program remains promising for youth 18-21, however a youth such as Angel who is under the age of 18, would be unable to access long-term trauma interventions through this program.
- Two additional initiatives were cited as indirectly related to the recommendation including the Newcomer Trauma-Focused Services and the Community Emergency Department Violence Intervention Program (CEDVIP).

- The Newcomer Trauma-Focused Services was described by Manitoba Health, Seniors and Active Living, in response to this recommendation. Given that this initiative is directed at newcomer trauma focused-services, the eligibility criteria for this program would likely exclude an Indigenous youth like Angel. Nevertheless, the program creates supports for children and families that have experienced trauma.
- Manitoba Health, Seniors and Active Living provided an update regarding CEDVIP. The program serves youth and young adults who present to emergency rooms following an injury due to a violent incident. However, the information provided does not contextualize what are violence-related injuries and whether youth such as Angel who are sexually exploited would be able to access CEDVIP. The CEDVIP is a promising program as youth and young adults are provided with wraparound care involving housing, employment, and Indigenous ceremony.

Information provided evidences the development of new and expansion of existing programs that are accessible, both immediate and long-term and address the trauma crisis in Manitoba, meeting the requirements of this section of the recommendation.

Overall, actions only implement part of the recommendation, including the creation of new interventions and some training to service providers. However, requirements to develop a trauma prevention and response plan or to educate the public on ACEs have not been addressed.