

# COMPLIANCE DETERMINATION

## Suicide Aggregate- Recommendation 5

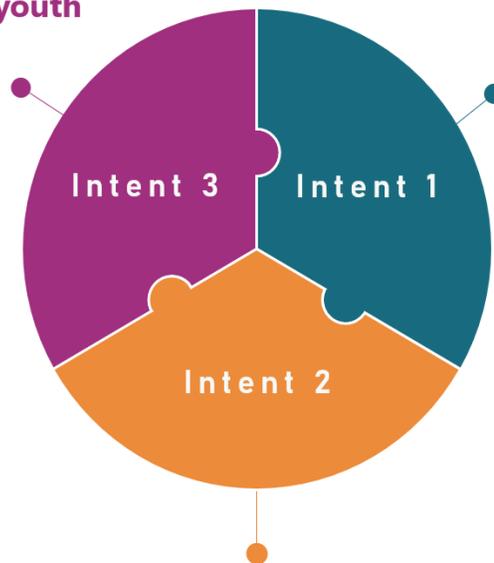
**Recommendation Summary:** Create youth hubs across Manitoba.

**Primary Public Body:** Manitoba Health and Seniors Care

### 3. Integrate multiple community access points to promote youth engagement in the hubs

A number of factors were considered when choosing the successful sites, including the level of need in the communities they would be serving, their ability to reach youth in need of services, as well as the partnerships they had formed to establish the youth hub (amongst many other criteria).

**Outstanding Action:** Provide evidence the five new hubs have been integrated within existing community and public services for youth, and that they are fully operational.



### 1. Develop a provincial plan to initiate scale-up of the youth hub model based on a province-wide gap analysis assessment of need and population specific data

On March 18, 2021, the Manitoba government announced five new youth hub sites had been chosen through a Call for Proposals process.

**Outstanding Action:** Provide a summary report that indicates the number and proportion of fully operational youth hubs in rural and remote locations.

### 2. Review literature and experiences of other provinces to engage individual communities to guide the implementation of their youth hubs

A backbone team has been established within United Way Winnipeg to support the implementation of these new hubs and to host a Provincial Youth Hubs Network.

**Outstanding Action:** Confirmation that a literature review and engagement with individual communities have been completed.

## COMPLIANCE DETERMINATION

0.75

Largely Compliant

Actions taken meet the majority of requirements for implementation. Evidence to show the youth hubs are fully operational and integrated into existing community services is required.

## Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
<b>Report Name:</b>	<b>“Stop Giving Me a Number and Start Giving Me a Person”: How 22 Girls Illuminate the Cracks in the Manitoba Youth Mental Health and Addiction System</b>
<b>Date Released:</b>	5/7/2020
<b>Full Recommendation:</b> (including details)	<b>Recommendation Five:</b> The Manitoba Advocate for Children and Youth recommends that the Department of Health, Seniors and Active Living (now Health and Seniors Care), in collaboration with rural communities in Manitoba, and the federal government, where applicable, implement recommendation 4.8 of the Virgo Report: Building upon the successful experience of the NorWest Youth Hub and lessons learned from the experience of other provinces, develop a provincial plan for scale-up of the youth hub model, or similar models of integrated youth services, taking advantage of support from philanthropy as it may be available (Virgo Planning, 2018, p. 235).
<b>Intent(s) of Recommendation:</b>	The intents of the recommendation are to: <ol style="list-style-type: none"> <li>1. <b>Develop a provincial plan to initiate scale-up of the youth hub model based on a province-wide gap analysis assessment of need to determine which populations would best benefit from this resource. Special consideration must be provided to rural and remote locations throughout the province.</b></li> <li>2. <b>Review the considerable literature and experiences in other provinces to engage individual communities to guide the implementation of their youth hubs.</b></li> <li>3. <b>Integrate multiple access points into communities to promote youth engagement in the hubs, including offering services in places where children are, such as in schools, community centres, health care facilities, and more.</b></li> </ol>
<b>Issue:</b>	Mental Health and Addictions
<b>Public Body</b>	Manitoba Health and Seniors Care
<b>Dates of Previous Official Updates from Public Body:</b>	July 13, 2021
2. Compliance Determination	
<b>Largely Compliant 0.75</b>	Actions taken meet the majority of requirements for implementation, only negligible requirements remain.
<b>Self-Assessment</b>	Largely Compliant
<b>Previous Compliance Determination</b>	N/A
3. Rationale for Determination	

*(How did you reach this compliance determination)*

**Intent 1: Develop a provincial plan to initiate scale-up of the youth hub model based on a province-wide gap analysis assessment of need to determine which populations would best benefit from this resource. Special consideration must be provided to rural and remote locations throughout the province.**

**2021**

- On March 18, 2021, the Manitoba Government announced five new youth hub sites had been chosen through a Call for Proposals process. The original intent was to identify three new sites but because of the strength of the proposals received and the high need for this type of model, two additional sites were selected. Both government and private donors contributed additional dollars to these two new sites.
- Information on the five sites can be found here: <https://news.gov.mb.ca/news/index.html?item=51010>
- Manitoba Health and Seniors Care (MHSC) reported that these hubs will serve to further expand a hub model for integrated youth services (IYS), including mental health and addiction services for youth and young adults. Manitoba's first youth hub providing integrated services was established at NorWest Co-Op Community Health in Winnipeg in 2017. The youth hubs will bring together mental health care, addiction services, primary care, peer support and other social services in a way that provides access to integrated services for young people and their families in a youth-friendly, 'one-stop-shop' model.
- The youth hubs are located in Winnipeg (Point Douglas, Downtown, St. Boniface/St. Vital), Selkirk, and Brandon.

**Intent 2: Review the considerable literature and experiences in other provinces to engage individual communities to guide the implementation of their youth hubs.**

**2021**

- A backbone team has been established within United Way Winnipeg to support the implementation of these new hubs and to host a Provincial Youth Hubs Network. The backbone team has regular contact with other jurisdictions to learn from their experiences and better support the new sites in Manitoba. The Foundry Central Office has provided extensive documentation to assist other jurisdictions in setting up new youth hub sites.

**Intent 3: Integrate multiple access points into communities to promote youth engagement in the hubs, including offering services in places where children are, such as in schools, community centres, health care facilities, and more.**

**2021**

- MHSAL reported that a number of factors were considered when choosing the successful sites, including the level of need in the communities they would be serving, their ability to reach youth in need of services, as well as the partnerships they had formed to establish the youth hub (amongst many other criteria). Youth, family, and community engagement are key components to the youth hub model, both in the planning phases but also ongoing. The March 18 news release shared above lists the multiple organizations partnering to provide services via each hub.

**Analysis Summary:** The Government of Manitoba's announcement regarding the opening of five new youth hubs demonstrates that a significant degree of work is being conducted to move this recommendation towards completion. As such, as it stands, the compliance determination for this

recommendation is largely compliant. Further information/activities that would demonstrate full implementation include: a summary report that indicates the number and proportion of fully operational youth hubs in rural and remote locations; confirmation that a literature review and engagement with individual communities have been completed; and evidence that the five new hubs have been integrated within existing community and public services for youth, and they are fully operational.