

COMPLIANCE DETERMINATION

Matthew- Recommendation 4

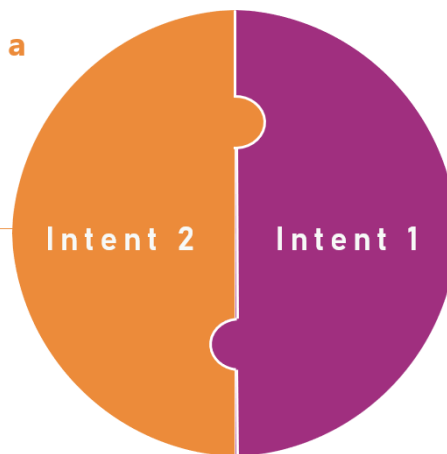
Recommendation Summary: Evaluate existing mental health access points and implement a child- and youth-centred specialized access point that meets the needs of children and youth.

Primary Public Body: Manitoba Health and Seniors Care

2. Develop and implement a separate child- and youth-centred access point for children and youth in mental health crisis

An expansion of services at HSC is in the second stage of implementation.

Outstanding Action: The second stage of the expansion of services for children and youth at HSC needs to be finalized.



1. Evaluate admissions and services practices at the Health Sciences Centre for children and youth experiencing mental health crisis

A review of admissions and services has been complete.

Outstanding Action: A copy of the evaluation of admissions and services for children and youth is required.

COMPLIANCE DETERMINATION

0.75

Largely Compliant

Actions taken meet the majority of requirements for implementation. Phase two of the expansion of services for children and youth at HSC needs to be complete and fully operational.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	The Slow Disappearance of Matthew: A Family's Fight for Youth Mental Health Care in the Wake of Bullying and Mental Illness
Date Released:	2/27/2020
Full Recommendation: (including details)	Recommendation Four: Improve access points for children and youth experiencing a mental health crisis. The Manitoba Advocate for Children and Youth recommends that Manitoba Health, Seniors and Active Living (now Health and Seniors Care), along with representatives from Shared Health, children's emergency staff and child and adolescent psychiatry – in accordance with their master plan overview of Health Sciences Centre – evaluate practices at the Health Sciences Centre – Children's Hospital Emergency Room, with the intent of developing and implementing a child and youth-centred, separate and specialized access point that meets the needs of children and youth who are experiencing a mental health crisis.
Intent(s) of Recommendation:	The intents of the recommendation are to: <ol style="list-style-type: none"> 1. Evaluate admissions and services practices at the Health Sciences Centre for children and youth experiencing mental health crisis. 2. Develop and implement a separate child and youth-centred access point for children and youth in mental health crisis.
Issue:	Mental Health and Addictions
Public Body	Manitoba Health and Seniors Care
Dates of Previous Official Updates from Public Body:	July 13, 2021
2. Compliance Determination	
Largely Compliant 0.75	Actions taken meet the majority of requirements for implementation, only negligible requirements remain.
Self-Assessment	Largely Compliant
Previous Compliance Determination	N/A
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
Intent 1: Evaluate admissions and services practices at the Health Sciences Centre for children and youth experiencing mental health crisis.	
2021	
<ul style="list-style-type: none"> • Manitoba Health and Seniors Care (MHSC) has engaged Shared Health to review and expand mental health assessment and treatment services for children and youth at Health Sciences Centre (HSC) in Winnipeg. The review of the admission and services practices led to the 	

development of the expansion of services plan (July 2021).

Intent 2: Develop and implement a separate child and youth-centred specialized access point for children and youth in mental health crisis.

2021

- Expansion of services is being implemented in a phased manner. MHSAL reported that Phase One was implemented in 2020, and included:
 - Improving quality of care in the Children’s Hospital Emergency Department (CHED) by providing relief coverage for child and adolescent Psychiatric Emergency Nurses (PENS). PENS assess children and youth who present in the CHED and facilitate referral to appropriate outpatient resources.
 - Increased individual and group psychotherapy capacity in the Intensive Child and Adolescent Treatment Centre (ICATS), a 12-week multi-disciplinary crisis treatment resource.
 - Increased capacity in the Outpatient Mental Health Service (OMHS).
 - Improved access to group therapy and reduced wait times for the Anxiety Disorders Services for Children and Youth (ADSCY).
- MHSC reported that Phase Two will require additional office and treatment space in HSC. Shared Health has submitted a plan for renovations in the 2021/22 Regional Health Plan. Phase two includes:
 - Increased capacity in the Child and Adolescent Rapid Assessment Clinic (CARAC) for additional children and youth to be able to receive a rapid psychiatric assessment. This will improve flow from, and wait times in, the CHED. This will also improve capacity to provide urgent consultation to staff in rural and remote areas regarding direct care of patients, thus reducing transfers to CHED.
 - Further increased group therapy capacity and reduced wait times in ICATS.
 - Further increased capacity and reduced wait times in OMHS.
 - Further increased capacity and reduced wait times in ADSCY.
 - Shared health has advised that they are currently interviewing for positions to enable capacity enhancement in these areas. These services were implemented in April 2021 (July 2021).
- Additionally, the Community Emergency Department Violence Intervention Program (CEDVIP) assists youth and young adults aged 14-29 who present with violence-related injuries to the HSC Adult and Child Emergency Departments. The CEDVIP team provides 24/7 on call coverage by seven Community Support Workers who meet youth at HSC and offer wrap around support in community. Program implementation began in March, 2020. Due to COVID, full implementation was delayed until May, 2020 (July 2021).

Analysis Summary: In considering the compliance determination for this recommendation, a copy of the evaluation of admissions and services for children and youth at the Health Sciences Centre is needed to confirm intent 1 is complete. The first stage to addressing the expansion of services for children and youth experiencing a mental health crisis has been implemented with the second and final stage being in progress. As such, this recommendation is considered largely compliant.