

COMPLIANCE DETERMINATION

Suicide Aggregate- Recommendation 6

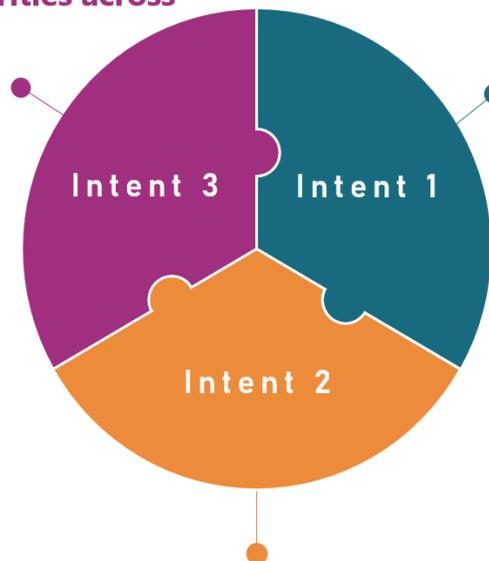
Recommendation Summary: Create mental health focal points outside of Winnipeg.

Primary Public Body: Manitoba Health and Seniors Care

3. Develop a provincial plan to initiate scale-up of focal points in each of the five regional health authorities across Manitoba

On November 4, 2020, the Manitoba government announced that it is investing \$1.55 million in the expansion, with \$2.65 million in additional funding coming from the philanthropic partners, to create new youth hub sites across the province.

Outstanding Action: Evidence that a provincial plan has been developed to ensure focal points in each of the five RHAs.



1. Create mental health hubs in regional health authorities other than the WRHA in collaboration with rural and First Nations communities

Five new youth hub sites have been selected for the purpose of expanding a hub model for integrated youth services.

Outstanding Action: Creation of mental health hubs in remote and rural locations.

2. Ensure that each “focal point” has the ability to provide services to children and youth, unless other specialties housed at a larger centres are required

The development of the Integrated Network Model, that links local, district, intermediate and provincial hubs.

Outstanding Action: Evidence that indicates the Integrated Network Model supports children and youth in accessing services.

COMPLIANCE DETERMINATION

0.50

Partially
Compliant

Actions taken only implement a part of the recommendation. Creation of youth hubs in all five Regional Health Authorities is required, as is evidence that the Integrated Network Model supports access to services.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	“Stop Giving Me a Number and Start Giving Me a Person”: How 22 Girls Illuminate the Cracks in the Manitoba Youth Mental Health and Addiction System
Date Released:	5/7/2020
Full Recommendation: (including details)	<p>Recommendation Six:</p> <p>The Manitoba Advocate for Children and Youth recommends that the Department of Health, Seniors and Active Living (now Health and Seniors Care), in collaboration with rural and First Nations communities in Manitoba, and the federal government, where applicable, implement recommendation 2.11 of the Virgo Report, as summarized below: In the RHAs other than the WRHA, create mental health hubs (as identified in the Peachey report), with a view to: (a) developing these as integrated regional mental health and substance use/addictions (SUA) “focal points”, and (b) harmonizing a core set of regional services and supports to the hospital emergency departments and crisis services including: Screening, assessment, and support for SUA. 24/7 access to psychiatric consultation and acute assessment/treatment services. A core set of professionals in addition to psychiatrists with capacity in SUA support – e.g., clinical psychologists and psychiatric emergency nurses, Cross-trained mental health and addiction liaison workers co-located in hospital emergency departments/other hospital programs. Infrastructure and staffing to ensure safety and security of patients and staff. Links to community mental health and addictions services, including centralized intake (Virgo Planning, 2018; full wording may be found at p. 225).</p>
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. Create mental health hubs in RHAs other than WRHA in collaboration with rural and First Nations communities, that are integrated and harmonized with regional services and emergency and crisis services, staffed by mental health professionals, and link people to community mental health and addiction services including centralized intake. 2. Ensure that each “focal point” has the ability to service children and youth, unless other specialities housed at a larger centre are required. 3. Develop a provincial plan to initiate scale-up of focal points in each of the five regional health authorities across Manitoba.
Issue:	Mental Health and Addictions
Public Body	Manitoba Health and Seniors Care
Dates of Previous	July 13, 2021

Official Updates from Public Body:	
2. Compliance Determination	
Partially Compliant 0.50	Actions taken only implement part of the recommendation. Important requirements have been met and the recommendation is acted upon, however, deficiencies remain.
Self-Assessment	Largely Compliant
Previous Compliance Determination	N/A
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
Intent 1: Create mental health hubs in RHAs other than WRHA in collaboration with rural and First Nations communities, that are integrated and harmonized with regional services and emergency and crisis services, staffed by mental health professionals, and link people to community mental health and addiction services including centralized intake.	
2021	
<ul style="list-style-type: none"> • On March 18, 2021, the Manitoba government announced five new youth hub sites had been chosen through a call for proposals process. The original intent was to identify three new sites but because of the strength of the proposals received and the high need for this type of model, two additional sites were selected. Both government and private donors contributed additional dollars to these two additional sites. Information on the five sites can be found here: https://news.gov.mb.ca/news/index.html?item=51010. • These hubs will serve to further expand a hub model for integrated youth services (IYS), including mental health and addiction services for youth and young adults. Manitoba’s first youth hub providing integrated services was established at NorWest Co-Op Community Health in Winnipeg in 2017. The youth hubs will bring together mental health care, addiction services, primary care, peer support, and other social services in a way that provides access to integrated services for young people and their families in a youth-friendly, ‘one-stop-shop’ model. • Of the five current hubs, only two are located outside of Winnipeg, with one in Selkirk and one in Brandon. This leaves the vast majority of children and youth in remote and rural locations without access to a hub and does not meet the criteria to have focal points in each of the five Regional Health Authorities (RHAs). 	
Intent 2: Ensure that each “focal point” has the ability to service children and youth, unless other specialties housed at a larger centre are required.	
2021	
<ul style="list-style-type: none"> • Shared Health, Inc. was mandated to develop Manitoba’s Clinical and Preventive Services Plan (CPSP), the province’s first five-year plan. This was created in collaboration with clinical providers and health system leaders to improve the delivery of health care across the province. • The Integrated Network Model links local, district, intermediate, and provincial hubs and provides common service standards, capabilities and pathways for patients, providers, and health system managers in the province. According to Manitoba Health and Seniors Care (MHSC), the model will reconfigure care to improve the health and well-being of all Manitobans through provincial standards that elevate care and innovative approaches to ensure equitable care delivery. The key to success will be the development of appropriate, sustainable capacity at the local level and standardized pathways that streamline how patients 	

and providers navigate the system. Provincial clinical governance will guide the development and monitoring of standards and pathways. By leading in connected care, MHSAL reported it will optimize a hybrid digital and in-person care experience for everyone. The network model is intended to facilitate the relationship between providers and the flow of patients in the province. It is not intended to create barriers or “gates” in the system. According to MHSAL, it will be used to create transparency and certainty of capabilities. MHSAL provided the following definitions:

Local Area Hub: Integrated network for prevention and screening, transitional care, community-based support and rehab, and primary and community care.

District Health Hub: Integrated network for low-moderate acuity, variable volume general medicine/surgery interventions/procedures, post acute treatment, and emergency services.

Intermediate Referral Hub: Integrated network for moderate acuity/complexity medicine, surgery, critical care, and emergency services.

Provincial Referral Hub: Provincial integrated network for high-acuity, highly complex medicine, surgery, critical care, and emergency services.

Intent 3: Develop a provincial plan to initiate scale-up of focal points in each of the five regional health authorities across Manitoba.

2021

- On November 4, 2020, the Manitoba government announced that it would be investing \$1.55 million to expand services, with \$2.65 million in additional funding coming from the philanthropic partners to create new youth hub sites across the province: <https://news.gov.mb.ca/news/print,index.html?item=49574>. The youth hubs will bring together mental health care, addiction services, primary care, peer support and other social services in a way that provides access to integrated services for young people and their families in a youth-friendly, ‘one-stop-shop’ model.
- This scale up, however, only represents two (Winnipeg and Prairie Mountain Health) of the five RHAs.

Analysis Summary: The creation of the five youth hubs, the development of the Integrated Network Model, and recent funding announcements demonstrate that all three of the intents of this recommendation have been partially met. Yet the recommendation requires that implementation occurs in “RHAs other than the WRHA” and only one of the five hubs is located outside Winnipeg. There are no youth hubs in the Northern, Interlake-Eastern, and Southern RHAs. Therefore, the current status determination of this recommendation is partially compliant.