

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Documenting the Decline: The Dangerous Space Between Good Intentions and Meaningful Interventions
Date Released:	10/19/2018
Full Recommendation: (including details)	<p>Recommendation One: The Manitoba Advocate for Children and Youth recommends that the Province of Manitoba respond to the persistent lack of coordination between services for children and youth by developing and implementing a provincial strategy to train service providers on the requirement to share information across systems and ensure children and youth are at the centre of all service provision. This is to be developed, delivered, and evaluated in consultation with Manitoba Education and Training, Manitoba Families, Manitoba Justice, and Manitoba Health, Seniors and Active Living.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • In line with <i>The Protecting Children (Information Sharing) Act</i>, this training needs to be provided to all relevant service providers in Manitoba. • As part of this strategy, an inter-ministerial working group at the director, manager, and staff levels is needed to identify and address barriers to collaborative sharing of information and ensure oversight of quality assurance protocols related to case management across service providers.
Intent(s) of Recommendation:	<p>The intent of the recommendation is to:</p> <ol style="list-style-type: none"> 1. Develop and implement a provincial strategy to train service providers on the requirement to share information across systems 2. The provincial strategy should be developed, delivered and evaluated in consultation with EDU, FAM, JUS and HEALTH
Issue:	Coordination
Public Body	Government of Manitoba
Dates of Previous Official Updates from Public Body:	June 30, 2020
	December 31, 2019
	June 27, 2019
	April 23, 2019
2. Compliance Determination	
Largely Compliant 0.75	Actions taken meet the majority of requirements for implementation; only negligible requirements remain.

3. Rationale for Determination

(How did you reach this compliance determination)

1) Develop and implement a provincial strategy to train service providers on the requirement to share information across systems

- Activities taken indicate that addressees have implemented training to service providers on the requirement to share information across system. However, a strategy has not been developed.
- Demonstrated activities that fulfill the requirement to implement training of service providers on the requirement to share information across systems include:
 - A working group developed materials to facilitate information sharing under PCISA
 - PCISA Train the Trainer sessions held in school divisions from November-December 2019. Representatives from all 37 school divisions and Manitoba First Nations School System completed the training. These designates can access the Manitoba Professional Learning Environment platform for training materials and updates. Other related groups such as clinician, discipline groups, school resource offers received PCISA presentations.
 - A cross-departmental Train the Trainer session took place January 22, 2020, including Education, Families, Health, Health Authorities, youth Justice, and Families; there were 67 participants. Organizers incorporated feedback from participants and sent updated material to attendees after the session.
 - Manitoba Families provides training to staff who request it and has made online training available to all government staff on the intranet website. It is not clear how many staff have taken the training online or how many staff are requesting it.
 - Department of Families is beginning to revise training material to reflect the amendments to PCISA such as a section to allow sharing information to support children’s programming.
 - With the amendments, PCISA is now the Protecting and Supporting Children (Information Sharing) Act. No information was provided on how the amendments will impact training activities and whether there will now be a provincial strategy to train service providers given that children’s programming providers are now included in the Act.

2. The provincial strategy should be developed, delivered and evaluated in consultation with EDU, FAM, JUS and HEALTH

- According to the response in June 2019, a working group has been developed between Education, Families, Justice and Health. Development of the training materials and information is being undertaken by the Department of Families. Development is ongoing given amendments to the Protecting Children’s Act.
- Training has been delivered to Department of Families’ staff, some Health staff, education, and justice staff. Of note, following training delivery to Children disability Services, the program updated its confidentiality and privacy forms to comply with the Act.
- A survey that evaluated the training sessions for educators which was planned for May 2020 was postponed due to COVID- 19. The survey is expected to be completed when feasible in the 2020/21 school year. No evaluation activities have been reported beyond this survey for trainees in education.

Activities presented demonstrate consultation and involvement of all departments, meeting most requirements of this intent. The Department of Families is playing a leading role in the development and delivery of training materials.

Overall, while many requirements of this recommendation have been met including the requirement to implement training and the requirement to consult across departments, the activities have not been summarized within a provincial strategy to train service providers. This a key requirement for a full recommendation compliance determination. Furthermore, evaluation activities have not yet been completed and have been delayed due to the COVID-19 pandemic. Hence, the actions taken are largely compliant as they meet the majority of requirements; however, the requirement to articulate activities into a lasting provincial strategy that ensures the sustainability of activities has not been met.