



Supplemental Content

Summary Assessments of 51 Recommendations

Manitoba Advocate for Children and Youth

December, 2021

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Section 1: Fully Compliant Recommendations

COMPLIANCE DETERMINATION

Nelson Mandela - Recommendation 4

Recommendation Summary: Prohibit the use of pepper spray except in situations of immediate risk to life and enhance oversight.

Primary Public Body: Manitoba Justice

4. Consider funding cell doors which open both ways

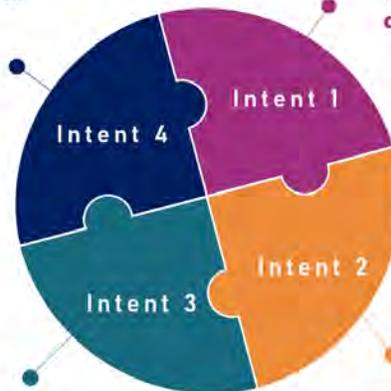
Manitoba Justice considered funding cell doors which open both ways and has begun installing two-way doors at the Manitoba Youth Centre.

Actions meet the intent of the recommendation.

3. Have an external and independent body review and/or investigate every incident of pepper spray use and provide recommendations

An internal investigation was conducted by Manitoba Justice over the pepper spray incident and this report was shared with the Manitoba Advocate. The investigation was thorough and included recommendations consistent with the intent of this recommendation.

Actions meet the intent of the recommendation.



1. Prohibit the use of pepper spray in youth custody facilities except in situations of immediate risk (proximate danger) to life

Policies were amended to be consistent with pepper spray use being limited to situations where there is an immediate risk to life.

Actions meet the intent of the recommendation.

2. Notify the Manitoba Advocate immediately of any incident where pepper spray was discharged

Manitoba Justice notified the Manitoba Advocate of the last pepper spray incident in 2019, which was the sole incident since the release of the special report. Manitoba Justice committed to notifying the Manitoba Advocate within two business days of a pepper spray incident.

Actions meet the intent of the recommendation.

COMPLIANCE DETERMINATION



Manitoba Justice demonstrated changes in policies that prohibit the use of pepper spray except in situations of immediate risk to life and enhancements to the oversight of pepper spray use. Actions taken fully implement the recommendation.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Learning from Nelson Mandela: A Report on the Use of Solitary Confinement and Pepper Spray in Manitoba Youth Custody Facilities
Date Released:	2/21/2019
Full Recommendation: (including details)	<p>Recommendation Four: The Manitoba Advocate for Children and Youth recommends that Manitoba Justice immediately prohibit the use of pepper spray in youth custody facilities except in situations of immediate risk to life* to correctional staff or other youth in custody by amending <i>The Correctional Services Regulation</i>.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • That Manitoba Justice prohibit the use of pepper spray to halt self-harming behaviour, barring no other serious and imminent risks to the lives of other youth or correctional officers • That Manitoba Justice consider the funding of cell doors which open both ways and can prevent the deployment of pepper spray due to forced entries. • That Manitoba Justice immediately notify the Manitoba Advocate for Children and Youth of any incident where pepper spray was discharged. Notification must include the full incident report, age of the youth, race, ethnicity, reasons for use, number of times pepper spray was deployed, and follow-up medical and psychological treatment. • That Manitoba Justice appoint an external and independent body to review and investigate every incident of pepper spray use, and provide recommendations of how the incident could be prevented. <p>*For the purpose of this recommendation, ‘immediate’ shall be defined as proximate danger to life as perceived by an objective third party in the circumstances.</p>
Intent(s) of Recommendation:	<p>The intent of the recommendation is to:</p> <ol style="list-style-type: none"> 1. To prohibit the use of pepper spray in youth custody facilities except in situations of immediate risk (proximate danger) to life. 2. To notify the Manitoba Advocate immediately of any incident where pepper spray was discharged. 3. To have an external and independent body review and/or investigate every incident of pepper spray use and provide recommendations. 4. To consider funding cell doors which open both ways.
Theme:	Pepper Spray
Issue:	Use of Force
Primary Department:	Manitoba Justice

Dates of Previous Official Updates from Public Body:	June 30, 2020
	December 31, 2019
	June 26, 2019
2. Compliance Determination	
Fully Compliant 1.0	The addressee complies entirely with the requirements of the recommendation.
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>1. To prohibit the use of pepper spray in youth custody facilities except in situations of immediate risk (proximate danger) to life.</p> <ul style="list-style-type: none"> • Standing Orders shared by Manitoba Justice with the Manitoba Advocate are largely compliant with allowing the use of pepper spray only in situations of immediate risk to life; however, they are inconsistent because they cite examples of other allowable situations which cannot be reasonably understood to pose “an immediate risk to life”, including “6.5 [to] Prevent a youth from escaping or attempting to”. • Furthermore, the Standing Orders at both facilities are not consistent with each other (Standing Order 03-967 and Standing Order 974). Improving consistency within and among standing orders would increase compliance with this intent. <p>2. To notify the Manitoba Advocate immediately of any incident where pepper spray was discharged.</p> <ul style="list-style-type: none"> • Manitoba Justice reported a single pepper spray incident in 2019 to the Manitoba Advocate. The report was not immediate as the Manitoba Advocate was notified eight days later and the full details were provided over three weeks following the incident. • In January 2020, the Manitoba Advocate requested that Manitoba Justice notify her office within 48 hours following any use of OC spray. On September 15, 2020, Manitoba Justice confirmed that the Executive Director will inform the Manitoba Advocate within two business days of any incident, in case an incident occurred on a Friday, and to send full details of the incident in the weeks following that initial notification. This process would be ongoing. Hence, this intent has been met. <p>3. To have an external and independent body review and/or investigate every incident of pepper spray use and provide recommendations.</p> <ul style="list-style-type: none"> • Manitoba Justice provided MACY with a comprehensive report investigating the incident of pepper spray use in 2019 and recommending logical and feasible changes in services. This report complies with the intent of the recommendation. • The analysis of the incident is consistent with the intent of the recommendation as it evaluated the use of force in relation to “immediate risk to life”. • The investigation was conducted and the report was written by Manitoba Justice employees, and thus the process was neither external nor independent. Due to the comprehensiveness of the report, the Manitoba Advocate, the independent review body for youth justice, decided not to investigate further. • While further information was provided on September 15, 2020 regarding the Use of Force policy and how correctional officers (juvenile counsellors) are expected to respond based on recognition of a young person’s displayed behavior, no update has been provided on whether the recommendations emerging from the internal investigation have been implemented, or if there is a plan for implementation. Nevertheless, this intent has been met. <p>4. To consider funding cell doors which open both ways.</p> <ul style="list-style-type: none"> • As per information received on September 15, 2020, Manitoba Justice considered funding cell 	

doors which open both ways and has begun installing two-way doors at the Manitoba Youth Centre. According to the department, as there is significant cost, the process will take some time however it has commenced. Two-way doors allow correctional officers to enter a room that might be barricaded without the use of pepper spray. This intent has been met.

The actions and evidence submitted indicate that:

- The policies in place are consistent with use of pepper spray only in cases of immediate risk to life; however, there are some reasonable uses that are not consistent with the recommendation and some inconsistencies between facilities.
- As stated in the recommendation Manitoba Justice reported the pepper spray incident to the Manitoba Advocate and investigated the incident, with some minor deficiencies in implementation including timeliness. The department has agreed to notify the Manitoba Advocate within two business days of any future pepper spray incidents and to provide a full report in the weeks following the initial notification. The Manitoba Advocate may choose to investigate the incident independently once notified. This ensure that there is oversight on the use of pepper spray in Manitoba youth custody facilities.
- Manitoba Justice has begun installing two-way cell doors at the Manitoba Youth Centre. More information to regarding the number of doors that have so far been installed and how many more will be completed, including those at the Agassiz Youth Centre.
- Overall, actions reported entirely meet requirements of the intent, deeming Manitoba Justice's response fully compliant with the recommendation. Of note, there has been no use of pepper spray for over a year in Manitoba youth custody facilities.

COMPLIANCE DETERMINATION

Tina Fontaine- Recommendation 3

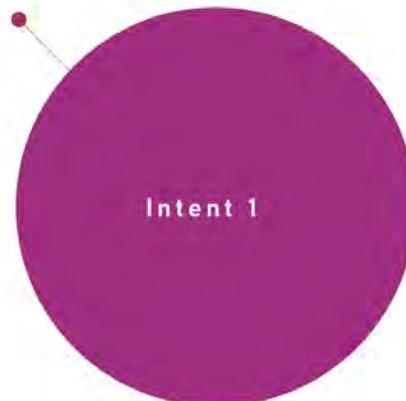
Recommendation Summary: Evaluate victim support services for children and develop quality control measures to ensure child-centred access to benefits.

Primary Public Body: Manitoba Justice

1. Evaluate and improve services provided by Victim Support Services, particularly around criteria to access benefits, communication with victims, and legislative and policy application

Victim Services has clarified criteria for child victims to be able to access benefits, improved communication with victims and within the department, and does not impose time limitations on minors to access benefits by approving extensions. Counselling is also offered to child victims proactively. Amended staff policies and procedures were provided as evidence of changes.

Actions meet the intent of the recommendation.



COMPLIANCE DETERMINATION



Actions are fully compliant with the intent of the recommendation.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	A Place Where It Feels Like Home: The Story of Tina Fontaine
Date Released:	3/12/2019
Full Recommendation: (including details)	<p>Recommendation Three: The Manitoba Advocate for Children and Youth recommends that Manitoba Justice evaluate the continuum of Victim Support Services for children and develop quality control measures to ensure that services are child centered and provided in a timely manner.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> Manitoba Justice to examine the criteria regarding how child benefits are approved or denied and subsequently clarify and distributed to victim applicants. Manitoba Justice to clarify current legislation and policies that are contradictory related to access to compensation services and benefits.
Intent(s) of Recommendation:	<p>The intent of the recommendation is to:</p> <ol style="list-style-type: none"> 1. To evaluate and improve services provided by Victim Support Services, particularly around criteria to access benefits, communication with victims, and legislative and policy application.
Theme:	Victim Services
Primary Department:	Manitoba Justice
Dates of Previous Official Updates from Public Body:	<div style="border: 1px solid black; padding: 2px;">June 30, 2020</div> <div style="border: 1px solid black; padding: 2px;">December 31, 2019</div> <div style="border: 1px solid black; padding: 2px;">June 26, 2019</div>
2. Compliance Determination	
Fully Compliant 1.0	The address complies entirely with the requirements of the recommendation.
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<ol style="list-style-type: none"> 1. To evaluate and improve services provided by Victim Support Services, particularly around criteria to access benefits, communication with victims, and legislative and policy application <ul style="list-style-type: none"> There has been significant work conducted in response to implementing this recommendation. On improvements to the criteria to access benefits and communication, template letters were developed and modified, particularly those used in child victim matters, and policy and practices on the use of said templates were updated to ensure information on benefits is clearly communicated and staff consistently use the templates. A tracking system has been developed to monitor missing information and follow-up with claimants if no specific benefits 	

are identified in an application. This is a quality control measure that ensures services are child-centered and provided in a timely manner, complying with this recommendation. Documentation demonstrating of policy changes was provided to the Manitoba Advocate.

- Victims of Crime staff now have access to the Victim Services case management system, improving internal communication. Victim Services will continue to enhance supports for children of homicide victims by exploring ways to confirm that parents and children are aware that they are able to access counselling resources.
- Victim Services no longer imposes time limitations on minors to access Victims of Crime benefits, approving extensions. Furthermore, counselling is offered proactively, even without requests. These two initiatives are consistent with a child-centered approach.

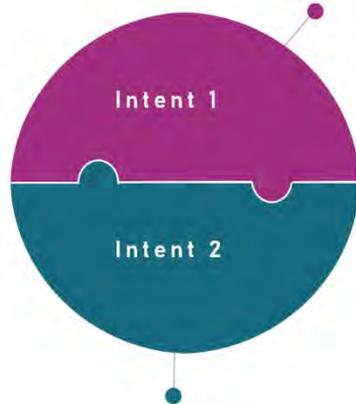
Victim Services has demonstrated improvements to the process by which child victims are able to access benefits including clarifying criteria, to how they communicate with victims particularly when applications have missing information, and to their policies in ways which are consistent with a child-centered approach. Victim Services has fully implemented the intent of this recommendation, improving accessibility and responsiveness of victim support services for children and youth in Manitoba.

COMPLIANCE DETERMINATION

Matthew- Recommendation 1

Recommendation Summary: Highlight and promote provincial learning objectives focusing on mental health literacy and well-being coping skills.

Primary Public Body: Manitoba Education



1. Highlight and promote the provincial learning objectives that focus on mental health literacy and mental well-being coping skills for all students from Grades K-12

Manitoba Education has multiple groups that focus on mental health promotion in schools, and additionally is committed to funding in-classroom programs that specifically focus on student mental health and well-being.

Actions meet the intent of the recommendation.

2. Manitoba Education and Manitoba school divisions should ensure that training is available to all teachers that will support and facilitate their classroom skills in mental health promotion

Training on the topic of mental health and well-being is readily available to teachers through options such as participating in the ISB Summer Institute. In addition to formal training, school support staff are available to address an individual teacher's needs.

Actions meet the intent of the recommendation.

COMPLIANCE DETERMINATION



Actions taken fully implement the recommendation. Activities to be sustained beyond the monitoring of this recommendation.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	The Slow Disappearance of Matthew: A Family’s Fight for Youth Mental Health Care in the Wake of Bullying and Mental Illness
Date Released:	2/27/2020
Full Recommendation: (including details)	Recommendation One: The Manitoba Advocate for Children and Youth recommends that Manitoba Education, in conjunction with Manitoba school divisions, highlight and promote the provincial learning objectives that focus on mental health literacy and mental well-being coping skills for all students from Grades K-12. Secondly, Manitoba Education and Manitoba school divisions should ensure that training is available to all teachers that will support and facilitate their classroom skills in mental health promotion.
Intent(s) of Recommendation:	The intents of the recommendation are to: <ol style="list-style-type: none"> 1. Highlight and promote the provincial learning objectives that focus on mental health literacy and mental well-being coping skills for all students from Grades K-12. 2. Manitoba Education and Manitoba school divisions should ensure that training is available to all teachers that will support and facilitate their classroom skills in mental health promotion.
Issue:	Mental Health and Addictions
Public Body	Manitoba Education
Dates of Previous Official Updates from Public Body:	May 25, 2021
2. Compliance Determination	
Fully Compliant 1.0	Actions taken fully implement the recommendation.
Self-Assessment	Fully Compliant
Previous Compliance Determination	N/A
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>Intent 1: Highlight and promote the provincial learning objectives that focus on mental health literacy and mental well-being coping skills for all students from Grades K-12.</p> <p>2021</p> <ul style="list-style-type: none"> • Manitoba Education identified a number of working groups that focus on the promotion of mental health initiatives in schools across the province. The first is the Mental Health Networking Group led by the Inclusion Support Branch. This group is run by a Manitoba Education Mental Health Consultant (a psychiatric nurse) and is made up of at least one representative from each school division. The group shares information about mental 	

health resources available to and utilized in schools. This group has met in person, but mostly acts as a distribution list for classroom resources, training opportunities, etc. Another is the Interdepartmental Mental Health and Addictions Working Group which coordinates and supports mental health initiatives providing school-based support.

- The main vehicle for the promotion of mental health in schools is the support of school-based programs focusing on mental wellness. Examples of programs utilized in Manitoba schools include:
 - Canadian Mental Health Association’s Thrival Kits (Grades 4-6 across MB)
 - Enhanced School Based Mental Health & Addition Pilot (three school divisions, Grades 6-12)
 - Kids Help Phone Counsellor in the Classroom (64 classrooms, Grades 6-8)
 - Project 11 (700 teachers trained, Grades K-12)
 - Sources of Strength (23 adult advisors from 14 school divisions)
- Many of these programs had funding expanded in 2020, and Manitoba Education has committed to funding for Sources of Strength and Kids Help Phone to be expanded early in the 2021 school year. The opportunity to provide any of the above-mentioned programming is available to all schools in Manitoba.
- Outside of classroom-based programs, mental health and well-being continues to be an integral part of the Manitoba curriculum for all grade levels. It is the responsibility of the classroom teacher to incorporate the curriculum into their classroom. Teachers are able to request support for covering mental health and wellness topics in the classroom from school support staff such as student service administrators, school psychologists, counsellors, etc.

Intent 2: Manitoba Education and Manitoba school divisions should ensure that training is available to all teachers that will support and facilitate their classroom skills in mental health promotion.

2021

- Manitoba Education identified that, “Training sessions for school counsellors, focused on the role of service coordination across the school to ensure classroom-based implementation of curricular outcomes related to mental health and well-being, are offered on an ongoing basis.” Specifically, Manitoba Education reported 12 different training sessions after the release of this recommendation between June and December 2020 at various venues that focused on mental health and well-being. The largest attendance was reported at the Inclusion Support Branch’s Summer Institute, which held four sessions with 294 teachers, school counsellors, principals, and student services administrators in attendance. The Summer Institute, offered by the Inclusion Support Branch, occurs every year, and regularly contains a session or workshop focused on mental health and well-being.

Analysis Summary: The information provided by Manitoba Education demonstrates that the promotion of mental health and well-being in Manitoba classrooms is operationalized through the continued funding of classroom-based programs, and the ongoing promotion of mental health and well-being topics in training opportunities for teachers and other school staff. There is no information to suggest this operationalization is temporary; rather, it will continue beyond the monitoring of this recommendation. Given that actions reported after the release of the recommendation meet the intents of this recommendation, this recommendation is considered fully compliant.

COMPLIANCE DETERMINATION

Matthew- Recommendation 3

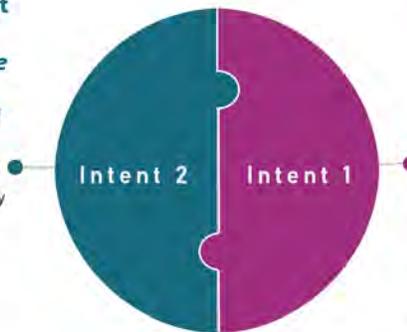
Recommendation Summary: Continue promoting the *Safe and Caring Schools: A Whole School Approach to Planning for Safety and Belonging* in school divisions, all schools in Manitoba should be implementing the optional tools.

Primary Public Body: Manitoba Education

2. All schools implement tools in the *Safe and Caring Schools: A Whole School Approach to Planning for Safety and Belonging*

Safe and Caring Schools is a cornerstone document that is regularly promoted by the Inclusive Support Branch through staff work, presentations, and inclusion at the Summer Institute.

Actions meet the intent of the recommendation.



1. Promote the *Safe and Caring Schools: A Whole School Approach to Planning for Safety and Belonging* and supporting documents in Manitoba school divisions

Manitoba Education is not able to identify if all schools implement tools, but it provides regular access to training and support on incorporating *Safe and Caring Schools* tools. The Inclusive Support Branch's review and structure can identify schools that need assistance incorporating tools.

Actions meet the intent of the recommendation.

COMPLIANCE DETERMINATION



Actions taken fully implement the recommendation. Activities to be sustained beyond the monitoring of this recommendation.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	The Slow Disappearance of Matthew: A Family’s Fight for Youth Mental Health Care in the Wake of Bullying and Mental Illness
Date Released:	2/27/2020
Full Recommendation: (including details)	Recommendation Three: <i>Safe and Caring Schools: A Whole School Approach to Planning for Safety and Belonging</i> is a valuable tool created by the Department of Education and is an example of best practices for creating positive school environments. The Manitoba Advocate recommends that Manitoba Education continue its work to promote these supporting documents with Manitoba school divisions because all schools in Manitoba should be implementing the optional tools in the <i>Safe and Caring Schools</i> supporting documents.
Intent(s) of Recommendation:	The intents of the recommendation are to: <ol style="list-style-type: none"> 1. Promote the <i>Safe and Caring Schools: A Whole School Approach to Planning for Safety and Belonging</i> and supporting documents in Manitoba school divisions. 2. All schools implement tools in the <i>Safe and Caring Schools: A Whole School Approach to Planning for Safety and Belonging</i>.
Issue:	Mental Health and Addictions
Public Body	Manitoba Education
Dates of Previous Official Updates from Public Body:	May 25, 2021
2. Compliance Determination	
Fully Compliant 1.0	Actions taken fully implement the recommendation.
Self-Assessment	Fully Compliant
Previous Compliance Determination	N/A
3. Rationale for Determination (How did you reach this compliance determination)	
Intent 1: Promote the <i>Safe and Caring Schools: A Whole School Approach to Planning for Safety and Belonging</i> and supporting documents in Manitoba school divisions. 2021 <ul style="list-style-type: none"> • Manitoba Education identified that <i>Safe and Caring Schools</i> continues to be promoted in Manitoba schools through its continued reference in new policy directives, it being the focus of work for three consultant staff of the Inclusion Support Branch (ISB), its inclusion as a topic on MAPLE (Manitoba Professional Learning Environment), and through the continued delivery of training sessions offered by the ISB. 	

- Throughout 2020, and following the release of the recommendation, the *Safe and Caring Schools* document and tools were the subject of four presentations and 22 training sessions. Presentations and training sessions were attended by school clinicians, counsellors, leadership, teachers, and other school support staff.
- Manitoba Education reported that *Safe and Caring Schools* is considered a cornerstone document that is continually referenced. It is a main workshop at the Summer Institute every year. *Safe and Caring Schools* also has a train the trainer process for Student Services Administrators of each school division. Student Service Administrators are expected to train and promote the tools among their school staff.

Student Services Administrator: each school division employs one. They are responsible for assisting schools in incorporating guiding documents and providing resources. They are also aware of what is going in each school division in terms of programming, appropriate policies, etc.

Summer Institute: Summer workshop and training program put on by ISB every year. The program is open to everyone (all teachers, administrators, etc.) but is mainly attended by teachers in the student services realm. Teachers who work with at-risk youth also frequently attend the Summer Institute. There are core workshops provided every year, and then additional varied topic areas covered. Manitoba Education advised this is where any new guiding documents would be introduced.

Intent 2: All schools implement tools in the *Safe and Caring Schools: A Whole School Approach to Planning for Safety and Belonging*.

2021

- Manitoba Education indicated one of the Winnipeg-based school divisions has identified its intent to utilize *Safe and Caring Schools* for school planning within all 79 of its schools in a multi-year approach. In the written response provided by Manitoba Education, it is stated that schools and school divisions develop their own strategies to support planning for safety and belonging. There is, however, no provincial coordination involved with implementing strategies such as those identified in *Safe and Caring Schools*.
- Although Manitoba Education does not coordinate the implementation of guiding documents, an oversight mechanism is in place through the ISB's review and report structure. The review and report structure is a system utilized by the ISB to provide oversight of school divisions and schools for the policies, resources, and continuum of supports available in schools for supported students. The structure is intended to identify gaps, with ISB aiding school divisions to address those gaps. The result of the process is to offer recommendations and then support schools in reaching their objectives.

Analysis Summary: The information provided by Manitoba Education indicates that the promotion of *Safe and Caring Schools* is an ongoing, operationalized mechanism of the ISB. Promotion is done through its continued reference in new policy directives and the ongoing training sessions/workshops offered on the topic. Three staff of the ISB work to assist schools in understanding and implementing tools. It is not currently in the structure of Manitoba Education to monitor documents such as *Safe and Caring Schools* for their full implementation in Manitoba schools. It is, however, the function of the ISB to review school divisions and their schools for the continuum of supports available to supported students and to identify schools not implementing *Safe and Caring Schools* tools and support their implementation. The information provided indicates that the promotion of *Safe and Caring Schools* will

continue to be operationalized beyond the monitoring of this recommendation. Given that the actions reported meet the intents of this recommendation, the status of this recommendation is fully compliant.

Section 2: Largely Compliant Recommendations

COMPLIANCE DETERMINATION

Circling Star - Recommendation 1

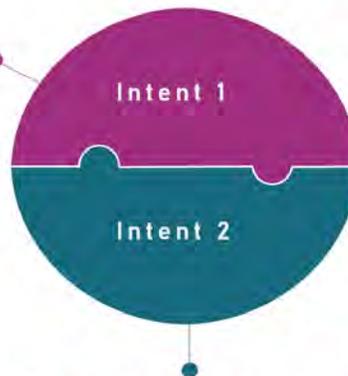
Recommendation Summary: Develop and implement a provincial strategy to train service providers on information sharing and develop, deliver, and evaluate the strategy with other government departments.

Primary Public Body: Government of Manitoba

1. Develop and implement a provincial strategy to train service providers on the requirement to share information across systems

A strategy is being acted upon through providing training in a train the trainer process, with further distribution materials in development. Activities have not yet been summarized in a formal written strategy to confirm long-term sustainability.

Outstanding Action: Provide strategy in written format.



2. The provincial strategy should be developed, delivered and evaluated in consultation with Education, Families, Justice, and Health

Consultation on providing PASCA (*The Protecting and Supporting Children (Information Sharing) Act*) training has occurred through an interdepartmental working group that reports to MACY-RAP.

Actions met the intent of the recommendation in 2020.

COMPLIANCE DETERMINATION



Actions taken meet the majority of requirements for implementation. Significant work has taken place, with development of strategy into a written format remaining.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Documenting the Decline: The Dangerous Space Between Good Intentions and Meaningful Interventions
Date Released:	10/19/2018
Full Recommendation: (including details)	<p>Recommendation One: The Manitoba Advocate for Children and Youth recommends that the Province of Manitoba respond to the persistent lack of coordination between services for children and youth by developing and implementing a provincial strategy to train service providers on the requirement to share information across systems and ensure children and youth are at the centre of all service provision. This is to be developed, delivered, and evaluated in consultation with Manitoba Education and Training (now Manitoba Education), Manitoba Families, Manitoba Justice, and Manitoba Health, Seniors and Active Living (now Manitoba Health and Seniors Care).</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • In line with <i>The Protecting Children (Information Sharing) Act</i>, this training needs to be provided to all relevant service providers in Manitoba. • As part of this strategy, an inter-ministerial working group at the director, manager, and staff levels is needed to identify and address barriers to collaborative sharing of information and ensure oversight of quality assurance protocols related to case management across service providers.
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. Develop and implement a provincial strategy to train service providers on the requirement to share information across systems. 2. The provincial strategy should be developed, delivered, and evaluated in consultation with EDU, FAM, JUS and HEALTH.
Issue:	Coordination
Primary Department:	Government of Manitoba
Dates of Previous Official Updates from Public Body:	May 26, 2021
	June 30, 2020
	December 31, 2019
	June 27, 2019
	April 23, 2019
2. Compliance Determination	
Largely Compliant 0.75	Actions taken meet the majority of requirements for implementation

Self- Assessment	Fully Compliant
Previous Compliance Determination	Largely Compliant
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>Intent 1: Develop and implement a provincial strategy to train service providers on the requirement to share information across systems.</p> <p>2021</p> <ul style="list-style-type: none"> • The information provided in this response indicates that a strategy is in place, but a written description of the strategy has not yet been provided. The strategy, as identified in the response to our recommendation, is as follows: training on PASCA (formerly PISCA) is coordinated by an inter-departmental working group with this group providing updates and information to the MACY-RAP subcommittee. The interdepartmental working group has developed training on PASCA with a train the trainer approach. Representatives from all government departments complete the train the trainer, and the trainers then relay that information back to their respective workplaces. Trainers are expected to complete a survey to provide feedback to the working group on how workplaces are incorporating the training materials. In order to reach a wider audience, both internal and external to government, the training materials are going to be made public through the Manitoba Families website, and a training video will be made as part of the materials. In this response, a PowerPoint presentation that will be the basis of the training video was provided. It covers all relevant information for service providers on PASCA, including how information sharing decisions can be made. • Manitoba Education, on behalf of the interdepartmental team, identified an additional train the trainer workshop that occurred in November 2020. This workshop had 48 participants across Families, Health, Justice and Education – including some First Nations agencies. This was in addition to a number of training workshops previously reported in 2019. • Additional information provided suggests the training video will be filmed this fall following delays due to the pandemic. The video is the last remaining training material to be produced. The video and materials will be hosted on the Manitoba Families webpage, but all other government department pages will contain information and links. <p>2020</p> <ul style="list-style-type: none"> • Activities taken indicate that addressees have implemented training to service providers on the requirement to share information across the system. A strategy, however, has not been developed. <p>Intent 2: The provincial strategy should be developed, delivered, and evaluated in consultation with EDU, FAM, JUS and HEALTH.</p> <p>2021</p> <ul style="list-style-type: none"> • The existence of the interdepartmental working group overseen by MACY-RAP indicates this strategy has been a cross-departmental effort. • A survey has been developed for trainers who have completed the train the trainer workshops. The survey has not yet been provided to participants due to the realities of the pandemic. Training opportunities have been limited, and therefore the survey would not yield the amount of feedback the group would like to receive. The intention is to roll-out the survey at a time when a significant amount of information can be gathered to identify 	

whether the training is making a difference on the understanding and utilization of PASCA.

2020

- Activities presented demonstrate consultation and involvement of all departments, meeting most requirements of this intent. Manitoba Families is playing a leading role in the development and delivery of training materials. Intent reported as met in 2020.

Analysis Summary: A formal written strategy was not provided to MACY in response to this recommendation, but a strategy on training service providers on information sharing can be inferred by the information provided in the responses to date. The information provided in the most recent and previous responses, identifies that staff are being trained, and there is a plan for wider distribution and availability of training materials. Responses have indicated that inter-departmental coordination has resulted in both the operationalization of providing training on PASCA to employees of all government departments, and making the information available for non-government service providers. The provided information suggests this operationalization is not temporary, and would therefore continue beyond the monitoring of this recommendation. In order to deem this recommendation fully compliant, however, activities need to be fully completed and summarized within a documents that addresses the sustainability of activities. This written document should include timelines to provide evidence of sustainability of activities following a fully compliant assessment. As actions taken to date are very promising and have fulfilled the majority of requirements, the status determination of this recommendation remains largely compliant.

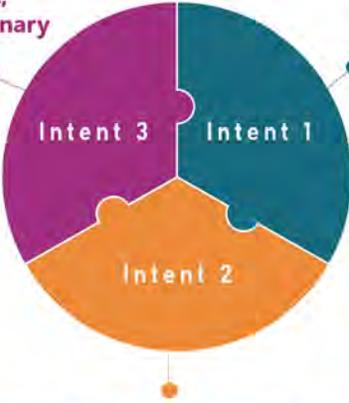
COMPLIANCE DETERMINATION

Tina Fontaine- Recommendation 1

Recommendation Summary: Review the measurement of school absenteeism, suspensions, and expulsions, create a province-wide strategy to address issues.
Primary Public Body: Manitoba Education

3. Use this information to develop a province-wide strategy to limit, reduce, and phase out exclusionary practices

Policies and public awareness campaigns on absenteeism and the right to education are anticipated outputs of the Attendance Task Force.
Outstanding Action: Finalize and release the in-development activities of the Attendance Task Force.



1. Direct the Commission on K-12 to review the measurement of and response to absenteeism across Manitoba
 Actions met the intent of the recommendation in 2020.

2. Review the use of out-of-school suspensions and expulsions

The Attendance Task Force has been created under the Indigenous Inclusion Directorate of Manitoba Education. The focus of the task force is to look at absenteeism in Manitoba and develop a Manitoba-based response to issues affecting chronic absenteeism.
Outstanding Action: Finalize and release the in-development activities of the Attendance Task Force.

COMPLIANCE DETERMINATION



Actions taken meet the majority of requirements for implementation. Development and release of identified policy directive, and completion of a review of the issue will assist in reaching full compliance.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	A Place Where it Feels like Home: The Story of Tina Fontaine
Date Released:	3/12/2019
Full Recommendation: (including details)	<p>Recommendation One:</p> <p>The Manitoba Advocate for Children and Youth recommends that Manitoba Education and Training (now Manitoba Education) ensure its recently established <i>Commission on Kindergarten to Grade 12 Education</i> review the measurement of and response to absenteeism across Manitoba. It is further recommended that the Commission review the use of out-of-school suspensions and expulsions, with the goal of developing a province-wide strategy to limit, reduce, and phase-out exclusionary practices, except in situations of imminent safety risk to students and staff. This review and strategy should provide evidence-informed practices that are in line with the best interests of the child and respect the right to education for children and youth.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • The Commission to identify how school divisions can be resourced with the capacity to measure, assess, and respond to the underlying causes of school absenteeism. Building and sustaining relationships with students who are experiencing absenteeism and their families. • Manitoba Education and Training (now Manitoba Education) continue efforts to improve student attendance by increasing public awareness of the right to education, identifying improvements to communication with parents and guardians around absenteeism, and to provide transparent information to the public about suspensions and expulsions.
Intent(s) of Recommendation:	<p>The intents of the recommendation are for:</p> <ol style="list-style-type: none"> 1. Manitoba Education to direct the Commission to review the measurement of and response to absenteeism across Manitoba. 2. Review the use of out-of-school suspensions and expulsions. 3. Use this information to develop a province-wide strategy to limit, reduce, and phase out exclusionary practices.
Issue:	Chronic Absenteeism, Suspensions, and Expulsions
Primary Department:	Manitoba Education
Dates of Previous Official Updates from Public Body:	June 30, 2020
	December 31, 2019
	June 30, 2019
2. Compliance Determination	

Largely Compliant 0.75	Actions taken meet the majority of requirements for implementation, only negligible requirements remain.
Self-Assessment	Largely Compliant
Previous Compliance Determination	Partially Compliant
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>Intent 1: Manitoba Education to direct the Commission to review the measurement of and response to absenteeism across Manitoba.</p> <p>2020</p> <ul style="list-style-type: none"> The Minister of Education directed <i>The Commission on Kindergarten to Grade 12 Education</i> to review issues associated with this recommendation including, chronic absenteeism, suspensions, and expulsions in a letter dated April 11, 2019. This requirement of the recommendation has been completed. <p>Intent 2: Review the use of out-of-school suspensions and expulsions.</p> <p>2021</p> <ul style="list-style-type: none"> Based on the responses provided by Manitoba Education to this recommendation, and the recommendations regarding suspensions/expulsions from two other MACY reports, separate work is being completed on the issues of reviewing chronic absenteeism, suspensions, and expulsions. While acknowledging the links between all types of school absenteeism, two separate entities within Manitoba Education are working on these issues. The Student Services Inclusive Education Committee of the Inclusion Support Branch is developing a policy directive on suspensions/expulsions as discussed in the compliance summary for Documenting the Decline recommendation 2, and the Slow Disappearance of Matthew recommendation 2. On the issue of absenteeism, the Attendance Task Force of the Indigenous Inclusion Directorate is leading a review, which includes the use of a consultant group to study absenteeism both across Canada and in the Manitoba context. The Attendance Task Force is looking at an analysis of chronic absenteeism and the development of interventions. A literature review on the issue of chronic absenteeism, and various methods for addressing the issue, was provided as documentation with this recommendation response. <p>2020</p> <ul style="list-style-type: none"> The Response from MACY-RAP indicated a commitment to achieving the intent of the recommendation. A working group was established that received feedback from school divisions related to how the divisions are tracking suspension and chronic absenteeism. The information is intended to form the basis of a template that can be used universally across school divisions to report on suspension and chronic absenteeism rates. The data collected are intended to provide an evidence base to inform strategies to identify trends and reduce the use of suspensions. Work on this initiative will resume in the fall of 2020 with the return to in-class instruction. The review on how school divisions track suspensions and chronic absenteeism and the use of a single tracking form is a promising and necessary first step to reviewing the current use of out-of-school suspensions and expulsions. A review of use of suspensions and chronic absenteeism, however, is not yet completed. <p>Intent 3: Use this information to develop a province-wide strategy to limit, reduce, and phase out</p>	

exclusionary practices.

2021

- As identified in the response provided by Manitoba Education, “The provincial Task Force on Attendance has drafted provincial policy and is working on public awareness initiatives to improve school attendance and reinforce the message of how consistent school attendance is crucial for student well being.”

2020

- As of yet, a province-wide strategy has not been developed. Activities are focused on the development of tools to ensure the collection of reliable data on chronic absenteeism and suspensions.

Analysis Summary: Although the wording of this recommendation is similar to that of the suspensions/expulsions recommendations found in other MACY reports, the focus of this recommendation and accompanying responses pertains specifically to the issue of chronic absenteeism. An Attendance Task Force has been established and is actively studying and developing resources for the Manitoba context of addressing absenteeism. As actions have been taken on the issue of chronic absenteeism, the fulfilment of this recommendation will be based on the completion of the actions of the Attendance Task Force, including a provincial strategy and/or policy directive to address absenteeism in Manitoba. This work will be viewed in conjunction with the work being conducted on suspensions and expulsions to recognize the connection between these issues. Given intent one has been met and progress made on intents two and three, this recommendation is deemed largely compliant.

COMPLIANCE DETERMINATION

Tina Fontaine- Recommendation 5

Recommendation Summary: Protocol to ensure that response plans are created for missing youth receiving child welfare services, and sexually exploited youth in particular.

Primary Public Body: Manitoba Families

6. Responses to missing children must be 24/7 and be joint between child welfare and justice in rural areas

A policy to respond to missing children in rural areas was finalized. There is, however, a lack of clarity if the response is 24/7 and joint between child welfare and local law enforcement agencies.

Outstanding Action: Further information on the policy responding to the two areas lacking clarity.

1. Create a new protocol to ensure that plans are created for missing youth with an open CFS case and sexually exploited youth who are at risk of imminent harm

CYSD led the creation of a missing child in care protocol and response plan, which was approved at Standing Committee.

Actions meet the intent of the recommendation.

5. Response plans should include known addresses

Response plans include known addresses for youth. All children in care (CIC), over the age of 12 will have a response plan. Implementation of response plans will be carried out in a phased approach

Outstanding Action: Implementation of response plan development for all CICs over the age of 12.

4. Response plans should be initiated the first time a child in care is reported missing

The Missing CIC Procedure and Missing CIC Response Plan indicate that response plans will be initiated for all children in care, regardless of whether they have been missing.

Actions meet the intent of the recommendation.

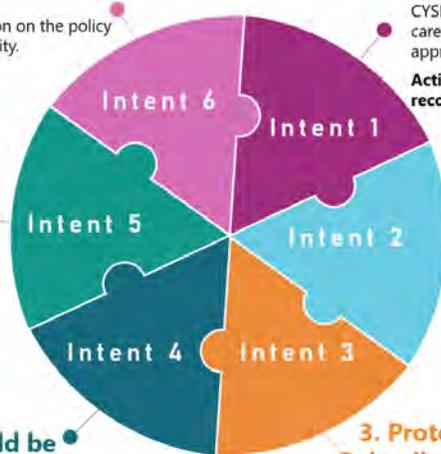
2. Protocol should distinguish between absent and missing youth

Actions met the intent of the recommendation in 2020.

3. Protocol should define timelines for service providers to report missing children

The Missing CIC Procedure outlines responses for care providers and agency workers when contact with a child is lost or a child does not return from school or day program, adhering to a care plan and concerns about a child's whereabouts. The procedure states that it is not necessary to wait 24 hours before reporting a child missing to law enforcement.

Actions meet the intent of the recommendation.



COMPLIANCE DETERMINATION



Actions reported meet many intents of the recommendation and negligible requirements remain for the overall implementation of the recommendation.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	A Place Where It Feels Like Home: The Story of Tina Fontaine
Date Released:	3/12/2019
Full Recommendation: (including details)	<p>Recommendation Five: The Manitoba Advocate for Children and Youth recommends that Manitoba Families, in consultation with other government departments and relevant stakeholders, create a new protocol to ensure that response plans are created for missing youth in general, and sexually exploited youth in particular who are at risk of imminent harm.</p> <p>DETAILS: Manitoba Families to ensure that this protocol:</p> <ul style="list-style-type: none"> • Distinguishes between absent and missing youth. • Require that plans are initiated the first time a child goes missing, and that there is a further requirement to ensure the response plan is consistently reflective of the harm and dangers that are present in the individual child’s life. • Provide timelines for when service providers must report missing children and act to locate them as quickly as possible, including when their whereabouts are known, when and how to report their absence to police. • Include clear components for response plans and include any known addresses where the youth may be located or is known to frequent. • Include 24/7 provisions for a joint child welfare and justice response in Winnipeg and ongoing capacity for a joint child welfare and justice response for missing and sexually exploited youth in rural areas. • Includes consultation with persons with lived experience, community members, and relevant stakeholders.
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. Create a new protocol to ensure that plans are created for missing youth in general and sexually exploited youth who are at risk of imminent harm, in particular. 2. Protocol to distinguish between absent and missing youth. 3. Protocol to define timelines for service providers to report missing children. 4. Response plans to be initiated the first time a child is reported missing. 5. Response plans to include known addresses.

	6. Responses to missing children must be 24/7 and be joint between child welfare and justice in rural areas.
Issue:	Sexual Exploitation
Primary Department:	Manitoba Families
Dates of Previous Official Updates from Public Body:	May 31, 2021
	June 30, 2020
	December 31, 2019
	June 30, 2019
2. Compliance Determination	
Largely Compliant 0.75	Actions taken meet the majority of the requirements for implementation, only negligible requirements remain.
Self-Assessment	Partially Compliant (for Intents 1, 2, 3, 4, and 5) Largely Compliant (for Intent 6)
Previous Compliance Determination	Limitedly Compliant
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>Intent 1: Create a new protocol to ensure that plans are created for missing youth generally and sexually exploited youth who are at risk of imminent harm, in particular.</p> <p>2021</p> <ul style="list-style-type: none"> The Child and Youth Services Division (CYSD) led the creation of a missing child in care (CIC) protocol and response plan form. Community stakeholders were engaged in its creation and a final draft of the CIC protocol was presented to Standing Committee and approved. The CIC protocol is applicable to all children in care. Per this protocol, a Missing CIC Response Plan is created for children over the age of 12, reviewed every 90 days, posted on the Child and Family Services Information System (CFSIS), and shared with law enforcement. The CIC protocol meets the intent of this recommendation. <p>2020</p> <ul style="list-style-type: none"> No action was reported on the creation of a new protocol to ensure plans are created for missing youth in general (youth involved in child welfare). The Department of Families indicated that StreetReach watches for youth who are unknown to the program and frequent the missing person's list. StreetReach will reach out to the youth's legal guardian to advise of the program and encourage a referral by which they can get involved and mitigate risk as best as possible. This process is not followed for all missing youth, and no definition of a frequently missing youth was provided. No protocol outlining the process of identifying frequently missing youth was provided. For sexually exploited youth, the Department of Families indicated that a High-Risk Response Plan is coordinated by StreetReach when a youth is deemed a high-risk victim for sexual exploitation in coordination with Winnipeg Police Services (WPS). The process includes biannual response meetings with collaterals to create a plan for the missing youth. The response indicates that for all youth deemed high-risk victims and attached to StreetReach, the case managers are continuously engaged in the systems planning meeting. It remains unclear, however, how the protocol in the recommendation engages youth who are categorized as levels 2-4 in their risk assessment (i.e., transitioning, entrenched, and transitioning away from the sex trade) and who are not actively attached to StreetReach. There is currently no protocol or policy to create plans for missing children or youth. There is no protocol to produce response plans for missing children or youth in general. Once a youth is 	

deemed a high-risk victim for sexual exploitation, response plans are created. StreetReach only serves high-risk victims in Winnipeg with some services also available in Thompson. The Department of Families has demonstrated that response plans are created for high-risk youth in StreetReach and those in group care facilities but not for youth in foster care.

Intent 2: Protocol to distinguish between absent and missing youth.

2021

- This intent was met as per the 2020 compliance determination.

2020

- The Department of Families noted that the Facility Standard on Absences was updated in 2017. Facility Standards 2.4.3 distinguish between absent and missing youth. Absences are defined as planned or unplanned, and they do not automatically require a report to local law enforcement Missing Person Units. An Endangered Missing Person is defined as someone with a physical or mental disability or someone who is very young, someone dependent on prescription 3 medication, or someone who is unfamiliar with the city, it also includes youth with violent behaviours or those “engaged in a high-risk lifestyle.”
- In addition, Agency Standards 1.4.7 further details that an unplanned absence may pose an immediate risk to the safety and health of the child, including dangerous environments such as open water, severe weather, and nightfall, appropriateness of dress for weather conditions, and any high-risk indicators which includes the definition of Endangered Missing Person. From the information and evidence provided, a protocol currently exists which distinguishes between absent and missing youth.

Intent 3: Protocol to define timelines for service providers to report missing children.

2021

- Manitoba Families provided a final *Missing CIC Procedure*. According to the procedure, reporting a child missing is based on a concern for a child’s whereabouts. *The Missing CIC Procedure* outlines responses for care providers and agency workers when contact with a child is lost or a child does not return from school or day program, adhering to a care plan and concerns about a child’s whereabouts. Importantly, the procedure clarifies and stresses that “it is not necessary to wait 24 hours before reporting a missing child to law enforcement.” Therefore, the *Missing CIC Procedure* meets the intent of the recommendation.

2020

- The Department of Families indicated that training is provided by the department to group care providers on incident reporting which includes protocol for calling in youth who are absent from placement and which is described in the Facility Standards. The Facility Standard 2.4.3, Section 3: Absences, however, does not clearly outline timelines for service providers to report missing children. For children whose whereabouts are unknown or who are believed to be at high or immediate danger, it states that “a call to local law enforcement Missing Persons Unit may be required.”
- Agency Standards 1.4.7 Section 7: Absent and Missing Children, states that “should an unplanned absence pose an immediate risk to the safety and health of the child the care provider or agency worker must call law enforcement immediately.” Immediate risk is defined in the Standard. Inconsistencies between the Agency Standards 1.4.7 and Facility Standard 2.4.3 introduce ambiguity to the timelines required for service providers to report missing children.

Intent 4: Response plans to be initiated the first time a child is reported missing.

2021

- Manitoba Families reported a finalized Missing *CIC Procedure and Missing CIC Response Plan* form completed for all children in care over the ages of 12. The procedure calls for the plan to be reviewed every 90 days or quarterly at a minimum, or following a change in placement and/or as required.
- The *Missing CIC Procedure and Missing CIC Response Plan* indicates that response plans will be initiated for all children in care regardless of whether they have been missing. The work reported related to this recommendation meets this intent of the recommendation.

2020

- There is evidence that response plans are developed in group care facilities and known as the Unplanned Absence/ Whereabouts Unknown Plan. These plans are developed jointly by the group care facility and guardian agency and describe the action to be taken when a youth is absent.
- According to the Manitoba Families Annual Report from 2019-2020, 6, 853 children or youth were placed in foster homes, 2,385 in places of safety, 354 in group care facilities, 146 in other care, and 111 in independent living. There is no indication that response plans are being initiated the first time a child or youth is reported missing in other placements such as foster homes, place of safety, other care, or independent living. There is ambiguity as to whether unplanned absences from foster homes have a similar Unplanned Absence/ Whereabouts Unknown Plan as that in group care facilities.
- Furthermore, the response indicates that there are internal guidelines in place which prioritize when youth are away from placement, such as following a daily missing persons list from WPS, to track the frequency and length of time a youth is missing and subsequently connecting with social workers regarding communication they may have had with the missing youth. Although in an excerpt from the Winnipeg Police Missing Persons Unit found in Facility Standard 2.4.3, a risk assessment is conducted on every reported missing person and if the assessment dictates, a uniform car will be dispatched, there is no mention of a response plan.

Intent 5: Response plans to include known addresses.

2021

- The *Missing CIC Procedure* submitted as evidence for this recommendation indicates that all children in care should have a completed a *CIC Unplanned Absence Form*.
- The procedure and unplanned absence forms are both finalized. Implementation will be carried out in a phased approach, whereby high-risk youth that are frequently reported missing will have a CIC Response plan developed first. Next, youth in group care facilities must have a completed response plan. Lastly, all remaining response plans for youth in care will be developed, ensuring children over the age of 12 will have a CIC response plan completed by February 28, 2022.

2020

- In general, children and youth that are missing do not have response plans. Response plans are developed for youth deemed high-risk victims (HRV). For HRVs, response plans include known addresses.
- The Unplanned Absence/ Whereabouts Unknown Plan for use in group care facilities, includes a section on known addresses.

Intent 6: Responses to missing children must be 24/7 and be joint between child welfare and justice in rural areas.

2021

- StreetReach Thompson, which was developed alongside of RCMP, Thompson’s Mayor, and other local programs, is operational full-time. Manitoba Families reported that youth have provided positive feedback about the program.
- Interventions, such as a recent announcement of a Youth Hub, were started in Brandon and have continued. The Brandon Youth Hub is led by Westman Youth for Christ in partnership with the Brandon Friendship Centre, Career and Employment Youth Services (C.E.Y.S Brandon), and the Addictions Foundation of Manitoba.
- StreetReach Thompson’s development indicates service availability within Thompson. Furthermore, the Brandon Youth Hub referenced is meant to provide integrated youth services, including counselling and peer support, addictions support, Indigenous cultural services, immigration services, and others. Both the StreetReach expansion and new Youth Hubs are examples of work underway to improve service coordination.
- Additional information provided by Manitoba Families indicates that a policy to respond to children missing in rural areas is finalized. The policy applies across the province. Manitoba Families has consulted with a number of stakeholders, including the RCMP, Winnipeg Police Service, Provincial Licensing, experiential persons, Youth Probations, and CFS Authorities and agencies. The policy as implemented, includes all law enforcement agencies in the province to ensure coordinated responses between child welfare and local law enforcement. That said, however, it is not clear if the 24/7 responses to missing children are to be joint between child welfare and local law enforcement agencies. Information to confirm this is needed to move this recommendation to fully compliant.

2020

- The Department of Families indicated that enhancement and expansion of services to Thompson is in the early stages of development and StreetReach Winnipeg will coordinate with RCMP and Brandon Police Service if a missing child is believed to be in Winnipeg. There is no inclusion of 24/7 provisions for a joint child welfare and justice response in Winnipeg nor ongoing capacity for a joint child welfare and justice response for missing and sexually exploited youth in rural areas.
- The Department of Families on the community response to StreetReach North in Thompson reported the following statistics: 167 returns of children/youth to placements or place of safety; 261 address checks were conducted; 733 relationship building contacts with youth (this number includes multiple points of contact with a single youth); and 3 transport assists.

Analysis Summary: Significant progress was observed since the last reporting period on this recommendation. Intent 1, 2, 3, and 4 are met. Outstanding actions include the full implementation of intent 5 and confirmation that that responses to missing children will be 24/7 and joint with child welfare and law enforcement, per intent 6. As such, this recommendation is largely compliant.

COMPLIANCE DETERMINATION

Matthew- Recommendation 4

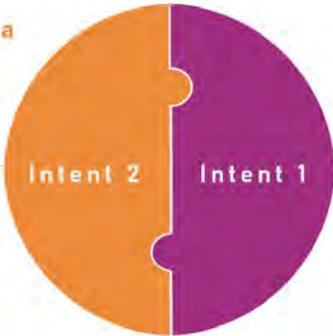
Recommendation Summary: Evaluate existing mental health access points and implement a child- and youth-centred specialized access point that meets the needs of children and youth.

Primary Public Body: Manitoba Health and Seniors Care

2. Develop and implement a separate child- and youth-centred access point for children and youth in mental health crisis

An expansion of services at HSC is in the second stage of implementation.

Outstanding Action: The second stage of the expansion of services for children and youth at HSC needs to be finalized.



1. Evaluate admissions and services practices at the Health Sciences Centre for children and youth experiencing mental health crisis

A review of admissions and services has been complete.

Outstanding Action: A copy of the evaluation of admissions and services for children and youth is required.

COMPLIANCE DETERMINATION



Actions taken meet the majority of requirements for implementation. Phase two of the expansion of services for children and youth at HSC needs to be complete and fully operational.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	The Slow Disappearance of Matthew: A Family’s Fight for Youth Mental Health Care in the Wake of Bullying and Mental Illness
Date Released:	2/27/2020
Full Recommendation: (including details)	Recommendation Four: Improve access points for children and youth experiencing a mental health crisis. The Manitoba Advocate for Children and Youth recommends that Manitoba Health, Seniors and Active Living (now Health and Seniors Care), along with representatives from Shared Health, children’s emergency staff and child and adolescent psychiatry – in accordance with their master plan overview of Health Sciences Centre – evaluate practices at the Health Sciences Centre – Children’s Hospital Emergency Room, with the intent of developing and implementing a child and youth-centred, separate and specialized access point that meets the needs of children and youth who are experiencing a mental health crisis.
Intent(s) of Recommendation:	The intents of the recommendation are to: <ol style="list-style-type: none"> 1. Evaluate admissions and services practices at the Health Sciences Centre for children and youth experiencing mental health crisis. 2. Develop and implement a separate child and youth-centred access point for children and youth in mental health crisis.
Issue:	Mental Health and Addictions
Public Body	Manitoba Health and Seniors Care
Dates of Previous Official Updates from Public Body:	July 13, 2021
2. Compliance Determination	
Largely Compliant 0.75	Actions taken meet the majority of requirements for implementation, only negligible requirements remain.
Self-Assessment	Largely Compliant
Previous Compliance Determination	N/A
3. Rationale for Determination (How did you reach this compliance determination)	
Intent 1: Evaluate admissions and services practices at the Health Sciences Centre for children and youth experiencing mental health crisis. 2021 <ul style="list-style-type: none"> • Manitoba Health and Seniors Care (MHSC) has engaged Shared Health to review and expand mental health assessment and treatment services for children and youth at Health Sciences Centre (HSC) in Winnipeg. The review of the admission and services practices led to the 	

development of the expansion of services plan (July 2021).

Intent 2: Develop and implement a separate child and youth-centred specialized access point for children and youth in mental health crisis.

2021

- Expansion of services is being implemented in a phased manner. MHSAL reported that Phase One was implemented in 2020, and included:
 - Improving quality of care in the Children’s Hospital Emergency Department (CHED) by providing relief coverage for child and adolescent Psychiatric Emergency Nurses (PENS). PENS assess children and youth who present in the CHED and facilitate referral to appropriate outpatient resources.
 - Increased individual and group psychotherapy capacity in the Intensive Child and Adolescent Treatment Centre (ICATS), a 12-week multi-disciplinary crisis treatment resource.
 - Increased capacity in the Outpatient Mental Health Service (OMHS).
 - Improved access to group therapy and reduced wait times for the Anxiety Disorders Services for Children and Youth (ADSCY).
- MHSC reported that Phase Two will require additional office and treatment space in HSC. Shared Health has submitted a plan for renovations in the 2021/22 Regional Health Plan. Phase two includes:
 - Increased capacity in the Child and Adolescent Rapid Assessment Clinic (CARAC) for additional children and youth to be able to receive a rapid psychiatric assessment. This will improve flow from, and wait times in, the CHED. This will also improve capacity to provide urgent consultation to staff in rural and remote areas regarding direct care of patients, thus reducing transfers to CHED.
 - Further increased group therapy capacity and reduced wait times in ICATS.
 - Further increased capacity and reduced wait times in OMHS.
 - Further increased capacity and reduced wait times in ADSCY.
 - Shared health has advised that they are currently interviewing for positions to enable capacity enhancement in these areas. These services were implemented in April 2021 (July 2021).
- Additionally, the Community Emergency Department Violence Intervention Program (CEDVIP) assists youth and young adults aged 14-29 who present with violence-related injuries to the HSC Adult and Child Emergency Departments. The CEDVIP team provides 24/7 on call coverage by seven Community Support Workers who meet youth at HSC and offer wrap around support in community. Program implementation began in March, 2020. Due to COVID, full implementation was delayed until May, 2020 (July 2021).

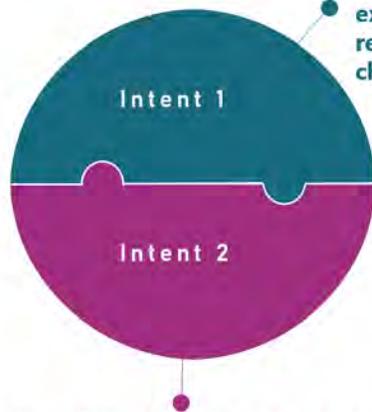
Analysis Summary: In considering the compliance determination for this recommendation, a copy of the evaluation of admissions and services for children and youth at the Health Sciences Centre is needed to confirm intent 1 is complete. The first stage to addressing the expansion of services for children and youth experiencing a mental health crisis has been implemented with the second and final stage being in progress. As such, this recommendation is considered largely compliant.

COMPLIANCE DETERMINATION

Matthew- Recommendation 8

Recommendation Summary: Proclaim the outstanding sections of *The Advocate for Children and Youth Act (ACYA)*.

Primary Public Body: Government of Manitoba



1. Proclaim phase 2 of the ACYA, which expands MACY's mandate and scope of reviewable services to review the deaths of children and youth

Phase 2 was proclaimed on June 1, 2021.

Actions meet the intent of the recommendation.

2. Proclaim phase 3 of the ACYA, which requires all service providers to report all serious injuries of children and youth to MACY

Although a date has yet to be set for the proclamation of phase 3 of the ACYA, interdepartmental work has begun, including the development of regulations on reporting mechanisms for service providers to use.

Outstanding Action: Development of regulations on reporting mechanisms for service providers.

COMPLIANCE DETERMINATION



With Intent 1 complete and significant work being done on Intent 2, the Government of Manitoba is largely compliant with this recommendation.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	The Slow Disappearance of Matthew: A Family’s Fight for Youth Mental Health Care in the Wake of Bullying and Mental Illness
Date Released:	2/27/2020
Full Recommendation (including details)	Recommendation Eight: Proclaim the outstanding sections of the ACYA. The Manitoba Advocate for Children and Youth recommends that the Government of Manitoba set a proclamation date for the remaining portions of <i>The Advocate for Children and Youth Act</i> in the spring of 2020.
Intent(s) of Recommendation:	The intents of the recommendation are to: <ol style="list-style-type: none"> 1. Proclaim phase 2 of <i>The Advocate for Children and Youth Act</i> (ACYA), which expands MACY’s mandate to be able to review the deaths of children and youth who were receiving, or whose family was receiving a reviewable service (mental health, addictions, justice; in addition to child welfare and adoption) at the time of their death or in the year before their death. 2. Proclaim phase 3 of the ACYA, which requires all service providers to report all serious injuries of children and youth to MACY.
Issue:	Legal
Public Body	Government of Manitoba
Dates of Previous Official Updates from Public Body	May 31, 2021
2. Compliance Determination	
Largely Compliant 0.75	The requirements have been met almost entirely and only negligible requirements remain to be implemented.
Self-Assessment	Fully compliant for Intent #1 Partially compliant for Intent #2
Previous Compliance Determination	NA
3. Rationale for Determination (How did you reach this compliance determination)	
Intent 1: Proclaim phase 2 of <i>The Advocate for Children and Youth Act</i> (ACYA). 2021 <ul style="list-style-type: none"> • With phase 2 being proclaimed on June 1, 2021, Intent 1 of this recommendation has been fully achieved. 	

Intent 2: Proclaim phase 3 of the ACYA

2021

- Although a date has yet to be set for the proclamation of phase 3 of the ACYA, interdepartmental work has begun, including the development of regulations on reporting mechanisms for service providers to use. The formation of the interdepartmental working group involving both government actors as well as MACY, and the group's scope of work are actions reported which demonstrate work is ongoing to fulfil Intent 2.

Analysis Summary: With Intent 1 complete and significant work being done on Intent 2, the Government of Manitoba is largely compliant with this recommendation.

COMPLIANCE DETERMINATION

Suicide Aggregate- Recommendation 4

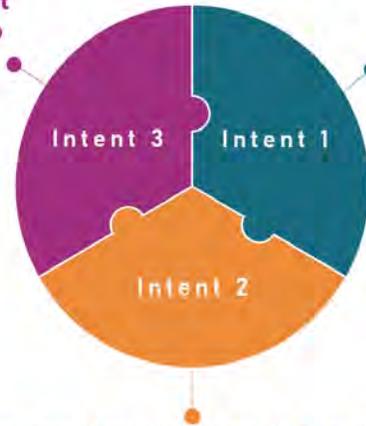
Recommendation Summary: Create and maintain an inventory of mental health resources for the public.

Primary Public Body: Manitoba Health and Seniors Care

3. The inventory should be available in web format and distributed in print to agencies and organizations that serve the public throughout each region

Materials are available electronically and in print, if purchased.

Actions meet the intent of the recommendation.



1. An annual review focusing on services for children and youth, from birth to 17, organized by regional health authority

211 is a 24/7 service that connects individuals to government, health, and social services available across the province, including a specific youth mental health section.

Outstanding Action: A copy of the policy and/or process that describes how 211 is monitored annually, needs to be provided to MACY.

2. Annual inventory should be accessible to all Manitobans, taking preferred languages into consideration

The inventory is accessible in French and English.

Actions meet the intent of the recommendation.

COMPLIANCE DETERMINATION



Actions taken meet the majority of requirements for implementation. A copy of the annual monitoring process is required to bring this recommendation to completion.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1 Recommendation Information	
Report Name:	“Stop Giving Me a Number and Start Giving Me a Person”: How 22 Girls Illuminate the Cracks in the Manitoba Youth Mental Health and Addiction System
Date Released:	5/7/2020
Full Recommendation: (including details)	Recommendation Four: In line with Article 24 of the <i>United Nations Convention on the Rights of the Child</i> , the Manitoba Advocate for Children and Youth recommends that the Government of Manitoba conduct an annual review of what therapeutic trauma interventions are available to children and youth in Manitoba and create an inventory of resources, whether the resources require formal referrals from service providers or are open for self-referrals, any associated eligibility criteria (age, location, care status, etc.) and promote the annual inventory and its findings in the public.
Intent(s) of Recommendation:	The intents of the recommendation are: <ol style="list-style-type: none"> 1. The annual review should focus on services for children and youth from birth to 17, be compiled in a document organized by health authority region that includes a list of program names and contact information, who the program serves, intended program outcomes, eligibility and referral requirements and criteria, and occupancy rates. 2. The resulting annual inventory should be accessible to all Manitobans, taking preferred languages into consideration. 3. This document should be available in web format and distributed in print to agencies and organizations that serve the public throughout each region.
Issue:	Mental Health and Addictions
Public Body	Government of Manitoba
Dates of Previous Official Updates from Public Body:	July 13, 2021
2. Compliance Determination	
Largely Compliant 0.75	Actions taken meet the majority of requirements for implementation, only negligible requirements remain.
Self-Assessment	Fully Compliant
Previous Compliance Determination	N/A
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	

Intent 1: The annual review should focus on services for children and youth from birth to 17, be compiled in a document organized by health authority region that includes a list of program names and contact information, who the program serves, intended program outcomes, eligibility and referral requirements and criteria, and occupancy rates.

2021

- 211 Manitoba is a free, confidential, 24/7 service that connects individuals to government, health, and social services that are available across the province. In addition to searching on the 211 Manitoba website, individuals can call 2-1-1 to talk with trained professionals to help find and navigate the services they need. Services are grouped together into categories that include food and clothing, housing and homelessness, health, mental health, employment, newcomers, children and parenting, and youth. Under the mental health and addictions section of the 211 Manitoba website, there is a specific youth mental health section. Users can employ the search function to look up trauma interventions for youth. Service organizations provide their program criteria and eligibility.
- 211 Manitoba is managed collaboratively between the United Way Winnipeg and Volunteer Manitoba. Development is further enhanced by a province-wide advisory committee, the Province of Manitoba, the Winnipeg Regional Health Authority, United Ways in Manitoba, 211 Canada, and funding partners and donors. The information about an organization and its services is obtained directly from information provided by that organization. Organizations suggest information about their agency and its services to 211 Manitoba and if this meets 211's inclusion criteria, it will be added to the database. On an annual basis, 211 Manitoba sends an update form to each organization to ensure that all information is still accurate and current. Because of this, the site is continually growing and improving.

Intent 2: The resulting annual inventory should be accessible to all Manitobans, taking preferred languages into consideration.

2021

- The 211 Manitoba website offers both official languages, French and English. 211 information and referral specialists are also trained to support diverse populations and the 211 Manitoba phone line is available in over 150 languages, including a number of Indigenous languages.

Intent 3: This document should be available in web format and distributed in print to agencies and organizations that serve the public throughout each region.

2021

- 211 Manitoba is a free, website that is also available by phone and/or in print. Print copies can be requested for a nominal fee but these are expected to be ordered by local community groups, community health offices, and/or nursing stations as a resource.

Analysis Summary: 211 Manitoba is an acceptable resource that describes what types of services are available for children and youth throughout the province. Manitoba Health and Seniors Care (MHSC) work in partnership with United Way to develop, monitor, and review 211. Specifically, MHSC sits at the planning table and is involved in the processes to support 211. 211 Manitoba offers resource information in a number of languages, including Indigenous languages. As such, the status determination of this recommendation is largely compliant. Upon receiving a copy of the annual monitoring process, this recommendation may be considered fully compliant.

COMPLIANCE DETERMINATION

Suicide Aggregate- Recommendation 5

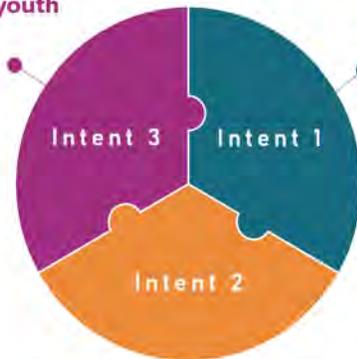
Recommendation Summary: Create youth hubs across Manitoba.

Primary Public Body: Manitoba Health and Seniors Care

3. Integrate multiple community access points to promote youth engagement in the hubs

A number of factors were considered when choosing the successful sites, including the level of need in the communities they would be serving, their ability to reach youth in need of services, as well as the partnerships they had formed to establish the youth hub (amongst many other criteria).

Outstanding Action: Provide evidence the five new hubs have been integrated within existing community and public services for youth, and that they are fully operational.



1. Develop a provincial plan to initiate scale-up of the youth hub model based on a province-wide gap analysis assessment of need and population specific data

On March 18, 2021, the Manitoba government announced five new youth hub sites had been chosen through a Call for Proposals process.

Outstanding Action: Provide a summary report that indicates the number and proportion of fully operational youth hubs in rural and remote locations.

2. Review literature and experiences of other provinces to engage individual communities to guide the implementation of their youth hubs

A backbone team has been established within United Way Winnipeg to support the implementation of these new hubs and to host a Provincial Youth Hubs Network.

Outstanding Action: Confirmation that a literature review and engagement with individual communities have been completed.

COMPLIANCE DETERMINATION



Actions taken meet the majority of requirements for implementation. Evidence to show the youth hubs are fully operational and integrated into existing community services is required.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	“Stop Giving Me a Number and Start Giving Me a Person”: How 22 Girls Illuminate the Cracks in the Manitoba Youth Mental Health and Addiction System
Date Released:	5/7/2020
Full Recommendation: (including details)	Recommendation Five: The Manitoba Advocate for Children and Youth recommends that the Department of Health, Seniors and Active Living (now Health and Seniors Care), in collaboration with rural communities in Manitoba, and the federal government, where applicable, implement recommendation 4.8 of the Virgo Report: Building upon the successful experience of the NorWest Youth Hub and lessons learned from the experience of other provinces, develop a provincial plan for scale-up of the youth hub model, or similar models of integrated youth services, taking advantage of support from philanthropy as it may be available (Virgo Planning, 2018, p. 235).
Intent(s) of Recommendation:	The intents of the recommendation are to: <ol style="list-style-type: none"> 1. Develop a provincial plan to initiate scale-up of the youth hub model based on a province-wide gap analysis assessment of need to determine which populations would best benefit from this resource. Special consideration must be provided to rural and remote locations throughout the province. 2. Review the considerable literature and experiences in other provinces to engage individual communities to guide the implementation of their youth hubs. 3. Integrate multiple access points into communities to promote youth engagement in the hubs, including offering services in places where children are, such as in schools, community centres, health care facilities, and more.
Issue:	Mental Health and Addictions
Public Body	Manitoba Health and Seniors Care
Dates of Previous Official Updates from Public Body:	July 13, 2021
2. Compliance Determination	
Largely Compliant 0.75	Actions taken meet the majority of requirements for implementation, only negligible requirements remain.
Self-Assessment	Largely Compliant
Previous Compliance Determination	N/A
3. Rationale for Determination	

(How did you reach this compliance determination)

Intent 1: Develop a provincial plan to initiate scale-up of the youth hub model based on a province-wide gap analysis assessment of need to determine which populations would best benefit from this resource. Special consideration must be provided to rural and remote locations throughout the province.

2021

- On March 18, 2021, the Manitoba Government announced five new youth hub sites had been chosen through a Call for Proposals process. The original intent was to identify three new sites but because of the strength of the proposals received and the high need for this type of model, two additional sites were selected. Both government and private donors contributed additional dollars to these two new sites.
- Information on the five sites can be found here: <https://news.gov.mb.ca/news/index.html?item=51010>
- Manitoba Health and Seniors Care (MHSC) reported that these hubs will serve to further expand a hub model for integrated youth services (IYS), including mental health and addiction services for youth and young adults. Manitoba’s first youth hub providing integrated services was established at NorWest Co-Op Community Health in Winnipeg in 2017. The youth hubs will bring together mental health care, addiction services, primary care, peer support and other social services in a way that provides access to integrated services for young people and their families in a youth-friendly, ‘one-stop-shop’ model.
- The youth hubs are located in Winnipeg (Point Douglas, Downtown, St. Boniface/St. Vital), Selkirk, and Brandon.

Intent 2: Review the considerable literature and experiences in other provinces to engage individual communities to guide the implementation of their youth hubs.

2021

- A backbone team has been established within United Way Winnipeg to support the implementation of these new hubs and to host a Provincial Youth Hubs Network. The backbone team has regular contact with other jurisdictions to learn from their experiences and better support the new sites in Manitoba. The Foundry Central Office has provided extensive documentation to assist other jurisdictions in setting up new youth hub sites.

Intent 3: Integrate multiple access points into communities to promote youth engagement in the hubs, including offering services in places where children are, such as in schools, community centres, health care facilities, and more.

2021

- MHSAL reported that a number of factors were considered when choosing the successful sites, including the level of need in the communities they would be serving, their ability to reach youth in need of services, as well as the partnerships they had formed to establish the youth hub (amongst many other criteria). Youth, family, and community engagement are key components to the youth hub model, both in the planning phases but also ongoing. The March 18 news release shared above lists the multiple organizations partnering to provide services via each hub.

Analysis Summary: The Government of Manitoba’s announcement regarding the opening of five new youth hubs demonstrates that a significant degree of work is being conducted to move this recommendation towards completion. As such, as it stands, the compliance determination for this

recommendation is largely compliant. Further information/activities that would demonstrate full implementation include: a summary report that indicates the number and proportion of fully operational youth hubs in rural and remote locations; confirmation that a literature review and engagement with individual communities have been completed; and evidence that the five new hubs have been integrated within existing community and public services for youth, and they are fully operational.

Section 3: Partially Compliant Recommendations

COMPLIANCE DETERMINATION

Circling Star - Recommendation 2

Recommendation Summary: Conduct a review and develop a province-wide strategy to limit exclusionary practices (school suspensions and expulsions).

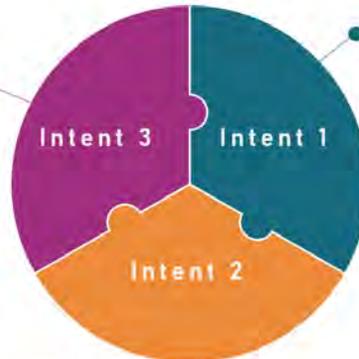
Primary Public Body: Manitoba Education

3. The review and strategy should be disciplinary alternatives that are:

- a. evidence-based,
- b. in line with the best interests of the child and
- c. respect the right of children and youth to education

Content of policy is currently unknown.

Outstanding Action: Finalize and release the policy directive that is in development.



1. Conduct a review of the current use of out-of-school suspensions and expulsions

A review of the use of suspensions and expulsions has not yet taken place. Attempts at data collection have been made with the upcoming policy directive intended to correct data variation across the province.

Outstanding Action: A review has not yet been completed.

2. Develop a province-wide strategy to limit, reduce, and phase-out exclusionary practices except in situations of imminent safety risk

A policy is in the process of being developed by the Student Services Inclusive Education Committee, as directed by a priority action of the BEST (Better Education Starts Today) strategy. Relevant stakeholders have been consulted.

Outstanding Action: Finalize and release the policy directive that is in development.

COMPLIANCE DETERMINATION



Actions taken implement part of the recommendation. Development and release of identified policy directive, and completion of a review of the issue will assist in reaching full compliance.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Names:	Documenting the Decline: The Dangerous Space Between Good Intentions and Meaningful Interventions
Date Released:	10/19/2018
Full Recommendation: (including details)	<p>Recommendation Two:</p> <p>The Manitoba Advocate for Children and Youth recommends that the Department of Education and Training (now Manitoba Education) through Healthy Child Manitoba (HCM) (now the Social Innovation Office), and with participation from all school divisions, conduct an urgent review of the current use of out-of-school suspensions and expulsions, and develop a province-wide strategy to limit, reduce, and phase-out exclusionary practices, except in situations of imminent safety risk to students and staff. This review and strategy should provide evidence-informed disciplinary alternatives that are in line with the best interests of the child and respect the right of children and youth to education.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • The Department of Education and Training (now Manitoba Education) will develop quality assurance and information management processes to: (1) define “imminent safety risk to students and staff”, (2) assess the prevalence, duration, and nature of school suspensions and expulsions in Manitoba, (3) analyze and ensure compliance with standards and best practices, (4) provide school boards with the necessary information to develop strategies to reduce and end school suspensions and exclusionary practices, and evaluate initiatives. Changes should be data-informed and made considering the unique dynamics in Manitoba. • The Department of Education and Training (now Manitoba Education) will implement province-wide and evidence-informed suspension and exclusion prevention policies and procedures for Manitoba schools. This is to then, in turn, inform training for: <ul style="list-style-type: none"> ○ School division training for teachers, principals, and superintendents; ○ Mentorship programs; and, ○ Alternative approaches to suspension
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. Conduct a review of the current use of out-of-school suspensions and expulsions. 2. Develop a province-wide strategy to limit, reduce and phase-out exclusionary practices except in situations of imminent safety risk.

	3. The review and strategy should provide disciplinary alternatives that are: evidence-based, in line with the best interests of the child, and respect the right of children and youth to education.
Issue:	Suspensions and Expulsions
Primary Department:	Manitoba Education
Dates of Previous Official Updates from Public Body:	May 26, 2021
	June 30, 2020
	December 31, 2019
	June 27, 2019
	April 23, 2019
2. Compliance Determination	
Partially Compliant 0.50	Actions taken only implement part of the recommendation. Important requirements have been met and the recommendation is acted upon, however, deficiencies remain.
Self-Assessment	Largely Compliant
Previous Compliance Determination	Limitedly Compliant
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>Intent 1: Conduct a review of the current use of out-of-school suspensions and expulsions. 2021</p> <ul style="list-style-type: none"> The collection of data relating to the use of out-of-school suspensions and expulsions will be part of the policy directive currently in development to understand the use of out-of-school suspensions and expulsions. Data collection was attempted in 2020. Responses from school divisions varied due to different means of collecting information and non-consistent definitions of school suspensions or expulsions which affected the ability to understand. The policy directive intends to correct this variation and align data-tracking of this issue across school divisions. Since the release of the <i>Better Education Starts Today</i> strategy, the focus of addressing this recommendation has shifted to being accounted for in priority action 3.2 of the strategy, which states. “Review and update Manitoba’s Provincial Code of Conduct: Appropriate Interventions and Disciplinary Consequences (2017) and develop a policy on the use of exclusionary practices (i.e., seclusion, suspension, and expulsion) for all students.” It was identified that the work of the group mentioned in the previous response from June 2020, is no longer moving forward. The template for reporting on suspensions, expulsions, and absenteeism did not get developed or put into use in Manitoba schools. The working group mentioned in June 2020 has been disbanded and is no longer meeting. <p>2020</p> <ul style="list-style-type: none"> The Response from MACY-RAP indicated a commitment to achieving the intent of the recommendation. An established working group received feedback from school divisions related to how the divisions are tracking suspension and chronic absenteeism. The information is intended to form the basis of a template that can be used universally across school divisions to report on suspension and chronic absenteeism rates. The data collected are intended to provide an evidence base to inform strategies to identify trends and reduce the use of suspensions. Work on this initiative will resume in the fall of 2020 with the return to in-class instruction. 	

- The examination on how school divisions track suspensions and chronic absenteeism and the use of a single tracking forms is a promising and necessary first step for reviewing the current use of out-of-school suspensions and expulsions. A review of the use of suspensions and chronic absenteeism, however, is not yet completed.

Intent 2: Develop a province-wide strategy to limit, reduce, and phase-out exclusionary practices except in situations of imminent safety risk.

2021

- Based on the directives included in *Better Education Starts Today*, the development and writing of a new provincial policy directive on the use of exclusionary practices is under way. The Student Services Inclusive Education Committee has been tasked with completing this work. Manitoba Education recently released a policy directive on Seclusion, and it is intended for the exclusionary practice policy directive to follow the same format. A stakeholder presentation was provided that sought feedback on what the content and format should look like for such a policy directive.
- Policy directives are used by Manitoba Education to identify to school divisions and schools what policies they should have in place, and what those policies should include. It is the expectation that all schools update existing policies or create new policies to be in line with a policy directive. A mechanism for understanding whether school divisions and schools have appropriate policies in place is part of the review and report structure undertaken by the Inclusion Support Branch of Manitoba Education.
- The fulfillment of this intent will be based upon the content of the policy directive currently in-development. Significant work has been shifted towards stakeholder engagement and creating a committee to develop this policy.

2020

- As of yet, work on a province-wide strategy has not been developed, and activities are focused on the development of reliable data on chronic absenteeism and suspensions.

Intent 3: The review and strategy should be disciplinary alternatives that are: evidence-based, in line with the best interests of the child, and respect the right of children and youth to education.

2021

- The fulfillment of this intent will be based upon the content of the policy directive currently in-development.

2020

- At the time of the release of the 2020 compliance report, a strategy had not been developed because the public body was collecting data.

Analysis Summary: There have been promising steps in the implementation of this recommendation, including the initiation of writing a policy directive on the use of exclusionary practices in Manitoba schools. To date, however, since there has been no information provided on the specific content of the policy directive, actions taken only partially fulfill requirements, resulting in a partially compliant status determination.

COMPLIANCE DETERMINATION

Circling Star - Recommendation 5

Recommendation Summary: Improved communication across Manitoba Justice and improve probation orders.

Primary Public Body: Manitoba Justice

1. Improve communication across Manitoba Justice divisions

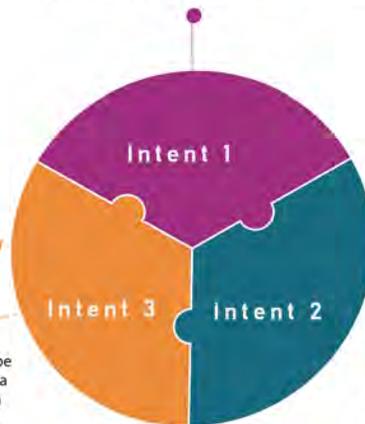
No new initiatives have been developed. Current ongoing processes exist to improve communication.

Outstanding Action: None currently, as initiatives are largely compliant.

3. Evaluate departmental capacity to provide sufficient, accessible, and culturally appropriate programming and alternatives

The Youth Justice Review continues to be delayed due to COVID-19. There is not a high enough concentration of youth on probation in rural and remote areas to allow for group programs.

Outstanding Action: Release of the Youth Justice Review with details on planned improvements to orders and programming in rural/remote areas.



2. Ensure probation orders are relevant, effective, child-centred, realistic, and achievable – with consideration given to how services are delivered in remote and rural communities

Manitoba Justice reiterated the Reclaiming Our Identity program and the Fetal Alcohol Spectrum Disorder docket as examples.

Outstanding Action: Information provided on how programs cited as examples have improved orders.

COMPLIANCE DETERMINATION



Requirements have been fulfilled to some degree on all three intents, with particular consideration to some limitations and COVID-related delays. There are still some deficiencies in adequacy related to measurable improvement in communication and ascertaining departmental capacity with respect to programming and alternatives.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Documenting the Decline: The Dangerous Space Between Good Intentions and Meaningful Interventions
Date Released:	10/19/2018
Full Recommendation (including details)	<p>Recommendation Five: The Manitoba Advocate for Children and Youth recommends that the Department of Justice improve communication across the divisions within its department, including probation services, victim services, and prosecution services, as well as with the legal community (e.g., legal aid), and the courts to ensure that probation orders are relevant, effective, child-centred, realistic (given limitations in remote and rural communities), and achievable. The Advocate further recommends that the Department of Justice evaluate their capacity to provide the programming for youth to meet their probation conditions and determine whether or not existing programs and services are sufficient and accessible to youth living in rural and remote locations. When gaps are identified, strategies for culturally appropriate alternatives and program delivery need to be developed.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • The Advocate recognizes that it does not have jurisdiction over the courts. Following this report, we recommend that the Department of Justice initiate a process of improved communication and dialogue within its department, with the courts, and other key stakeholders to ensure that probation orders are relevant, effective, child-centred, realistic, and achievable. • The Department of Justice’s evaluation of existing capacity to provide programming for youth to meet their probation conditions should contain an overview of existing accountability data and analysis of the effectiveness and accessibility of current services and programming delivered to youth in Manitoba. • A plan is needed for situations when probation services do not have the capacity to provide ongoing supervision, monitoring, or formal programming such that collaboration and partnership with local communities occurs to devise a strategy to deliver these services.
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. Improve communication across Manitoba Justice divisions. 2. Ensure probation orders are relevant, effective, child-centred,

	<p>realistic, and achievable – with consideration given on how services are delivered to remote and rural communities.</p> <p>3. Evaluate departmental capacity to provide sufficient, accessible, and culturally appropriate programming and alternatives.</p>
Issue:	Probation
Public Body	Manitoba Justice
Dates of Previous Official Updates from Public Body	May 31, 2021 June 30, 2020 December 31, 2019 June 26, 2019
2. Compliance Determination	
Partially Compliant 0.50	Actions taken only implement part of the recommendation. Important requirements have been met and the recommendation is acted upon, however, deficiencies remain.
Self-Assessment	Largely Compliant
Previous Compliance Determination	Partially Compliant
3. Rationale for Determination (How did you reach this compliance determination)	
<p>Intent 1: Improve communication across Manitoba Justice divisions.</p> <p>2021</p> <ul style="list-style-type: none"> • No new initiatives have been developed. • Current ongoing processes exist to improve communication. Judge liaison meetings have been put on hold during COVID-19, but Crown/Probation meetings continue. <p>2020</p> <ul style="list-style-type: none"> • There has been movement to improve communication across Manitoba Justice Departments, including Judge liaison meetings, that include representatives from the Crown Attorneys (provincial and federal, and the Director of Regional Prosecutions), Defense, Custody, Probation (Executive Director of Probation Services), and the Executive Director of Policing. • The objective of these meetings was to “continue building and improving upon the communication and sharing of information.” Initiatives taken to enhance communication are largely compliant with intent 1 of this recommendation. <p>Intent 2: Ensure probation orders are relevant, effective, child-centred, realistic, and achievable – with consideration given on how services are delivered to remote and rural communities.</p> <p>2021</p> <ul style="list-style-type: none"> • Both the Reclaiming Our Identity program and the Fetal Alcohol Spectrum Disorder docket were cited again as examples in the department’s May 2021 response. <p>2020</p> <ul style="list-style-type: none"> • The Reclaiming Our Identity program continues to be offered in communities. This program, however, is not specifically for children or youth, and according to reports, there is not much uptake at present in light of the pandemic and the lack of critical mass for youth-only group sessions. • The Fetal Alcohol Spectrum Disorder docket has been established, and is now being expanded to include youth. This is a promising initiative that could lead to more relevant, effective, child-centred, and realistic probation orders. No information/evidence, however, was provided on how the FASD docket for youth has specifically improved probation orders, as 	

per the intent of the recommendation. The department explained that while probation staff have input on probation orders if pre-sentence reports are requested, probation orders are created by a Judge.

- Judge liaison meetings and Crown/Probation meetings which allow for communication between groups to work together, also assist in ensuring probation orders that a Judge develops are appropriate.

Intent 3: Evaluate departmental capacity to provide sufficient, accessible, and culturally appropriate programming and alternatives.

2021

- In its May 2021 response, the department provided an update on the youth justice review, reporting that it was delayed due to the COVID-19 pandemic.
- The department also explained that in rural and remote areas where there is not a high enough concentration of youth on probation to allow for group programs, the same work is done one-to-one with probation staff.

2020

- Manitoba Justice reported that a review of the current youth justice system in Manitoba is underway, and includes the evaluation of departmental capacity to provide culturally appropriate and accessible programming.
- This review will consider the child welfare system and has the intended goal of increasing supports for youth, reducing re-offending, and reducing reliance on incarceration of youth.
- Manitoba Justice reported the youth justice review, which includes the evaluation of departmental capacity to provide programming and alternatives, is not yet complete.

Analysis Summary: The department has self-assessed its progress on this recommendation as largely compliant, citing the ongoing communication to ensure groups involved are working in the best interests of youth, the adaption of services such as one-to-one individual probation programming, and the continued input of Probation Services on sentences and conditions of orders.

Requirements have been fulfilled to some degree on all three intents of this recommendation, with particular consideration to the limitations explained by Manitoba Justice on Intents 2 and 3 regarding Judges giving orders and COVID-related delays in the evaluation findings that will emerge from the Youth Justice Review. There are still some deficiencies in the adequacy of the implementation related to measurable improvement in communication and ascertaining departmental capacity with respect to programming and alternatives. It is expected that the release of a youth justice review which includes details on increasing the effectiveness, child-centredness, feasibility of probation orders, as well as the accessibility and cultural safety of probation programs, will meet the remaining requirements of this recommendation. As such, actions taken to date continue to fulfill part of the requirements, resulting in a partially compliant status determination.

COMPLIANCE DETERMINATION

Circling Star - Recommendation 6

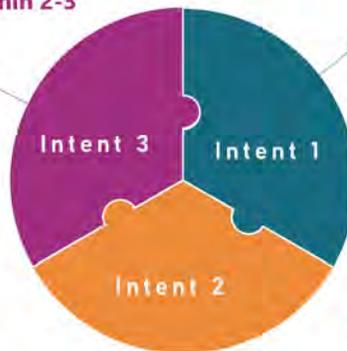
Recommendation Summary: Clarify training content and expectations of CFS minimum standards, prioritize developing training on minimum standards, and train existing and new workers.

Primary Public Body: Manitoba Families

3. Require all existing workers who have not received training on minimum standards and new CFS workers complete training within 2-3 months

The new virtual training model has the capacity to collect participant information, allowing for the Minister of Families to fulfill their legal responsibility to ensure the quality of child welfare services.

Outstanding Action: It remains unknown how Department of Families or CFS Authorities will identify workers who have not received training on minimum standards.



1. Clarify training content and expectations of workers and supervisors with respect to CFS minimum provincial standards

The Standing Committee approved standards modernization in principle and the CYSD is developing virtual training.

Outstanding Action: Clarifying the content and expectations of workers and supervisors regarding existing CFS provincial standards.

2. Prioritize the development of training on the minimum provincial standards that is high-quality, culturally appropriate, and modernized within two years

Shifting from in-person to online standards training for increased accessibility to CFS Authorities and agencies and ability to collect high-level data.

Outstanding Action: Evidence that the training is modernized, high quality, and culturally appropriate

COMPLIANCE DETERMINATION



Actions such as the development of online standards training which has the capacity to collect participant data partially meet the intent of the recommendation.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Documenting the Decline: The Dangerous Space Between Good Intentions and Meaningful Interventions
Date Released:	10/19/2018
Full Recommendation: (including details)	<p>Recommendation Six:</p> <p>The Manitoba Advocate for Children and Youth recommends that the Department of Families in partnership with the Child and Family Services (CFS) Authorities: (1) clarify training content and expectations of workers and supervisors with respect to CFS minimum provincial standards, and (2) prioritize the development of high quality, culturally appropriate, modernized, and accessible training on the minimum provincial service standards within two years. The Advocate further recommends that all existing workers who have not received training on minimum standards and all new CFS workers be required to complete this training within three to six months.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • That the Department of Families work with the four CFS authorities to clearly define training content, timelines, and requirement for CFS workers and supervisors per s.1.3.1 of the minimum standards manual. • That the CFS authorities ensure that their CFS agencies adhere to standard 1.8.1 <i>Workforce Qualifications</i> and that clear education and training plans are developed and monitored for staff who do not meet this standard.
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. Clarify training content and expectations of workers and supervisors with respect to CFS minimum provincial standards. 2. Prioritize the development of training on the minimum provincial standards that is high-quality, culturally appropriate, and modernized within two years. 3. Require all existing workers who have not received training on minimum standards along with new CFS workers to complete CFS minimum standards training within 2-3 months.
Issue:	Training CFS Minimum Standards
Public Body	Manitoba Families
Dates of Previous Official Updates from Public Body:	May 31, 2021
	June 30, 2020
	December 31, 2019
	June 27, 2019

	April 23, 2019
2. Compliance Determination	
Partially Compliant 0.50	Actions taken only implement part of the recommendation. Important requirements have been met and the recommendation is acted upon, however, deficiencies remain.
Self-Assessment	Largely Compliant (for Intents 1 and 2) Partially Compliant (for Intent 3)
Previous Compliance Determination	Limitedly Compliant
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>Intent 1: Clarify training content and expectations of workers and supervisors with respect to CFS minimum provincial standards.</p> <p>2021</p> <ul style="list-style-type: none"> • The Child and Youth Services Division (CYSD) is working with the four Child and Family Service (CFS) Authorities to modernize standards. The Standing Committee has discussed and approved the project in principle, as well as identified Authority representatives. The project work group was scheduled to begin in May 2021. The Department of Families indicates that the outcome of standards modernization will be reflected in further module development for virtual training. • Pilot virtual training is being developed by the Child and Youth Services Division (CYSD). The first virtual training will begin with CFS Authority training, which is currently reported as underway. Manitoba Families reported that a significant success of the virtual training is its ability to reduce the waitlist and increase capacity. The training is designed to be self-guided, thus there will be no waitlist. • In November 2020, the Standing Committee supported a project for online Provincial Standards training which includes on-boarding new staff and a refresher for existing staff or staff moving into different roles. A draft of the Standing Committee’s workplan was submitted as evidence under this intent of the recommendation. • No actions have been reported towards clarifying the content and expectations of workers and supervisors with respect to existing CFS provincial standards. <p>2020</p> <ul style="list-style-type: none"> • The Department of Families reported that there are a number of amendments to the CFS Minimum Provincial Standards that are preventing action on this requirement of the recommendation. <i>An Act Respecting First Nations, Inuit and Métis Children, Youth and Families</i> came into effect on January 1, 2020. Section 12(1) of the legislation requires the CFS agency to provide notice to an Indigenous child’s parent, caregiver, or relevant Indigenous governing body before service providers take any significant measure regarding the provision of CFS to the child. The Department of Families will respond to the new law through updates to CFS Standards to reflect new responsibilities. The four CFS Authorities will establish protocols and materials to support CFS agencies with the requirements for notification under Section 12. Each Authority will be responsible for compliance with Section 12 and First Nations communities will work with their CFS agency. • Furthermore, The Child Welfare Legislative Review Committee’s Recommendations to the Province in 2018 included recommended changes to <i>The Child and Family Services Act</i> (CFSA), which are under review. With changes to the CFSA, changes will also need to be made to the CFS Authority Regulations and CFS Standards. 	

- No actions have been reported towards clarifying the content and expectations of workers and supervisors with respect to existing CFS provincial standards. Justification for inaction is that the CFSA and recommendations from The Child Welfare Legislative Review Committee in 2018 will lead to changes in the CFSA, Regulations, and CFS Standards which are currently being reviewed and incorporated. According to the Department of Families, an update to communication and training materials will follow.

Intent 2: Prioritize the development of training on the minimum provincial standards that is high quality, culturally appropriate, and modernized within two years.

2021

- On March 9, 2021, the province announced a contract with Technology for Learning Group to develop the online Standards Training. The first module on case management standards is projected to be in place for fall 2021 and fully implemented for winter 2022. When fully operational, the online training will provide the capacity to collect high level data, including participation by agency and Authority, and length of practice of participants (over and under two years of practice).
- The shift towards online standards training is a good step towards making the training more accessible to Authorities and agencies, as is the tracking of participation data. More information is needed about how the training is modernized, of high quality, and culturally appropriate as well as about the implementation of the training when it does take place in fall 2021.

2020

- In a meeting of the Standing Committee (comprised of CEOs of Authorities and the Director of Child and Family Services) in September 2020, the Department of Families indicated that training gaps were identified in abuse investigations training, standards, regulations, legislation and funding, clinical supervision, and others. A Child Abuse Training pilot was proposed which introduces abuse investigations and skills training. Intake Module and the Child and Family Services Information System (CFSIS) training was identified as a need. This training is based on Provincial Minimum Standards. In October, online CFSIS training will be piloted with the goal of making it a sustainable and accessible learning tool.
- At the same time, the Department of Families reported that CORE competency training, which includes training on Minimum Provincial Standards, had been suspended indefinitely as of April 2020 because “it does not meet the needs of consumers.”
- Actions reported indicate that early steps have been taken to prioritize training on select modules of the Minimum Provincial Standards. Plans to create online tools are promising strategies to modernize the training. Still, plans are considered pilots and no timelines were provided. Also, no documentation was provided to ensure the sustainability of training on Minimum Standards for employees of the child welfare system in Manitoba, given the cancellation of existing CORE competency training.

Intent 3: Require all existing workers who have not received training on minimum standards along with new CFS workers to complete CFS minimum standards training within 2-3 months.

2021

- The new virtual training model is reported to feature tracking capabilities which Manitoba Families contends can be used in conjunction with agency hiring data to measure training participation.
- Manitoba Families reported that the new online training has the capacity to track participants by length of time in position. Manitoba Families suggested that MACY can use this data, alongside data MACY requests from Authorities, regarding the number of new hires and prior

experience. After consultation with the Joint Training Team (JTT), Manitoba Families will have access to pull the data which distinguish worker registration and module completions by Authority and agency and the data can be shared with Authorities. Data extractions can also include the length of time a worker has been in their positions. Manitoba Families noted that Authorities will need to respond as to how they will use the data.

- Although the development of the virtual training platform is promising, it remains unknown how the Department of Families or Authorities will identify which workers have not received training on Minimum Standards. MACY inquired into the provision of training of Provincial Standards for new staff and staff transitioning to new positions between September 2020 and Spring 2021. Manitoba Families reported that no Standards training was offered through the Branch, but Authorities had been completing some Standards training. Further information regarding this issue is needed from Manitoba Families and the JTT.
- The work occurring on a virtual training model is a promising step towards meeting the intent of this recommendation. Particularly since there will be capacity for Manitoba Families to collect data regarding staff training as per the ongoing legal responsibility of the Minister to ensure the quality of child welfare services.

2020

- In previous updates, the Department of Families has indicated that existing and new workers are required to complete CFS Minimum Standards training. Upon request of additional information from the Authorities and Department of Families, no one reported CFS Minimum Standards training within three months and only one Authority was able to report on case management training for new staff within one year of their start date.
- Further information was requested from the four Authorities, three of which responded to MACY follow up questions. These Authorities include:
 - Southern First Nations Network of Care (responded to questions but did not submit further information prior to finalization of this compliance assessment).
 - Metis Child and Family (submitted information).
 - General Child and Family Services (submitted information after the deadline).
- The General Child and Family Services Authority reported that at least 95% of new employees across their service system have received training on case management standards within one year of employment. Responses from the Metis Child and Family Authority and Southern First Nations Network of Care indicate that they are not collecting data from agencies on the number and percentage of new employees receiving training within two to three months of their start date or the number of existing employees who received training since this recommendation was made. The rationale provided was that the agencies are responsible for training and the Authority does not have information related to when an employee has been hired or when they receive training.
- The Department of Families' Child and Youth Services Division (CYSD) recognized there is no current process to measure training on Minimum Standards for current and new employees within the timelines required by Section 1.8.3 ([Training and Development](#)) which states that all agency field staff must receive training within 12 months of the start date or Section 1.3.1 ([Child Protection Services](#)) which states that within three months of start date all workers and supervisors received information about *The Child and Family Services Act*. The Department of Families made two commitments:
 - To formally follow up with the four Authorities on the provision of standards training that is culturally safe and appropriate related to CFS Minimum Standards for supervisors and workers and formally ask for more detailed reporting data from the

Authority partners.

- To follow up with Authorities respecting the collection of up-to-date data on staff participation in Standards training including data on staff trained within 2-3 months on CFS minimum standards.
- The Minister, Director, and Authorities have an ongoing legal responsibility to ensure the quality of child welfare services, as articulated in the legislation that *The Child and Family Services Authorities Act* (CFSA) proclaimed in 2003. The CFSA states that CFS Authorities have a duty to ensure that agencies follow the practices and procedures in accordance to culturally appropriate standards (S.19.(e)), and that those standards are consistent with Provincial Standards, including training discussed above (S.19.(d)). In turn, the Minister of Families is responsible for monitoring and assessing how Authorities carry out their responsibilities, including their responsibility to ensure training occurs (S.24.(c)).
- The legal responsibilities of the Minister, Director, and Authorities have been ongoing since 2003 but information provided by the Department of Families and the Authorities indicates that there is a lack of engagement with their legislated roles to ensure that standards are met in relation to staff training, specifically evidenced by the lack of data collection on staff who have completed CFS Minimum Standards Training within three months or at all, and overall monitoring of this issue as per S.24(c) of the CFSA. Furthermore, with the cancellation of CORE competency training, no alternative trainings on CFS Minimum Standards were reported.

Analysis Summary: In light of movement on virtual training, as reported by Manitoba Families, this recommendation is considered partially compliant. Outstanding actions include determining how the training will be fully modernized, of high quality, and culturally appropriate, and clarifying the content and expectations of workers and supervisors on CFS Minimum Standards training to ensure all existing workers who have not received training and new CFS workers complete it within two to three months. It is expected that upon full implementation of this new training program in Winter 2022, the remaining requirements of this recommendation will be met.

COMPLIANCE DETERMINATION

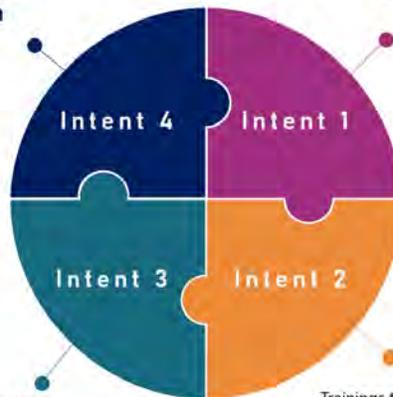
Angel's Story- Recommendation 1

Recommendation Summary: Develop trauma prevention and response on Adverse Childhood Experiences (ACEs), educate service providers and public, create interventions.

Primary Public Body: Government of Manitoba

4. Create appropriate, accessible, immediate, and long-term interventions that are evidence-based to address the ongoing trauma crisis in Manitoba

Actions met the intent of the recommendation in 2020.



1. Develop a trauma prevention and response plan on Adverse Childhood Experiences (ACEs)

Trainings, activities, and investments towards mental health undertaken by the Mental Health and Addictions cross-departmental working group were reported. There was no evidence that a trauma prevention and response plan on ACEs is being developed.

Outstanding Action: A response plan on ACEs needs to be developed.

2. Educate service providers on ACEs

Trainings to educate service providers were reported by Manitoba Families and Justice. There was no evidence, however, that the trainings contain content on ACEs. Manitoba Education cited that it does not deliver or develop training to professionals but it is important to know what trainings are available.

Outstanding Action: Evidence that the trainings contain content specifically on ACEs.

3. Educate the public on ACEs

No specific activities were reported under this intent of the recommendation. Manitoba Families, however, did highlight that a number of mental health and addictions initiatives were launched.

Outstanding Action: Public education activities on ACEs.

COMPLIANCE DETERMINATION



Activities aimed at educating service providers and new and expanded intervention programs addressing the ongoing trauma crisis continue to partially meet the intent of the recommendation.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	In Need of Protection: Angel's Story
Date Released:	12/13/2018
Full Recommendation: (including details)	Recommendation One: The Manitoba Advocate for Children and Youth recommends that Manitoba Education and Training (now Manitoba Education), Manitoba Families, Manitoba Justice, and Manitoba Health, Seniors and Active Living (now Health and Seniors Care) engage with experts in childhood trauma and Adverse Childhood Experiences (ACEs) in order to develop a trauma prevention and response plan of action to (a) educate service providers and the public on ACEs, and (b) create appropriate, accessible immediate and long-term evidence informed interventions to address the trauma crisis that is ongoing in Manitoba.
Intent(s) of Recommendation:	The intents of the recommendation are to: <ol style="list-style-type: none"> 1. Develop a trauma prevention and response plan on Adverse Childhood Experiences. 2. Educate service providers on ACEs. 3. Educate the public on ACEs. 4. Create appropriate, accessible immediate, and long-term interventions that are evidence-based to address the ongoing trauma crisis in Manitoba.
Issue:	Mental Health and Addictions
Primary Department:	Government of Manitoba
Dates of Previous Official Updates from Public Body:	May 31, 2021
	June 30, 2020
	December 31, 2019
	June 27, 2019
2. Compliance Determination	
Partially Compliant 0.50	Actions taken only implement part of the recommendation. Important requirements have been met and the recommendation is acted upon, however, deficiencies remain.
Self-Assessment	Fully Compliant (for Intents 1 and 4) Largely Compliant (for Intent 2) Partially Compliant (for Intent 3)
Previous Compliance Determination	Partially Compliant
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
Intent 1: Develop a trauma prevention and response plan on Adverse Childhood Experiences.	

2021

- Manitoba Families reported the Mental Health and Addictions cross-departmental working group provides whole-of-government oversight and attention to the mental health and addictions needs of Manitobans, including ‘upstream supports’ like Thrival Kits, Granny’s House (aimed at preventing further trauma for children and families), an \$810,000 investment to expand Granny’s House for a second location and for a second year, and supports specifically designed to address urgent needs like additional mental health and addictions clinicians working with StreetReach Winnipeg.
- The province is providing \$1,279,000 for mental health and addictions supports, which include:
 - \$810,000 to Blue Thunderbird Family Care Inc. to extend the Granny’s House community respite pilot project for a second year and expand it to a second location.
 - \$200,000 to the Manitoba Adolescent Treatment Centre for clinician assessment and referral services in Thompson.
 - \$60,000 for Community Living disABILITY Services clients for Naloxone kits.
 - \$123,000 to the Mount Carmel Clinic for its Super Dads Program and other services.
 - \$35,000 to the Clan Mothers Healing Village for its public education campaign against sexual exploitation.
 - \$30,000 to the Manitoba Association of Women’s Shelters for a virtual staff training curriculum.
 - \$21,000 to the Canadian Mental Health Association for Thrival Kits (virtual component).
- The creation of a new Department of Mental Health, Wellness and Recovery was evidenced as the prioritization of mental health in Manitoba. The new department provides leadership, coordination, and collaboration to a whole-of-government approach to mental health policy and programs. Its mission is “to provide access to mental health and addictions supports and treatment that improve life outcomes for Manitobans in their journey through recovery and healing.”
- Although Manitoba Families highlighted activities and investments towards mental health undertaken by the Mental Health and Addictions cross-departmental working group, there was no evidence provided to indicate that a trauma prevention and response plan on ACEs is being developed. Given the creation of a new Department of Mental Health, Wellness and Recovery, a prevention and response plan to address ACEs should be central to the work of such a department.

2020

- There has been no evidence provided to indicate that a trauma prevention and response plan on ACEs has been developed.

Intent 2: Educate service providers on ACEs.

2021

- Manitoba Justice’s Road to Mental Readiness is a training program for staff that promotes mental health resilience and a greater understanding of mental health challenges. This would support staff in youth correctional facilities, by providing greater understanding of the causes of mental health challenges, including trauma. It is noted that staff in positions such as probationers would have received this training in their qualifications prior to being hired.
- Manitoba Education shares information with school divisions about professional development opportunities including trauma-informed support. For example, the link to a trauma-sensitive education webinar was shared with school divisions. Manitoba Education does not directly offer any trainings to education professionals, as trainings are offered through the school

divisions. Therefore, Manitoba Education can currently share training resources but cannot determine the number of teachers trained in ACEs.

- Manitoba Families' Trauma and Resilience Training has trained 568 employees (to date) from program areas such as Early Learning and Child Care, Employment and Income Assistance, Child and Family Services, Rural and Northern Services, and MB Housing. Working with Refugees is a free two-day training for staff provided by Manitoba Families. To date, 274 participants have completed this training.
- Due to the COVID-19 pandemic, in-person training was paused and both the Trauma and Resilience and Working with Refugees trainings are being converted to a virtual platform, with the expectation that Manitoba Families will be able to train a greater number of staff.
- As noted above, Manitoba Families announced funding for \$30,000 to the Manitoba Association of Women's Shelters. They advised this funding is to develop specialized online training for front-line staff on mental health and addictions, with the outcome of better supporting women and children who have experienced trauma.
- Manitoba Families and Manitoba Justice did not provide evidence that the trainings contain content on Adverse Childhood Trauma, as the training descriptions provided generally highlight the training as trauma-related. Although Manitoba Education does not develop or deliver training to professionals, as the discretion to do so lies with school divisions, it is important to understand what trainings are available to education professionals on ACEs. Manitoba Health has not provided any information regarding trainings it offers for service providers on ACEs. Therefore, this intent remains unmet.

2020

- Manitoba Health, Seniors and Active Living (now Health and Seniors Care) reported initiatives including the Newcomer Trauma-Focused services and funding to Prairie Mountain Health to provide Trauma-Focused Cognitive Behavioural Therapy for Children and Adolescents training to 15 staff. While the training is consistent with the intent of the recommendation, the training is limited in geography and reach to a small proportion of service providers.
- Manitoba Families indicated that Trauma and Resilience Training, designed in 2017, provides staff with appropriate and effective ways to support clients struggling with the effects of trauma and the tools to implement trauma- and resilience-informed approaches. This training became mandatory for some branches in the Employment and Income Assistance program. As of March 2020, 506 employees received the training from the following program areas: Early Learning and Child Care, Employment and Income Assistance, Child and Family Services, Centralized Services and Resources, Family Conciliation, and Manitoba Housing. Manitoba Families also indicated that the issue of trauma is addressed in its two-day working with refugees training.
- Manitoba Justice has identified implementing Road to Mental Readiness training. It is not clear, however, how this training relates to ACEs.
- Some activities have been undertaken which meet the requirement to educate service providers, but this is limited to Manitoba Families and Health, Seniors and Active Living (now Health and Seniors Care). More information is required to assess implementation in the Departments of Justice and Education.

Intent 3: Educate the public on ACEs.

2021

- No specific activities were reported under this intent of the recommendation. Manitoba Families, however, did highlight that a number of mental health and addictions initiatives were

launched. This intent remains unmet.

2020

- One public education initiative was reported. In 2018-2019, Manitoba Education and Justice granted \$63,900 to the Winnipeg Police Service to create a video series regarding complex trauma for presentation to children in Grades 7-12. The goal was to educate youth about trauma and how it can lead to substance use, gang involvement, and exploitation. The project was intended to be evaluated.

Intent 4: Create appropriate, accessible immediate, and long-term interventions that are evidence-based to address the ongoing trauma crisis in Manitoba.

2021

- Manitoba Families reported on expansion of existing services such as:
 - Additional supports include 200k in funding to work with MATC to provide in-person mental health and addictions assessments and service coordination for high risk youth in Thompson.
 - On March 18, 2021, the province announced the creation of five new youth hubs to support Manitoba youth. Two of the hubs will be Indigenous-led. One will be in Westman and one in Interlake:
 - [Province of Manitoba | News Releases | Province Creates Five New Youth Hub Sites to Expand Co-ordinated Access to Mental Health, Addiction Services to Protect Young Manitobans \(gov.mb.ca\)](#)
 - On March 24, 2021, the Province announced 500k for the Boldness Project, which works with community to develop innovative programs and initiatives to promote wellness for children and families:
 - [Province of Manitoba | News Releases | Province Provides \\$500,000 to Winnipeg Boldness Project to Help Protect Vulnerable Families \(gov.mb.ca\)](#)
 - On April 23, 2021, the Department of Education announced new funding to expand mental health supports in school:
 - [Province of Manitoba | News Releases | Province Announces Additional Funding for Mental Health Programs for Teachers, Staff, Students Dealing with the Impacts of COVID-19 Pandemic \(gov.mb.ca\)](#)
 - On May 7, 2021, the province announced new funding for case management and mental health supports for youth with RAY:
 - [Province of Manitoba | News Releases | Manitoba Government Protects Youth, Supports Continued Safe Housing](#)
- The activities reported are a promising commitment to create appropriate, accessible, immediate and long-term interventions. This recommendation was met during the 2020 reporting period.

2020

- On November 4, 2019, Manitoba Families announced the expansion of existing services and creation of new initiatives to address trauma for youth in Manitoba including:
 - Expanding Klinik Community Health Centre’s drop-in counselling program by eight hours each week, expanding access to more than 600 additional Manitobans per year. This drop-in counselling is for anyone aged 13 or older. This expansion increases accessibility to immediate trauma intervention.
 - Creating a seven-day-a-week centralized trauma intake and referral service at Klinik, available to all ages, genders, and background. This new program meets the

accessibility and immediacy requirements of this recommendation.

- Expanding Klinik's longer-term trauma counselling program, allowing for about 80 additional clients to be helped annually. MACY contacted Klinik about the eligibility criteria for Klinik's longer-term trauma counselling program which is cited as 18 years of age and over. The program remains promising for youth 18-21, however a youth such as Angel who was under the age of 18, would have been unable to access long-term trauma interventions through this program.
- Two additional initiatives were cited as indirectly related to the recommendation, including the Newcomer Trauma-Focused Services and the Community Emergency Department Violence Intervention Program (CEDVIP).
- The Newcomer Trauma-Focused Services was described by Manitoba Health, Seniors and Active Living (now Health and Seniors Care), in response to this recommendation. Given that this initiative is directed to newcomers, the eligibility criteria for this program would likely exclude an Indigenous youth like Angel. Nevertheless, the program creates supports for children and families who have experienced trauma.
- Manitoba Health, Seniors and Active Living (now Health and Seniors Care) provided an update regarding CEDVIP. The program serves youth and young adults who present to emergency rooms following an injury due to a violent incident. The information provided, however, does not contextualize what violence-related injuries are or whether youth such as Angel who were sexually exploited would be able to access the program. The CEDVIP is a promising program as youth and young adults are provided with wraparound care involving housing, employment, and Indigenous ceremony.
- Information provided demonstrates the development of new and expansion of existing programs that are accessible, are both immediate and long-term, and address the trauma crisis in Manitoba, meeting the requirements of this section of the recommendation.

Analysis Summary: Overall, the actions reported only implement part of the recommendation, such as the creation of new interventions and some training to service providers. Requirements, including the development of a trauma prevention and response plan and education for the public on ACEs, remain outstanding. As such, at this time, this recommendation remains partially compliant.

COMPLIANCE DETERMINATION

Angel's Story- Recommendation 2

Recommendation Summary: Expansion of services for sexually exploited youth and evaluation of Tracia's Trust.

Primary Public Body: Manitoba Families

5. Update the Tracia's Trust strategy

The interdepartmental Gender Violence Committee of Cabinet will engage stakeholders and guide developments of Tracia's Trust Strategy.

Outstanding Action: Update of the Tracia's Trust Strategy.

4. Evaluate Tracia's Trust

An attempt to seek consensus with community about an external evaluation was attempted but no consensus was reached. The strategy is now for consideration by the interdepartmental Gender Violence Committee of Cabinet to guide next steps and developments for the strategy.

Outstanding Action: Consensus and commitment to evaluate Tracia's Trust.

1. Expand StreetReach

Actions met the intent of the recommendation in 2020.



2. Expand the Winnipeg Outreach Network (WON)

It was reported that WON has explicitly stated they wish to remain outside government funding. Community-led supports such as Clan Mothers, Ata Chiminis Mikisew, and spiritual advisory support by Project Neechewam Inc. to StreetReach youth are new enhancements to services for sexually exploited youth.

Outstanding Action: Evidence that WON wishes to remain outside government funding.

3. Provide culturally appropriate services

CYSD is collaborating with community care organizations to develop a continuum of care model to address the need for specialized placements. The Group Care Logic Model was used to develop a standard Group Care Schedule, which is included in Service Purchase Agreements thus establishing a consistent system-wide approach to care for children and youth in group homes.

Outstanding Action: Information on how the Group Care Schedule is implemented by Community Care Providers in day-to-day operations.

COMPLIANCE DETERMINATION



Actions undertaken implement important requirements but deficiencies remain including an evaluation and update of Tracia's Trust.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	In Need of Protection: Angel's Story
Date Released:	12/13/2018
Full Recommendation: (including details)	<p>Recommendation Two:</p> <p>The Manitoba Advocate for Children and Youth recommends that the Department of Families, in collaboration with Manitoba Education and Training, Manitoba Justice, and Manitoba Health, Seniors and Active Living (now Health and Seniors Care), in consultation with Manitoba Status of Women, Indigenous and Northern Relations, the Winnipeg Police Service and the Royal Canadian Mounted Police, (1) expand Street Reach, Winnipeg Outreach Network (WON), and culturally appropriate services in First Nations and rural and remote communities; and (2) independently evaluate and then update Tracia's Trust: Manitoba's Sexual Exploitation Strategy.</p> <p>DETAILS: These activities should include:</p> <ul style="list-style-type: none"> • The release of the Department of Families' research entitled, <i>Collaboration and Best Practices to End Human Trafficking and Sexual Exploitation in Manitoba</i>; • Ongoing data collection to inform clear performance measurements reflected in service purchase agreements (SPAs); • An independent third-party external evaluation of the outcomes and outputs of the Strategy to be published upon completion. This evaluation should utilize the Department of Families' research and specifically include analysis of existing: <ul style="list-style-type: none"> ○ specialized group and foster care placements for sexually exploited youth; ○ crisis stabilization support for sexually exploited youth; ○ sexual exploitation investigations; ○ regional teams funded by Tracia's Trust' ○ provincial training on the sexual exploitation of children and youth; ○ the effectiveness of the Strategy for children and youth who are not in care; and ○ the effectiveness of the Strategy in Indigenous communities as per Indigenous methods of evaluation. • A pilot of TERF's Sexual Exploitation Risk Assessment Tool across the

	<p>four Child and Family Services Authorities;</p> <ul style="list-style-type: none"> • The development of a continuum of care informed by youth consultation and collaboration with Indigenous partners (e.g. Manitoba Keewatinowi Okimakanak and Southern Chiefs' Organization) to create/reform service programs to address the co-occurring needs of sexually exploited youth (e.g. mental health, addictions, justice, and education); and • An expansion of StreetReach (including youth who are not in care), the Winnipeg Outreach Network (WON), and services for youth who are sexually exploited in First Nations and remote and rural communities. The expansion of each of these services should be paired with continuous quality improvement tracking tools to monitor outcomes, track progress towards service delivery goals, and respond to the evolving needs of sexually exploited youth.
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. Expand StreetReach. 2. Expand the Winnipeg Outreach Network (WON). 3. Provide culturally appropriate services. 4. Evaluate Tricia's Trust. 5. Update strategy.
Issue:	Sexual Exploitation
Primary Department:	Manitoba Families
Dates of Previous Official Updates from Public Body:	May 31, 2020
	June 30, 2020
	December 31, 2019
	June 27, 2019
2. Compliance Determination	
Partially Compliant 0.50	Actions taken only implement part of the recommendation. Important requirements have been met and the recommendation is acted upon, however, deficiencies remain.
Self-Assessment	<p>Fully Compliant (for Intent 1) Alternative Solution (for Intent 2) Partially Compliant (for Intents 3 and 4) Limitedly Compliant (for Intent 5)</p>
Previous Compliance Determination	Partially Compliant
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>Intent 1: Expand StreetReach.</p> <p>2021</p> <ul style="list-style-type: none"> • The expansion of StreetReach Thompson is noted as a full-service delivery model. The intent of this recommendation was met. <p>2020</p> <ul style="list-style-type: none"> • The Proceeds of Crime Funds were used to provide bi-monthly work by StreetReach with RCMP in Thompson (Dec 2019 response synopsis). The province also made enhancements to the existing StreetReach Winnipeg services to include specialized mental health, addictions, and spiritual care/elder supports. This intent of the recommendation was met. 	

Intent 2: Expand the Winnipeg Outreach Network (WON).

2021

- The Department of Families reported that a decision to expand WON funding has not been made. In part, this was due to WON explicitly stating that they wish to remain outside of government funding.
- There have been additional new enhancements to services for sexually exploited youth (SEY):
 - Project Neecheewam Inc.'s spiritual advisory support for StreetReach in 2019 provided services and support to youth through a referral process led by StreetReach staff.
 - The new Ata Chiminis Mikisiw Indigenous-led treatment facility is reportedly under way.
 - Clan Mothers Healing Village received new funding to develop land-based healing, teachings, and ceremonies. This initiative is a pilot project for March 2020 to March 2022 through a collaborative partnership with Manitoba's Tracia's Trust Strategy. It is meant to deliver bimonthly opportunities for healing to predetermined groups of youth and their identified supports. The goal is to build cultural reconnection for youth through Indigenous land-based teachings. Activities include:
 - Four dates were set to meet with youth who wanted to sit with Elders between August 26, 2020 and September 16, 2020. Clan Mothers Elders were to share Indigenous traditional teachings and help youth make an Indigenous story mask, followed by a celebratory ceremony and feast with family, mentors, and friends. StreetReach staff indicated that their contact with clientele was impacted due to COVID.
 - A second teaching module consisted of a 13 session youth art series led by a local Indigenous artist (Jackie Traverse) from November 2020 to February 2021. StreetReach involved youth were encouraged to engage with Elders to receive teachings while creating art. StreetReach identified difficulty engaging youth and getting them to attend sessions due to increasing COVID-19 provincial restrictions, leading to limited participation and eventually a pause to the series.
 - On January 7, 2021, CMHV revised their proposal to the province, instead suggesting to use remaining funding to develop online modules/curriculum (videos, teachings, etc.) featuring Elders and community leaders. The developed modules are to be shared with agencies supporting SEY temporarily until lockdown measures are eased.
 - Videos are filmed by local Indigenous youth and include a teaching guide and questionnaire for service providers to facilitate with clients.
 - Guide allows CMHV to collect data about the number of youth and agencies served.
 - One video of the four-part video series was released on Tracia's Trust website during the annual "Stop child sexual exploitation awareness week" in March 2021. Two videos were completed with a May 2021 launch date. The final video was to be launched and shared with service providers in June 2021.

- Videos are to be distributed by CMHV and StreetReach to Strong Hearts CSU, Youth Addiction Stabilization Unit, specialized placements, and specialized foster homes.
- According to Manitoba Families, WON has stated that it desires to remain outside of government funding, the new and expanded services reported in progress show a lot of promise to meet this intent to expand community-led supports. Evidence of WON's continued position to remain outside government funding is needed as is information about the outcomes of the funded initiatives listed above.

2020

- No evidence was provided regarding an expansion of the Winnipeg Outreach Network. No alternative was provided to indicate how supports for street outreach services for children and youth in Winnipeg have been enhanced.

Intent 3: Provide culturally appropriate services.

2021

- The Child and Youth Services Division (CYSD) is working in collaboration with community care organizations on the development of a continuum of care model to address the need for specialized placements. The new model utilizes an Indigenous lens for a group care logic model. The group care logic model was developed in 2019 by CYSD's Placement Resources Unit and policy staff from Strategic Initiatives. The Community Care Providers (CCPs) offered input and feedback on the logic model. The model was presented to CFS Standing Committee for their information and feedback. In May 2019 the Group Care Logic Model was approved by the Department of Families' Deputy Minister. The logic model was used to develop a standard Group Care Schedule that is to be included in Service Purchase Agreements (SPAs) with CCPs delivering group care programs. Manitoba Families cites that using the logic model in this way establishes a consistent, system-wide approach to care for children and youth residing in group homes. It also establishes that care for a child or youth centres on well-being. The work remains underway.
- Neecheewam's new Ata Chiminis Mikisiw facility opened in June 2021. The facility has four beds which are designated for female or female-identifying youth. With respect to the CYSD's Group Care Logic Model, there is insufficient evidence to demonstrate that a standard Group Care Schedule, although included in SPAs, translates to the daily practice of group care facilities to provide culturally appropriate services.
- The activities reported indicate a commitment to provide culturally appropriate services. Additional information, however, specifically pertaining to how the Group Care Schedule is being implemented in CCPs day-to-day operations is required.

2020

- Manitoba Families reported a delay in the full opening of Neecheewam's Safe Access for Everyone, a culturally appropriate program, to summer 2020 due to building renovations. Activities that were completed by the department included hiring two staff to begin relationship building with youth involved in StreetReach Winnipeg and who are staying in Stronghearts Crisis Stabilization Unit before being transferred to the Neecheewam facility. Individualized case plans were developed with their guardians and other service providers involved. The placement is being developed in consultation with Indigenous community organizations and youth. This resource is not yet operational.

Intent 4: Evaluate Tricia's Trust.

2021

- Manitoba Families indicated that the Tracia's Trust Research, released in 2019, includes a

review and assessment from community that addresses this intent.

- According to Manitoba Families, there was an attempt to seek consensus with community about external evaluation, but no consensus was achieved. Therefore, the strategy is moved to consideration by the interdepartmental Gender Violence Committee of Cabinet which applies a whole-of-government approach as well as continued engagement of community, that is to be used to guide next steps and developments for the Tracia’s Trust Strategy.
- The 2019 release of research on Tracia’s Trust, titled *Collaboration and Best Practices to End Human Trafficking and Sexual Exploitation in Manitoba*, does not constitute an evaluation of the strategy. The lack of consensus of an external evaluation of the Tracia’s Trust is concerning due to the considerable financial contribution being made towards Tracia’s Trust. Despite the move of Tracia’s Trust to the Gender Violence Committee of Cabinet, there is no evidence provided that this committee will evaluate the strategy. Outstanding information and activities remain in order to meet the intent of this recommendation.

2020

- FAM indicated that evaluation of the StreetReach enhancements, land-based healing through Clan Mothers, and Neecheewam will be part of a larger evaluation of services provided through the bi-lateral funding agreement. Programs have been participating in the design of the evaluation. Neecheewam will also undertake an internal evaluation of its treatment facility named Safe Access for Everyone (SAFE). Expansion of services after 2021/22 will be determined in the future.
- The response indicates a commitment to the evaluation of programs that fall under the Tracia’s Trust Strategy but it remains unclear whether Tracia’s Trust Strategy will be evaluated. Further information is needed on the evaluations and how they will inform and contribute to the updating of the Tracia’s Trust Strategy.

Intent 5: Update strategy.

2021

- The Department of Families reported that this intent is in development and is now being considered by the Gender Violence Committee of Cabinet, which will engage with stakeholders and guide developments on Tracia’s Trust.

2020

- There has been no evidence submitted as to the update of the Tracia’s Trust Strategy.

Analysis Summary: The actions described by the Department of Families continue to implement part of the recommendation. There are outstanding deficiencies that impact meeting the intents of the recommendation, including the need to evaluate and update Tracia’s Trust Strategy, the expansion of WON, as well as ongoing data collection to inform clear performance measurements in SPAs. As such, this recommendation remains partially compliant.

COMPLIANCE DETERMINATION

Angel's Story- Recommendation 3

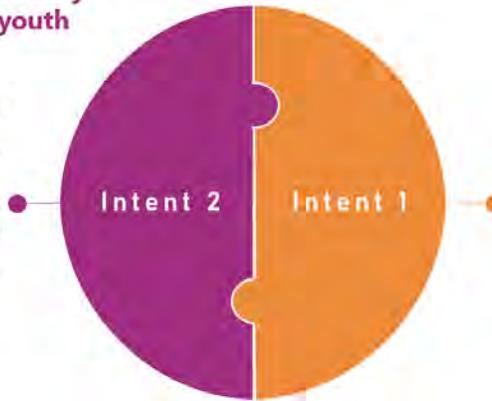
Recommendation Summary: Denounce sexual exploitation of children and youth and raise awareness through a public education campaign.

Primary Public Body: Manitoba Families

2. Raise public awareness about the demand for purchasing sex and/or sexually exploiting children and youth

Through initiatives such as awareness workshops, public education is carried out by Tracia's Trust regional teams which are committees of multi-system stakeholders working to increase public knowledge on sexual exploitation and human trafficking. The outputs and outcomes of regional teams was evidenced, however, no explanation of how the activities meet the intent nor were specific details described.

Outstanding Action: Clarity of how the outputs and outcomes of initiatives meet the intent of this recommendation.



1. Denounce sexual exploitation of children and youth

The Government of Manitoba signed the Proclamation of Stop Child Sexual Exploitation Awareness Week on March 6, 2020.

Actions met the intent of the recommendation in 2020.

COMPLIANCE DETERMINATION



The denunciation of sexual exploitation of children and youth and awareness and educational initiatives by the Tracia's Trust regional teams implement important requirements of the recommendation, but deficiencies remain in clarifying how the initiatives meet the intent of this recommendation.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	In Need of Protection: Angel's Story
Date Released:	12/13/2018
Full Recommendation: (including details)	<p>Recommendation Three:</p> <p>The Manitoba Advocate for Children and Youth recommends that Communication Services Manitoba, Manitoba Education and Training (now Manitoba Education), Manitoba Families, Manitoba Justice, Manitoba Health, Seniors and Active Living (now Health and Seniors Care), Manitoba Status of Women, and Manitoba Indigenous and Northern Relations collaborate with youth advisory groups, the Canadian Centre for Child Protection, Winnipeg Police Service, Royal Canadian Mounted Police, Indigenous and community organizations, and the Manitoba Advocate for Children and Youth to carry out ongoing public education via awareness campaigns that (a) denounce the sexual exploitation of children and youth and (b) raise awareness about the ongoing demand for purchasing sex and/or sexually exploiting children and youth in Manitoba.</p> <p>DETAILS: This plan should:</p> <ul style="list-style-type: none"> • Be centrally driven by an existing inter-departmental working group such as the Deputy Ministers of Health and Social Policy and Priorities (DMHSPP) committee/Healthy Child Deputy Ministers' Committee (HCDMC); • Consider how best to reach those most in need of its information; • Include youth, survivor, and Indigenous community consultation; • Consider if names of adults who are sexually exploiting youth should be publicly shared as is the practice in other provinces; • Be evidence-informed in terms of clear outputs and outcomes and learn from successful campaigns in other jurisdictions; • Avoid sensationalism, inappropriate imagery, or language; • Draw awareness to bystander legislation that provides that all Manitobans must report child sexual exploitation; and • Include provisions for public education and awareness campaigns that coincide with Manitoba's Stop Child Sexual Exploitation Awareness Day every March.
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. Carry out public education via awareness campaigns that: <ol style="list-style-type: none"> a. denounce sexual exploitation of children and youth b. raise awareness about the demand for purchasing sex and/or sexually exploiting children and youth
Issue:	Sexual Exploitation

Primary Department:	Manitoba Families
Dates of Previous Official Updates from Public Body:	May 31, 2021
	June 30, 2020
	December 31, 2019
	June 27, 2019
2. Compliance Determination	
Partially Compliant 0.50	Actions taken only implement part of the recommendation. Important requirements have been met and the recommendation is acted upon, however, deficiencies remain.
Self-Assessment	Fully Compliant (for Intent 1)
Previous Compliance Determination	Partially Compliant
3. Rationale for Determination	
<i>(How did you reach this compliance determination)</i>	
<p>Intent 1: Carry out public education via awareness campaigns that a) denounce sexual exploitation of children and youth; and b) raise awareness about the demand for purchasing sex and/or sexually exploiting children and youth.</p> <p>2021</p> <ul style="list-style-type: none"> • The annual Stop Child Sexual Exploitation Awareness Event is hosted on a rotational basis through collaboration between Manitoba’s Sexual Exploitation Unit (SEU) and Regional Teams. In previous years it has been hosted in Winnipeg, Thompson, and Scanterbury. The Regional Teams take turns volunteering to support the initiative to promote diversity and inclusion in the province. Due to the COVID-19 pandemic and restrictions, and inability to host in-person event, the province supported the Trafficked Persons Response Network, which hosted the inaugural Defend Dignity-Disrupt Demand digital conference. The province contributed to the event by coordinating targeted training for law enforcement supported by Manitoba Justice, which included a presentation by StreetReach’s program manager. • Manitoba Families noted that Manitoba is the only province that uses fees from offenders to pay for John School, which addresses concerns about demand for sexual exploitation. <ul style="list-style-type: none"> ○ Women Seeking Alternatives is a program hosted by the Salvation Army and is not financially supported by Tracia's Trust. The SEU, however, provides staff to support important events for participants like the annual SNOW night. In 2020/21, the Advisory Council of Knowledge Keepers financially assisted with SNOW night through their response to a COVID-19 outreach initiative. ○ On March 8, 2021 during the Stop Child Sexual Exploitation Week, the province announced investments of \$900,000 towards combatting sexual abuse and exploitation. The investments include: <ul style="list-style-type: none"> ▪ Funding to the Manitoba Hotel Association with one-time grant funding of \$200,000 to modernize the Manitoba Hotel Association training and public awareness campaign. The funding will support engagement and consultation on the current training gaps and limitations, a draft of industry training materials with stakeholders under the Tracia's Trust strategy, and engagement/consultation with Indigenous stakeholders and experiential persons to ensure inclusion. The outcome of this work will be the production of a final training module and awareness materials for publication within the hotel sector. ▪ \$80,000 to New Directions for Children, Youth, Adults and Families to update its training to service providers who work with sexually exploited youth, so it reflects 	

emerging best practices and enhances supports. The training will be provided to group care staff, child welfare workers and community partner organizations.

- A total of \$424,000 in new annual funding to the Toba Centre for Children and Youth to support the development of a new model of community-based supports for abused children, in consultation with community stakeholders. The funding will also support Toba’s transition to a full child advocacy centre.
- A total of more than \$200,000 for two-year contracts with three organizations to provide abuse investigation training and online standards training. These contracts will be awarded to The Forensic Practice, The Whole Truth, and Technology for Learning Group.
- On April 16, 2021, the province announced \$35,000 of funding to Clan Mothers Healing Village (CMHV) for a northern awareness campaign. The funding is helping to coordinate work across partners to develop, prepare, and distribute public education materials. The target audience for this public education campaign is parents, caregivers, and vulnerable youth in Northern Manitoba. CMHV is developing a sound bite, video, and handbills in local Indigenous languages of Manitoba. The work is reported to be well under way.
- The Department of Families reported that Tracia’s Trust regional teams constitute committees, coalitions, or groups comprised of multi-system stakeholders with the goal of increasing public awareness and education to address issues related to sexual exploitation and human trafficking regionally and provincially. The work of the regional teams is supported by staff from the Sexual Exploitation Unit, and Tracia’s Trust currently provides funding to seven Regional Teams across the province (Flin Flon, Norway House, Pine Falls, Steinbach, Thompson and two in Winnipeg). Of the seven Regional Teams, six completed their public education initiatives that coincide with Manitoba’s Stop Child Sexual Exploitation Awareness Day every March. One regional team had to completely pause their planned activities but will move forward with the activities over the next fiscal period.
- Information provided on activities outlined clear outputs and outcomes for public education initiatives as evidenced by the Tracia’s Trust Regional Teams Guideline Manual. There was not an explanation, however, provided as to how the activities described meet the intent of the recommendation and its specific details, including learning from successful campaigns in other jurisdictions in order to be evidence-informed.

2020

- On March 6, 2020, the Province of Manitoba signed a proclamation to declare March 9 to 15 Stop Child Sexual Exploitation Awareness Week. This initiative denounces sexual exploitation and also raises awareness about child sexual exploitation in the media and the public.
- Furthermore, on March 6, 2020, the Province announced new funding for the Canadian Centre for Child Protection (C3P) to develop and launch a new public awareness campaign to combat online sexual exploitation of children. This campaign, targeted to parents of children aged nine to 12, provides age-appropriate resources dealing with issues such as cyberbullying, online safety, abuse prevention, exploitation, and healthy relationships to children and families so they can better protect children from sexual exploitation, meeting the intent of the recommendation.
- The Manitoba government announced \$20,000 in funding to provide free access to the C3P’s Commit to Kids and Kids in the Know programs at all 57 schools in the Seine River and River East Transcona school divisions. Commit to Kids is a training program for those who work with children and includes information about child sexual abuse, grooming, disclosures, and impacts. Kids in the Know is a national interactive, safety education program that uses age-

appropriate lessons to increase children’s personal safety to decrease risk of sexual abuse and exploitation (News Release, March 2020).

- The Department of Families Sexual Exploitation Unit partnered with the Department of Education on February 14, 2020 (Annual Memorial March for Manitoba for Missing and Murdered Indigenous Women, Girls and 2Spirited), for a one-day awareness workshop for educators. Presentations were made by the StreetReach Unit, New Directions for Children, Youth, Adults and Families, a physical education and health consultant/guidance counsellor (lessons from the classroom). The day included an overview of the Tracia’s Trust Strategy, as well as an interactive discourse in smaller groups between participants and representatives from Winnipeg Police Service, the Canadian Centre for Child Protection, and New Directions. The Sexual Exploitation Unit is working in collaboration with the Department of Families training unit to develop a one-day pilot training curriculum to inform all Families staff and build an awareness framework.
- The MACY-RAP response indicated that the Sexual Exploitation Unit partnered with the Advisory Council of Knowledge Keepers to host the Stop Child Sexual Exploitation Awareness Forum during the Awareness Week on March 10 and 11, 2020. The Province funds this free public awareness annual event. 225 attendees included representatives from each regional team and was open to all service stakeholders and community including non-government organizations and surrounding First Nation community representatives. It is promoted by the province on social media sites. This initiative consulted with Indigenous Knowledge Keepers in its development, which is in keeping with the details of the recommendation. Information provided did not outline clear outputs and outcomes for public education initiatives.

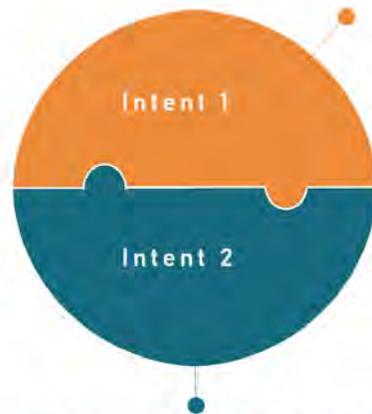
Analysis Summary: The most important requirements have been met and significant movement is seen in public education investments, which is promising. Still, certain deficiencies affect the adequacy of implementation, including the lack of a completed centrally driven public education campaign aimed at the public at large and the lack of information provided on the outputs and outcomes of public education activities. Actions reported implement part of the recommendation. As such, at this time, this recommendation remains partially compliant.

COMPLIANCE DETERMINATION

Angel's Story- Recommendation 5

Recommendation Summary: Review and reform addiction treatment programs, create a safe and secure facility for sexually exploited youth (SEY).

Primary Public Body: Manitoba Health and Seniors Care



1. Review and reform provincial treatment programs for children and youth

Planning is underway to develop a National Needs-Based Framework; no work has been done at a provincial level.

Outstanding Action: Provide a copy of the AFM review, with evidence that a review has been completed on provincial treatment programs for children and youth.

2. Create safe and secure facilities for youth in Manitoba who are using substances and who are sexually exploited

The Manitoba government invested \$1.5 million in 2020/21 to enable Neecheewam Inc., to expand. Neecheewam is set to open in June 2021; once operational, this recommendation will move forward towards completion.

Outstanding Action: Neecheewam Inc. being fully operational.

COMPLIANCE DETERMINATION



Actions taken implement part of the recommendation to have a fully operational safe facility for sexually exploited youth.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	In Need of Protection: Angel's Story
Date Released:	12/13/2018
Full Recommendation: (including details)	<p>Recommendation Five: The Manitoba Advocate for Children and Youth recommends that the Department of Health, Seniors and Active Living (now Health and Seniors Care) and Department of Families, in collaboration with the Addictions Foundation of Manitoba, (1) review and reform the province's treatment programs for children and youth and (2) create safe and secure facilities for youth in Manitoba who are sexually exploited and harmfully involved in substance misuse.</p> <p>DETAILS:</p> <p>This should</p> <ul style="list-style-type: none"> • Involve community organizations. • Address the limitations, barriers and occupancy rate concerns of existing resources (e.g., Compass, YASU). • Include a harm reduction policy specific to children and youth. • Recognize that "secure facilities" do not need to be institutions, but can be secured via adequate staffing, geographic locations, and can further be holistic and culturally-based home-like settings. • Involve youth, experiential, and Indigenous stakeholders. • Address accessibility challenges related to addiction and mental health treatment services. • Be informed by a scan of jurisdictions who successfully incorporate short and long-term safe and secure settings in their continuum of care models for youth who are sexually exploited. • Be included in the Provincial Mental Health and Addictions Strategy.
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. Review and reform provincial treatment programs for children and youth. 2. Create safe and secure facilities for youth in Manitoba who are using substances and who are sexually exploited.
Issue:	Mental Health and Addictions
Public Body	Manitoba Health and Seniors Care
Dates of Previous Official Updates from	July 13, 2021 June 30, 2020

Public Body:	December 31, 2019 June 30, 2019
2. Compliance Determination	
Partially Compliant 0.50	Actions taken only implement part of the recommendation. Important requirements have been met, deficiencies remain yet the recommendation has been acted upon.
Self-Assessment:	Partially Compliant
Prior Assessment:	Partially Compliant
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>Intent 1: Review and reform provincial treatment programs for children and youth.</p> <p>2021</p> <ul style="list-style-type: none"> • Planning is underway to develop a National Needs Based Planning framework. <p>2020</p> <ul style="list-style-type: none"> • AFM has done their own internal review of their youth programs and, although it did not share any documentation of this, it reported occupancy levels have improved since this review took place. In addition, AFM made the decision to embed its youth counsellors into community-based organizations to better serve youth where they are at. <p>2019</p> <ul style="list-style-type: none"> • The Addictions Foundation of Manitoba (AFM) has conducted an internal review to address occupancy challenges. <p>Intent 2: Create safe and secure facilities for youth in Manitoba who are using substances and who are sexually exploited.</p> <p>2021</p> <ul style="list-style-type: none"> • The Manitoba government has invested \$800,000 in 2019/20, and \$1.5 million in 2020/21 to enable Project Neecheewam Inc. to expand its Winnipeg facility, and improve access to Indigenous-led healing, care, and treatment services to sexually exploited youth. This provincial funding will allow Neecheewam to undergo renovations to pilot a new, longer-term four-bed addition to its treatment facility. Staff have been hired, and are currently being trained. Neecheewam Inc. is expected to open in June 2021. <p>2020</p> <ul style="list-style-type: none"> • The Community Emergency Department Violence Program provides support and services to sexually exploited youth who have experienced violence-related injuries by a multi-disciplinary team that uses a harm reduction, trauma-informed approach to care. • Newcomer Trauma-Focused Services are provided to newcomer youth who struggle with post-traumatic stress disorder and other mental illnesses that often make them more vulnerable to sexual exploitation. They can access long-term mental health services in the community with linkages to the formal health care system. <p>2019</p> <ul style="list-style-type: none"> • Neecheewam Inc. is developing a new residential treatment facility. Upon development, a four-bed unit will be offered to youth who are using substances and who are being sexually exploited, to provide specialized mental health and addictions treatment. <p>Analysis Summary: The reported activities conducted in 2020/21 to move this recommendation towards completion consist of further funding for Project Neecheewam Inc's facility in development, including the hiring and training of staff, and initial meetings with national stakeholders to start</p>	

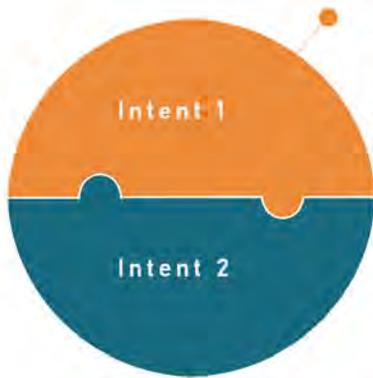
developing a National Needs-Based Planning Framework that will support the development of benchmarks to ensure consistent core services related to youth mental health and addictions. Actions taken to date only implement part of the recommendation. As such, at this time, this recommendation remains partially compliant. Work that will move this recommendation forward includes Neecheewam Inc. being fully operational and more information on work completed to conduct a review of existing Manitoba provincial treatment programs for children and youth.

COMPLIANCE DETERMINATION

Matthew- Recommendation 2

Recommendation Summary: Develop a province-wide strategy to limit, reduce, and phase out exclusionary practices.

Primary Public Body: Manitoba Education



1. Develop, with participation from all school divisions, a province-wide policy to limit, reduce, and phase-out exclusionary practices

A policy is in the process of being developed by the Student Services Inclusive Education Committee, as directed by a priority action of the Better Education Starts Today strategy. Relevant stakeholders have been consulted.

Outstanding Action: Finalize and release in development policy directive.

2. This policy should provide evidence-informed disciplinary alternatives that are in line with the best interests of the child and respect the right of children and youth to education

Content of policy currently unknown.

Outstanding Action: Finalize and release policy directive.

COMPLIANCE DETERMINATION



Actions taken implement part of the recommendation. Development and release of identified policy directive and completion of a review of the issue. will assist in reaching full compliance.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	The Slow Disappearance of Matthew: A Family’s Fight for Youth Mental Health Care in the Wake of Bullying and Mental Illness
Date Released	2/27/2020
Full Recommendation: (including details)	Recommendation Two: The Manitoba Advocate for Children and Youth recommends that the Department of Education, with participation from all school divisions, develop a province-wide policy to limit, reduce, and phase-out exclusionary practices, except in situations of imminent safety risk to students and staff. This policy should provide evidence-informed disciplinary alternatives that are in line with the best interests of the child and respect the right of children and youth to education.
Intent(s) of Recommendation:	The intents of the recommendation are to: <ol style="list-style-type: none"> 1. Develop, with participation from all school divisions, a province-wide policy to limit, reduce, and phase-out exclusionary practices. 2. This policy should provide evidence-informed disciplinary alternatives that are in line with the best interests of the child and respect the right of children and youth to education.
Issue:	Suspensions and Expulsions
Primary Department:	Manitoba Education
Dates of Previous Official Updates from Public Body:	May 26, 2021
2. Compliance Determination	
Partially Compliant 0.50	Actions taken only implement part of the recommendation. Important requirements have been met and the recommendation is acted upon, however, deficiencies remain.
Self-Assessment	Largely Compliant
3. Rationale for Determination (How did you reach this compliance determination)	
Intent 1: Develop, with participation from all school divisions, a province-wide policy to limit, reduce, and phase-out exclusionary practices. 2021 <ul style="list-style-type: none"> • The <i>Better Education Starts Today</i> strategy addressed this recommendation in priority action 3.2 of the strategy, which states: “Review and update Manitoba’s Provincial Code of Conduct: Appropriate Interventions and Disciplinary Consequences (2017) and develop a policy on the use of exclusionary practices (i.e., seclusion, suspension, and expulsion) for all students.” • Based on the directives included in <i>Better Education Starts Today</i>, the development and 	

writing of a new provincial policy directive on the use of exclusionary practices is under way. The Student Services Inclusive Education Committee has been tasked with completing this work. Manitoba Education recently released a policy directive on Seclusion, and it is intended for the exclusionary practice policy directive to follow the same format. A stakeholder presentation was provided that sought feedback on what the content and format should look like for such a policy directive.

- Policy directives are used by Manitoba Education to identify what policies school divisions and schools should have in place, and what those policies should include. It is the expectation that all schools update existing policies or create new policies to be in line with a policy directive. Understanding whether school divisions and schools have appropriate policies in place is a mechanism of the review and report structure undertaken by the Inclusion Support Branch of Manitoba Education.

Intent 2: This policy should provide evidence-informed disciplinary alternatives that are in line with the best interests of the child and respect the right of children and youth to education.

2021

- The fulfillment of this intent will be based upon the content of the policy directive currently in-development. Work is underway towards stakeholder engagement and creating a committee to develop this policy.

Analysis Summary: The completion and release of the policy directive may fulfill the intents of this recommendation, pending the content of the policy. There have been promising steps taken in the implementation of this recommendation, including the initiation of writing a policy directive on the use of exclusionary practices in Manitoba schools. As the content of the policy directive is currently unknown, however, actions taken to date only fulfill part of the requirements, resulting in a partially compliant status determination.

COMPLIANCE DETERMINATION

Safe Sleep- Recommendation 8

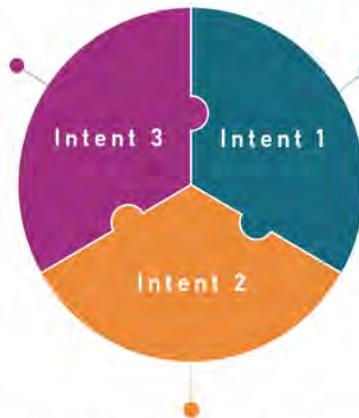
Recommendation Summary: Resource and implementation strategy to expand prenatal and postnatal maternal child health programs in all of Manitoba's First Nations communities.

Primary Public Body: Government of Canada

3. Consult with First Nations and Metis governments on the strategy to expand prenatal and postnatal maternal child health programs

There are existing agreements on collaboration, however, no strategy for long-term expansion or consultation were referenced.

Outstanding Action: Consultations with Indigenous governments.



1. Fund a strategy to implement a long-term funding model that expands prenatal and postnatal maternal child health programs in Manitoba First Nation communities

Numerous multi-year investments have been made to fund prenatal and postnatal maternal child health programs in First Nations communities. While no specific strategy was referenced, there is evidence funding models are ongoing and have the possibility of expansion.

Outstanding Action: Evidence of the strategy is provided.

2. Implement a strategy to expand new and existing prenatal and postnatal maternal child health programs to all First Nations communities in Manitoba

The Government of Canada is moving towards transferring control of health services with respect to design and delivery to First Nations communities, which offers opportunities for expansion in the creation and sustainability of programs.

Outstanding Action: Evidence of a strategy for expansion.

COMPLIANCE DETERMINATION



There is no indication of a specific strategy to expand prenatal and postnatal maternal child health programs. There is evidence, however, that the Government of Canada has committed to funding such programs over multiple years. There is also evidence that the Government of Canada works with Indigenous governments in the development of maternal health programs, and is committed to transferring control over the design and delivery of health and clinical services to First Nations.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Safe and Sound: A Special Report on the Unexpected Sleep-Related Deaths of 145 Manitoba Infants
Date Released:	3/26/2020
Full Recommendation (including details)	<p>Recommendation Eight: The Manitoba Advocate for Children and Youth recommends that the Government of Canada resource an implementation strategy to expand prenatal and postnatal maternal child health programs, in consultation with First Nations and Metis Governments, into all of Manitoba’s First Nations communities.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • Consideration will be given to the expansion of existing programs such as the Strengthening Families Maternal Child Health Program. • A long-term funding model will be developed to expand maternal and child health programs to all First Nations communities in Manitoba. <p>IMPACT:</p> <ul style="list-style-type: none"> • All infants in Manitoba realize their inherent rights to the highest attainable standard of health by ensuring appropriate prenatal and postnatal care for mothers (UNCRC, Art. 24)
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. Fund a strategy to implement a long-term funding model that expands prenatal and postnatal maternal child health programs in Manitoba First Nation communities. 2. Implement a strategy to expand new and existing prenatal and postnatal maternal child health programs to all First Nations communities in Manitoba. 3. Consult with First Nations and Metis governments on the strategy to expand prenatal and postnatal maternal child health programs.
Issue:	Safe Sleep
Public Body	Government of Canada
Dates of Previous Official Updates from Public Body	July 21, 2021 June 16, 2020
2. Compliance Determination	

Partially Compliant 0.50	The most important requirements have been met; certain deficiencies affect the adequacy of the implementation, but without resulting in a situation where the given recommendation has not been acted upon.
Self-Assessment	none
Previous Compliance Determination	NA
3. Rationale for Determination (How did you reach this compliance determination)	
<p>Intent 1: Fund a strategy to implement a long-term funding model that expands prenatal and postnatal maternal child health programs in Manitoba First Nation communities.</p> <p>2021</p> <ul style="list-style-type: none"> Numerous multi-year investments have been made to fund prenatal and postnatal maternal child health programs in First Nations communities. While no specific strategy was referenced, there is evidence funding models are ongoing and have the possibility of expansion. If the investments referenced by Indigenous Services Canada (ISC) are part of an existing national maternal child health strategy, evidence of the strategy is required. MACY will follow-up with ISC to request a copy of the current strategy, and once received, will analyze whether there is an indication within the strategy that programs can and will be expanded. <p>Intent 2: Implement the strategy to expand new and existing prenatal and postnatal maternal child health programs to all First Nation communities in Manitoba.</p> <p>2021</p> <ul style="list-style-type: none"> The Government of Canada is moving towards transferring control of health services with respect to design and delivery to First Nations communities. This transformation offers opportunities for expansion in the creation and sustainability of programs that are culturally-relevant, safe, and appropriate for Indigenous families. No specific strategy was referenced, however ISC noted that there is a possibility to expand existing prenatal and postnatal maternal child health programs on First Nations communities. <p>Intent 3: To consult with First Nations and Metis governments on the strategy.</p> <p>2021</p> <ul style="list-style-type: none"> A number of memoranda of understanding and collaborations were referenced, such as with Manitoba Keewatinowi Okimakanak, Keewatin Tribal Council, and Southern Chiefs Organization, on the topic of clinical care transformation, to transfer control to First Nations on the design and delivery of services, as well as the development of a joint pilot project on maternal child health and FASD. It is important to note that memoranda of understanding are simply agreements on collaboration and do not have specific dollar amounts attached to them. Furthermore, although these collaborations and memoranda of understanding may be informed/directed by an actual strategy, no strategy was specifically named. The First Nations Health and Social Secretariat of Manitoba (FNHSSM) and Health Directors shared with MACY in September 2021 that it is currently not aware of any consultation related to a strategy. The June 2020 preliminary response update did not specifically refer to any consultation with First Nations governments on the development of a strategy to expand prenatal and postnatal maternal child health programs. <p>Analysis Summary: There is no indication of a specific strategy to expand prenatal and postnatal</p>	

maternal child health programs, however there is evidence that the Government of Canada has committed to funding such programs over multiple years. MACY will follow-up to see if evidence can be provided, such as a copy of a strategy, to demonstrate the framework and plan within which these funding commitments have been made. There is also evidence that the Government of Canada works with Indigenous governments in the development of maternal health programs, and is committed to transferring control over the design and delivery of health and clinical services to First Nations, beginning with the signing of memoranda of understanding. In the absence of a specifically-named strategy and evidence of consultation with First Nations governments, and with no assurance that currently funded programs will indeed expand, efforts by the federal government are only partially compliant in implementing this recommendation. If a strategy is named and evidence is provided that shows that program expansion is intended, the determination can move to largely compliant.

COMPLIANCE DETERMINATION

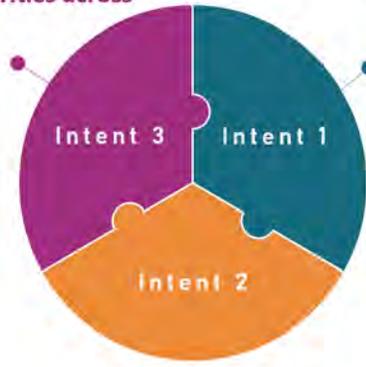
Suicide Aggregate- Recommendation 6

Recommendation Summary: Create mental health focal points outside of Winnipeg.
Primary Public Body: Manitoba Health and Seniors Care

3. Develop a provincial plan to initiate scale-up of focal points in each of the five regional health authorities across Manitoba

On November 4, 2020, the Manitoba government announced that it is investing \$1.55 million in the expansion, with \$2.65 million in additional funding coming from the philanthropic partners, to create new youth hub sites across the province.

Outstanding Action: Evidence that a provincial plan has been developed to ensure focal points in each of the five RHAs.



1. Create mental health hubs in regional health authorities other than the WRHA in collaboration with rural and First Nations communities

Five new youth hub sites have been selected for the purpose of expanding a hub model for integrated youth services.

Outstanding Action: Creation of mental health hubs in remote and rural locations.

2. Ensure that each "focal point" has the ability to provide services to children and youth, unless other specialties housed at a larger centres are required

The development of the Integrated Network Model, that links local, district, intermediate and provincial hubs.

Outstanding Action: Evidence that indicates the Integrated Network Model supports children and youth in accessing services.

COMPLIANCE DETERMINATION



Actions taken only implement a part of the recommendation. Creation of youth hubs in all five Regional Health Authorities is required, as is evidence that the Integrated Network Model supports access to services.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	“Stop Giving Me a Number and Start Giving Me a Person”: How 22 Girls Illuminate the Cracks in the Manitoba Youth Mental Health and Addiction System
Date Released:	5/7/2020
Full Recommendation: (including details)	<p>Recommendation Six:</p> <p>The Manitoba Advocate for Children and Youth recommends that the Department of Health, Seniors and Active Living (now Health and Seniors Care), in collaboration with rural and First Nations communities in Manitoba, and the federal government, where applicable, implement recommendation 2.11 of the Virgo Report, as summarized below: In the RHAs other than the WRHA, create mental health hubs (as identified in the Peachey report), with a view to: (a) developing these as integrated regional mental health and substance use/addictions (SUA) “focal points”, and (b) harmonizing a core set of regional services and supports to the hospital emergency departments and crisis services including: Screening, assessment, and support for SUA. 24/7 access to psychiatric consultation and acute assessment/treatment services. A core set of professionals in addition to psychiatrists with capacity in SUA support – e.g., clinical psychologists and psychiatric emergency nurses, Cross-trained mental health and addiction liaison workers co-located in hospital emergency departments/other hospital programs. Infrastructure and staffing to ensure safety and security of patients and staff. Links to community mental health and addictions services, including centralized intake (Virgo Planning, 2018; full wording may be found at p. 225).</p>
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. Create mental health hubs in RHAs other than WRHA in collaboration with rural and First Nations communities, that are integrated and harmonized with regional services and emergency and crisis services, staffed by mental health professionals, and link people to community mental health and addiction services including centralized intake. 2. Ensure that each “focal point” has the ability to service children and youth, unless other specialities housed at a larger centre are required. 3. Develop a provincial plan to initiate scale-up of focal points in each of the five regional health authorities across Manitoba.
Issue:	Mental Health and Addictions
Public Body	Manitoba Health and Seniors Care
Dates of Previous	July 13, 2021

Official Updates from Public Body:	
2. Compliance Determination	
Partially Compliant 0.50	Actions taken only implement part of the recommendation. Important requirements have been met and the recommendation is acted upon, however, deficiencies remain.
Self-Assessment	Largely Compliant
Previous Compliance Determination	N/A
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>Intent 1: Create mental health hubs in RHAs other than WRHA in collaboration with rural and First Nations communities, that are integrated and harmonized with regional services and emergency and crisis services, staffed by mental health professionals, and link people to community mental health and addiction services including centralized intake.</p>	
<p>2021</p>	
<ul style="list-style-type: none"> • On March 18, 2021, the Manitoba government announced five new youth hub sites had been chosen through a call for proposals process. The original intent was to identify three new sites but because of the strength of the proposals received and the high need for this type of model, two additional sites were selected. Both government and private donors contributed additional dollars to these two additional sites. Information on the five sites can be found here: https://news.gov.mb.ca/news/index.html?item=51010. • These hubs will serve to further expand a hub model for integrated youth services (IYS), including mental health and addiction services for youth and young adults. Manitoba’s first youth hub providing integrated services was established at NorWest Co-Op Community Health in Winnipeg in 2017. The youth hubs will bring together mental health care, addiction services, primary care, peer support, and other social services in a way that provides access to integrated services for young people and their families in a youth-friendly, ‘one-stop-shop’ model. • Of the five current hubs, only two are located outside of Winnipeg, with one in Selkirk and one in Brandon. This leaves the vast majority of children and youth in remote and rural locations without access to a hub and does not meet the criteria to have focal points in each of the five Regional Health Authorities (RHAs). 	
<p>Intent 2: Ensure that each “focal point” has the ability to service children and youth, unless other specialties housed at a larger centre are required.</p>	
<p>2021</p>	
<ul style="list-style-type: none"> • Shared Health, Inc. was mandated to develop Manitoba’s Clinical and Preventive Services Plan (CPSP), the province’s first five-year plan. This was created in collaboration with clinical providers and health system leaders to improve the delivery of health care across the province. • The Integrated Network Model links local, district, intermediate, and provincial hubs and provides common service standards, capabilities and pathways for patients, providers, and health system managers in the province. According to Manitoba Health and Seniors Care (MHSC), the model will reconfigure care to improve the health and well-being of all Manitobans through provincial standards that elevate care and innovative approaches to ensure equitable care delivery. The key to success will be the development of appropriate, sustainable capacity at the local level and standardized pathways that streamline how patients 	

and providers navigate the system. Provincial clinical governance will guide the development and monitoring of standards and pathways. By leading in connected care, MHSAL reported it will optimize a hybrid digital and in-person care experience for everyone. The network model is intended to facilitate the relationship between providers and the flow of patients in the province. It is not intended to create barriers or “gates” in the system. According to MHSAL, it will be used to create transparency and certainty of capabilities. MHSAL provided the following definitions:

Local Area Hub: Integrated network for prevention and screening, transitional care, community-based support and rehab, and primary and community care.

District Health Hub: Integrated network for low-moderate acuity, variable volume general medicine/surgery interventions/procedures, post acute treatment, and emergency services.

Intermediate Referral Hub: Integrated network for moderate acuity/complexity medicine, surgery, critical care, and emergency services.

Provincial Referral Hub: Provincial integrated network for high-acuity, highly complex medicine, surgery, critical care, and emergency services.

Intent 3: Develop a provincial plan to initiate scale-up of focal points in each of the five regional health authorities across Manitoba.

2021

- On November 4, 2020, the Manitoba government announced that it would be investing \$1.55 million to expand services, with \$2.65 million in additional funding coming from the philanthropic partners to create new youth hub sites across the province: <https://news.gov.mb.ca/news/print,index.html?item=49574>. The youth hubs will bring together mental health care, addiction services, primary care, peer support and other social services in a way that provides access to integrated services for young people and their families in a youth-friendly, ‘one-stop-shop’ model.
- This scale up, however, only represents two (Winnipeg and Prairie Mountain Health) of the five RHAs.

Analysis Summary: The creation of the five youth hubs, the development of the Integrated Network Model, and recent funding announcements demonstrate that all three of the intents of this recommendation have been partially met. Yet the recommendation requires that implementation occurs in “RHAs other than the WRHA” and only one of the five hubs is located outside Winnipeg. There are no youth hubs in the Northern, Interlake-Eastern, and Southern RHAs. Therefore, the current status determination of this recommendation is partially compliant.

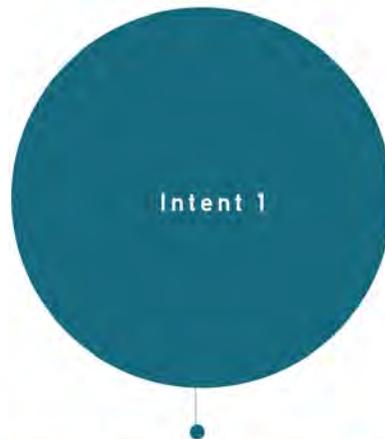
Section 4: Limitedly Compliant Recommendations

COMPLIANCE DETERMINATION

Circling Star - Recommendation 3

Recommendation Summary: Establish a concerted cross-sectoral process to reduce perceived and real jurisdictional boundaries that prevent access and coordination of services.

Primary Public Body: Manitoba Health and Seniors Care



1. Implement Virgo recommendation 5.4: establish a concerted cross-sectoral process to reduce perceived and real jurisdictional boundaries that prevent access and coordination of services.

While the development of the Mental Health, Wellness and Recovery department is promising, there has been no further progress made specific to this recommendation.

Outstanding Action: Implement Virgo recommendation 5.4.

COMPLIANCE DETERMINATION



Actions taken only implement a small part of the recommendation. A process that reduces jurisdictional boundaries when accessing services, is required.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Documenting the Decline: The Dangerous Space Between Good Intentions and Meaningful Interventions
Date Released:	10/19/2018
Full Recommendation: (including details)	<p>Recommendation Three: The Manitoba Advocate for Children and Youth recommends the Department of Health, Seniors and Active Living (now Health and Seniors Care) implement, in full, recommendation 5.4, per the Virgo report, as follows: <i>“Establish a concerted cross-sectoral process to reduce perceived and real jurisdictional boundaries that challenge access to, and coordination of, services. The process of developing this [Manitoba’s Mental Health and Addictions] Strategy, as well as any new opportunities and resources for working together (e.g., through Jordan’s Principle), should be viewed as an accelerator of a new period of trust and collaboration based on shared beliefs and strengths among all partners, and should include an interest in wellness, hope and families/community health.”</i></p> <p>DETAILS: Specifically, provisions in the following areas are needed within Manitoba’s Mental Health and Addictions Strategy:</p> <ul style="list-style-type: none"> • Post-discharge supports for children and youth who have experienced mental health concerns, including addictions issues; • A continuum of services, reflective of culturally-safe and trauma-informed approaches, for all of Manitoba’s children and youth, including Indigenous children and youth, and those who live in First Nations communities; and • A continuity of care model that ensures equitable standards of service when First Nations children and youth return to their home communities.
Intent(s) of Recommendation:	The intent of the recommendation is to: 1. Implement Virgo recommendation 5.4: establish a concerted cross-sectoral process to reduce perceived and real jurisdictional boundaries that prevent access and coordination of services.
Issue:	Mental Health and Addictions
Public Body	Manitoba Health and Seniors Care
Dates of Previous Official Updates from Public Body:	July 13, 2021
	June 30, 2020

	December 31, 2019
	June 30, 2019
2. Compliance Determination	
Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation, requirements are fulfilled to a limited degree resulting in a significant deficiency in implementation.
Self-Assessment:	Partially Compliant
Prior Assessment:	Limitedly Compliant
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>Intent 1: Implement Virgo Recommendation 5.4: Establish a concerted cross-sectoral process to reduce perceived and real jurisdictional boundaries that prevent access and coordination of services.</p> <p>2021</p> <ul style="list-style-type: none"> Manitoba Health and Seniors Care (MHSC) reported the new department of Mental Health, Wellness and Recovery was established in January 2021. <p>2020</p> <ul style="list-style-type: none"> Jordan’s Principle Working Group continued to meet in the early part of 2020. A meeting with federal officials to get an update on the implementation of Jordan’s Principle occurred in January 2020. <p>2019</p> <ul style="list-style-type: none"> Letter to the Prime Minister inviting the Manitoba and federal governments to participate in a tripartite Jordan’s Principle Equity Roundtable. This letter was responded to by Minister Clarke who welcomed further discussion. The development of the Jordan’s Principle working group and the efforts made to meet with federal officials, including the Prime Minister, demonstrate that activities are occurring to assess the coordination of services and the reduction of jurisdictional boundaries. It remains unclear, however, what the specific goals of the Jordan’s Principle working group entail and how this work will help improve access to and coordination of services. <p>Analysis Summary: As per the July 2021 update, no progress has been made on this recommendation beyond the already reported work of the cross-departmental working group meeting regularly. As such, at this time, the assessed compliance level remains limitedly compliant.</p>	

COMPLIANCE DETERMINATION

Circling Star - Recommendation 4

Recommendation Summary: Develop a youth addiction strategy.

Primary Public Body: Manitoba Health and Seniors Care

5. Implement policy and procedures for provincially-funded addictions services organizations that ensure ongoing training on the identification and reporting of child protection issues

There has been no evidence provided that speaks to this intent of the recommendation.

Outstanding Action: Evidence-based documentation that describes the steps taken towards developing policy and procedures for provincially-funded addictions services.

1. Create a service inventory of Manitoba youth addictions services

Planning is underway with national leaders regarding the development of a Needs-Based Planning Framework.

Outstanding Action: Evidence-based documentation that describes the inventory of addictions services in Manitoba.



2. Evaluate the gaps in treatment and addiction services

This intent is on hold until work at a national level is complete.

Outstanding Action: Evidence-based documentation that summarizes the findings of the evaluation of gaps in treatment services.

4. Evaluate treatment and addictions programs

This intent is on hold until work at a national level is complete.

Outstanding Action: Evidence-based documentation that describes the findings of the evaluation of treatment and addictions programs.

3. Implement substance use addictions programs

Five youth hubs were created for the purpose of providing mental health and addiction services.

Outstanding Action: Further information is needed that describes the programs being offered at the youth hubs.

COMPLIANCE DETERMINATION



Actions taken only implement a small part of the recommendation. More description is required on what has been done to develop a youth-specific addictions strategy.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Documenting the Decline: The Dangerous Space Between Good Intentions and Meaningful Interventions
Date Released:	10/19/2018
Full Recommendation: (including details)	<p>Recommendation Four:</p> <p>The Manitoba Advocate for Children and Youth recommends that the Department of Health, Seniors and Active Living (now Health and Seniors Care), together with front-line addiction service providers in Manitoba, Healthy Child Manitoba (now Social Innovation Office), Indigenous communities, and subject matter experts on addictions, immediately respond to the lack of effective substance use treatment services for youth by prioritizing the development and implementation of a youth addiction action strategy. This strategy should be based on best practice evidence with the objective of ensuring that children and youth across Manitoba can exercise their right to the highest attainable standards of health.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • That the Department of Health, Seniors and Active Living (now Health and Seniors Care), go beyond the VIRGO analysis and conduct a service inventory of all child and youth addiction services in Manitoba, their locations, target populations, philosophies, eligibility criteria, utilization rates, and occupancy rates. • That the Department of Health, Seniors and Active Living (now Health and Seniors Care) expand upon the VIRGO analysis to evaluate existing gaps in substance use treatment and addiction services available to children and youth, including recommendations as to how existing services could be repurposed. • That the Manitoba’s Mental Health and Addictions Strategy developed by the Department of Health, Seniors and Active Living (now Health and Seniors Care) include a plan that ensures implementation of evidence-informed family-centred substance use and addiction programs. • That the Department of Health, Seniors and Active Living (now Health and Seniors Care) oversee regular performance monitoring and program evaluations to ensure that all publicly-funded and provincially-mandated agencies are accountable to provide evidence-informed addiction services and programs for children

	<p>and youth.</p> <ul style="list-style-type: none"> That all provincially-funded addiction service providers working with children and youth implement policies and procedures for ongoing training on the identification and reporting of cases where a child is in need of protection as outlined in <i>The Child and Family Services Act</i>.
Intent(s) of Recommendation:	<p>The intent of the recommendation is to:</p> <p>1. Implement a youth addictions action strategy that includes:</p> <ul style="list-style-type: none"> A service inventory of Manitoba youth addictions services. An evaluation of the gaps in treatment and addiction services. Implementation of substance use addictions programs. An evaluation of treatment and addictions programs. Implementation of policy and procedures for provincially-funded addictions services organizations that ensure ongoing training on the identification and reporting of child protection issues.
Issue:	Mental Health and Addictions
Public Body	Manitoba Health and Seniors Care
Dates of Previous Official Updates from Public Body:	July 13, 2021
	June 30, 2020
	December 31, 2019
	June 26, 2019
2. Compliance Determination	
Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation, requirements are only fulfilled to a limited degree by actions taken, resulting in significant deficiency in implementation.
Self-Assessed	Partially Compliant
Prior Assessment	Limitedly Compliant
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>Intent 1: Implement a youth addictions action strategy that includes: A service inventory of Manitoba youth addictions services.</p> <p>2021</p> <ul style="list-style-type: none"> Manitoba Health and Seniors Care (MHSC) reported that planning is underway with national leaders regarding the development of a child and youth Needs Based Planning (NBP) framework. External stakeholders have cautioned against an individual provincial approach to developing provincial frameworks as there are risks to doing this work in isolation. Stakeholders have advised that developing benchmarks that are consistent on a national level is recommended. <p>2020</p> <ul style="list-style-type: none"> No action, evidence, or justification for inaction reported in this requirement. <p>An evaluation of the gaps in treatment and addiction services.</p> <p>2021</p> <ul style="list-style-type: none"> Adhering to external stakeholder advice and recognizing that work on a national level will take one to two years, the MHSC reported it will work to fill critical gaps identified in the VIRGO report for the purpose of making services more accessible for children and youth, 	

until a national framework is created for child and youth services.

2020

- No action, evidence, or justification for inaction reported associated with this requirement.

Implementation of substance use programs cited by MHSC:

2021

- Five new Youth Hubs that will provide mental health and addiction services, primary health care, and other social services have been selected. These are located in Winnipeg, Brandon, and Selkirk (also serving Peguis First Nations). More information is needed in regards to the services being delivered and the programming criteria intended to address youth mental health and addictions.

2020

- Community Emergency Department Violence Intervention Program
- Expansion of NorWest Youth Hub and trauma services expansion (The Laurel Centre and Clinic).

2019

- Expanding Neechewam’s Winnipeg Facility (News Release, December 2019).
- Provincial investment of \$4.4 million to enhance access to mental health and addictions supports in school (News Release, December 2019).

An evaluation of substance use treatment programs

2021

- Work on this third intent will also be on hold until a National Framework is developed.

2020

- One service provider, the Addictions Foundation of Manitoba (AFM), has undertaken an internal review of its youth programs that has resulted in increased occupancy at Compass as well as moving youth addiction counsellors into community organizations to improve accessibility of youth services. No actions were reported on evaluations of programs not implemented through AFM.

Implementation of policy and procedures for provincially-funded addictions services organizations that ensure ongoing training on the identification and reporting of child protection issues

2021

- The actions taken in the last year to implement this recommendation include:
 - Meeting with external stakeholders to initiate discussions of a National Needs Based Planning Framework. While this work is endorsed and recommended by experts on the subject matter, it seems that in relation to this recommendation, work for intents 1, 2, and 4 will be put on hold until this National Framework is developed.
 - On March 18, 2021, the Government of Manitoba announced the creation of five new Youth Hubs that will provide mental health and addiction services, primary health care, and other social services.
(<https://news.gov.mb.ca/news/index.html?item=51010>)
- Update provided October 13: activities currently underway include:
 - Developing a needs-based provincial model.
 - Quarterly Needs Based Planning Advisory Committee meetings.
 - Prairie Mountain Health Authority participated as a pilot site, in the development and refinement of the needs-based planning model.

- MHWR has begun to track service coverage of core services, according to the NBP model, as outlined in the VIRGO Report gap analysis. As investments are made, gaps outlined in the NBP model and the VIRGO Report are being monitored for progress towards meeting the appropriate level of service coverage. MHWR also uses the model to preliminarily measure the impact investments are having on service coverage.
- Developing an action plan/roadmap.
- MHWR is leading an engagement process, including a series of consultations, to inform an integrated, whole-of-government five-year roadmap. This will guide the work of the department, and is aligned with the department's mission to provide access to mental health and addictions support and treatment to improve the life outcomes for Manitobans in their journey through recovery and healing. This will include services and systems for children and youth.
- MHWR is in the process of hiring a consultant to conduct a system-mapping of mental health and addictions services and systems in Manitoba, which will inform the development of a Stepped-Care model.

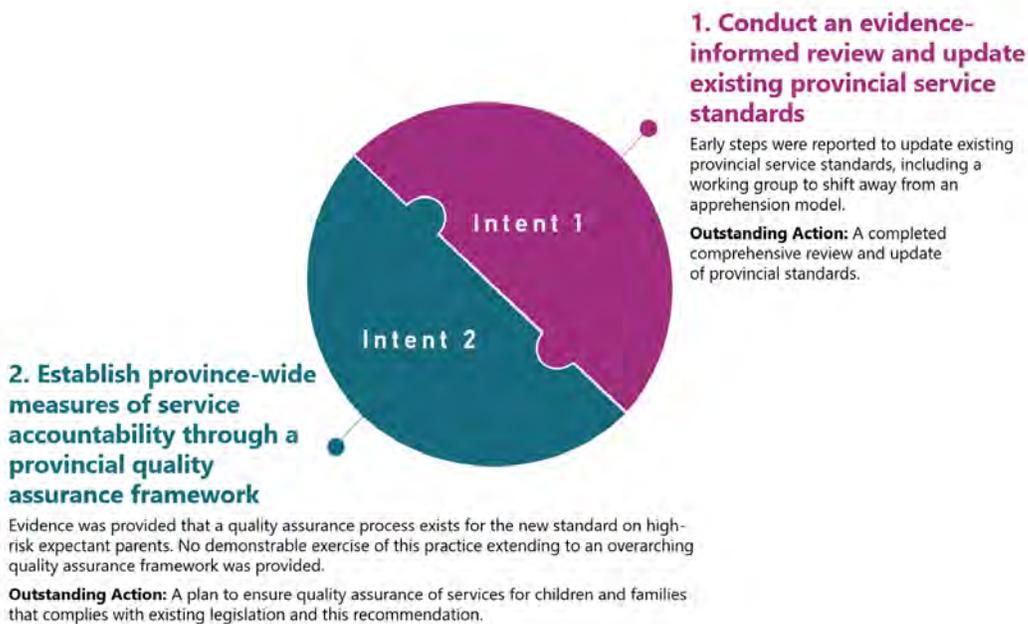
Analysis Summary: While it is clear that there have been actions taken to promote and enhance mental health resources in Manitoba, it remains unclear what steps have been taken to develop a youth addictions strategy that considers: a service inventory of Manitoba youth addictions services; an evaluation of the gaps in treatment and addiction services; and implementation of policy and procedures for provincially-funded addictions services organizations that ensure ongoing training on the identification and reporting of child protection issues. The creation of five youth hubs is promising, however, more information and action is required to meet the intent of this recommendation and move it towards completion. As such, at this time, this recommendation remains assessed as limitedly compliant.

COMPLIANCE DETERMINATION

Angel's Story- Recommendation 4

Recommendation Summary: Conduct review, update existing CFS minimum standards, and establish province-wide quality assurance measures and framework.

Primary Public Body: Manitoba Families



COMPLIANCE DETERMINATION



Some changes to select standards, organization of a working group and quality assurance process for a particular standard, implement a small part of the recommendation. There remains, however, a significant deficiency in implementation thus a compliance determination of limitedly compliant.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	In Need of Protection: Angel's Story
Date Released:	12/13/2018
Full Recommendation: (including details)	<p>Recommendation Four:</p> <p>The Manitoba Advocate for Children and Youth recommends that the Minister of Families, through the Child and Family Services Division (CFSD), in collaboration with the four child and family services Authorities, (1) conduct an evidence-informed review and update of existing provincial service standards, and (2) establish province-wide measures of service accountability through a provincial quality assurance framework. Both the service standards and the quality assurance measures must be consistent throughout the province, culturally appropriate, and supported and enforced by the governing child and family services Authorities within their child and family services agencies. As per provincial legislation, quality assurance measures at the authority level must then be assessed and monitored by the Minister of Families.</p> <p>DETAILS:</p> <p>This province-wide quality assurance framework should include:</p> <ul style="list-style-type: none"> • An evidence-informed review and update of existing Child and Family Service standards • That the updated standards reflect a requirement that service models being used in the CFS system move away from an apprehension model and toward service models that require meaningful engagement of family, extended family, and community, which is in the best interests of children.
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. Conduct an evidence-informed review and update existing provincial service standards . 2. Establish province-wide measures of service accountability through a provincial quality assurance framework. <ul style="list-style-type: none"> • The service standards and quality assurance measures must be consistent throughout the province, culturally appropriate and supported and enforced by the CFS authorities. • Per provincial legislation, quality assurance measures at the authority level must be assessed and monitored by the Minister of Families.
Issue:	Training CFS Minimum Standards

Public Body	Manitoba Families
Dates of Previous Official Updates from Public Body:	May 31, 2021
	June 30, 2020
	December 31, 2019
	June 27, 2019
2. Compliance Determination	
Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation, requirements are only fulfilled to a limited degree by actions taken, resulting in significant deficiency in implementation.
Self-Assessment	Partially Compliant (for Intents 1 and 2)
Previous Compliance Determination	Limitedly Compliant
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>Intent 1: Conduct an evidence-informed review and update existing provincial service standards. 2021</p> <ul style="list-style-type: none"> Manitoba Families reported that work on standards, priorities, and modernization remains underway. The Standing Committee approved the standards modernization project and CYSD is beginning the collaborative work. To this end, Authorities identified representatives and the first meeting occurred in May 2021. The Standards revision work is aiming to shift away from an apprehension model towards an engagement with family model. The new high-risk expectant parent standard is an example of this shift, as it replaces the practice of birth alerts through voluntary engagement, assessment, and planning with expectant parents who are assessed as being high-risk prior to the birth of the child. The high-risk expectant parent standard aims to reduce apprehensions at birth and when apprehension is not avoidable, to increase the likelihood that the child is placed with extended family and community. The Department of Families reported that the new overall approach (engagement with family model) was provided to all CFS Authorities and Agencies by the province under the CFS Transformation including the move to Single Envelope Funding. Additional information was provided, which indicates that the implementation of the federal legislation, <i>An Act Respecting First Nations, Inuit and Métis Children, Youth and Families</i>, will have significant implications on Manitoba's existing child welfare legislation because Indigenous governing bodies will begin to exercise jurisdiction through their own laws. As Manitoba Families works to support the implementation of the federal act, a more staggered approach to legislative changes based on priority needs is being used. Promising early steps are being taken to update existing provincial service standards, including the development of a working group established to shift away from an apprehension model. That said, however, neither a review nor an update of the provincial service standards have taken place. <p>2020</p> <ul style="list-style-type: none"> Manitoba Families plans to conduct a review and update of <i>The Child and Family Services Act</i> (CFSa) based on <i>An Act Respecting First Nations, Inuit and Métis Children, Youth and Families</i> (the Act) and recommendations from The Child Welfare Legislative Review Committee. Manitoba Families stated that it is pursuing the process of legislative modernization, while remaining cognizant that updates to the Provincial Standards need to align with a legislative and regulatory framework for the child welfare transformation. Manitoba Families indicated that while large scale work is planned, updates to Standards has 	

been ongoing. Most recently, changes to Standards 1.5.6 (Removing Foster Children), 1.3.4 (Provincial Child Abuse Investigations), 1.2.2 (Voluntary Family Services), and 1.3.1 (Child Protection) were made between April 2019 and June 2020.

- There are three Standards priority areas being reviewed in advance of the larger systemic review and redrafting of Standards. Priority areas include:
 - Child Sexual Exploitation in connection with 1.4.7 (Absent and Missing Children): a working group is to be established to identify updates to the Standard, with a focus on federal legislation, agency role, role of enhanced StreetReach in Winnipeg and expanded StreetReach North in Thompson.
 - 1.4.7 (Absent and Missing Children): The Department of Families will include case specific responses to support practice decisions and connect to case planning requirements for children in care.
 - 1.3.4 (Provincial Child Abuse Investigations): The Department of Families is outlining the process for foster home abuse investigations, to address areas of responsibility, safety assessments, and decision-making respecting change of placement.
- While some changes to above indicated standards have taken place, a larger and more comprehensive review is underway. The activities reported indicate early steps are being taken to address the recommendation including a systemic review and re-drafting of the standards, but none of the requirements have been met yet.

Intent 2: Establish province-wide measures of service accountability through a provincial quality assurance framework.

2021

- Manitoba Families reported on the development of a Standards training plan, in collaboration with Authorities. The training plan is cited as an example of consistency in practice. For example, a working group, including the CYSD and representation from all four Authorities, was established to track and monitor the implementation of the new high-risk expectant parent standard. The working group has terms of reference and a quality assurance framework.
- Manitoba Families indicated that overall quality assurance work will be consistent with the legislated responsibilities of the Division, to monitor and assess Authority quality assurance activities. The approach is said to be issues- and priority-driven and additionally requires the cooperation of Authorities in sharing quality assurance results.
- Although Manitoba Families has demonstrated that a quality assurance process for the implementation of the new standard on high-risk expectant parents exists, there is no demonstrable exercise of this practice extending to an overarching quality assurance framework.

2020

- Manitoba Families stated that two major developments have affected action and compliance with this recommendation, including the anticipated legislation change from The Child Welfare Legislative Review Committee Recommendations and the new federal legislation *An Act Respecting First Nations, Inuit and Métis Children, Youth and Families*. Manitoba Families stated that some changes under the new federal legislation are clear but others are uncertain regarding the interaction between federal and provincial jurisdiction and Indigenous governance structures.
- Manitoba Families has indicated that the review into the roles and responsibilities of Agencies', Authorities', and the Department of Families' quality assurance oversight is a first step into establishing a province-wide quality assurance framework, but there has been no

commitment from the Department of Families to create a framework.

- The Minister, Director, and Authorities have an ongoing legal responsibility to ensure quality of child welfare services as articulated in the legislation that was proclaimed in 2003, *The Child and Family Services Authorities Act* (CFSA). The CFSA states that CFS Authorities have a duty to ensure that agencies follow the practices and procedures in accordance to culturally appropriate standards (S.19.(e)), and ensure that those standards are consistent with provincial standards (S.19.(d)). In turn, the Minister of Families is responsible for monitoring and assessing how Authorities carry out their responsibilities (S.24.(c)).

Analysis Summary: Actions reported are in-line with each intent of this recommendation. The development of a working group of CFS Authority representatives to review provincial standards and plans for a quality assurance framework for the high-risk expectant parent standard are promising. Given none of the requirements have yet been met, the recommendation remains limitedly compliant.

COMPLIANCE DETERMINATION

Angel's Story- Recommendation 6

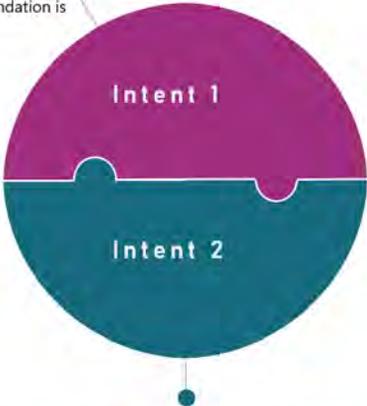
Recommendation Summary: Amend the *Youth Drug Stabilization (Support for Parents) Act*, allow for longer or successive warrants to ensure medically supported withdrawal management services.

Primary Public Body: Manitoba Health and Seniors Care

1. Amend the Youth Drug Stabilization (Support for Parents) Act

The *Youth Drug Stabilization (Support for Parents) Act* was reviewed but not amended.

Outstanding Action: This recommendation is under review.



2. Ensure that longer warrants or successive warrants are possible to ensure for medically supported withdrawal management services

MHSC is not prepared to move towards amending the *Youth Drug Stabilization (Support for Parents) Act* at this time. External stakeholders have significant concerns regarding the risk amending this Act poses on infringing upon youths' rights. Further, stakeholders were unable to reach consensus on potential amendments, and have been advised by their legislative amendment unit that this process could take three years and not result in an amendment that would satisfy this recommendation.

Outstanding Action: MACY will need to work with stakeholders to determine next steps to addressing this recommendation.

COMPLIANCE DETERMINATION



Actions taken only implement a small part of the recommendation. Evidence of how youth will be medically supported for at least 14 days, while they withdrawal, is required.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	In Need of Protection: Angel's Story
Date Released:	12/13/2018
Full Recommendation: (including details)	<p>Recommendation Six: The Manitoba Advocate for Children and Youth recommends that the Department of Health, Seniors and Active Living (now Manitoba Health and Seniors Care), in collaboration with the Addictions Foundation of Manitoba and other stakeholders, amend <i>The Youth Drug Stabilization (Support for Parents) Act</i> so that longer warrants or successive warrants are possible to ensure children and youth get the medically supported withdrawal management services they need based on evidence-informed treatment best practices for addictions (e.g., methamphetamine, alcohol, opioids).</p> <p>DETAILS –</p> <p>Work to this effect should be:</p> <ul style="list-style-type: none"> • Overseen by an existing inter-departmental working group such as the Deputy Ministers of Health and Social Policy and Priorities (DMHSPP) committee/Healthy Child Deputy Ministers' Committee (HCDMC); and • Guided by evidence-informed best practices and knowledge in the areas of supported withdrawal management, addiction and mental health assessments, and accessibility of treatment services for children and youth.
Intent(s) of Recommendation:	The intent of the recommendation is to: <ul style="list-style-type: none"> 1. Amend <i>The Youth Drug Stabilization (Support for Parents) Act</i> so that longer warrants or successive warrants are possible to ensure for medically supported withdrawal management services.
Issue:	Mental Health and Addictions
Public Body	Manitoba Health and Seniors Care
Dates of Previous Official Updates from Public Body:	July 13, 2021
	June 30, 2020
	December 31, 2019
	June 30, 2019
2. Compliance Determination	
Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation, requirements are only fulfilled to a limited degree by actions taken, resulting in significant deficiency in implementation.
Self-Assessment	Complete – Alternate Solution

Previous Compliance Determination	Non-Compliant
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>Intent 1: Amend <i>The Youth Drug Stabilization Act</i> so that longer warrants or successive warrants are possible to ensure for medically supported withdrawal management services 2021</p> <ul style="list-style-type: none"> • Manitoba Health and Seniors Care (MHSC) reported completing a review and is recommending that <i>The Youth Drug Stabilization (Support for Parents) Act</i> not be amended at this time. Justifications for this from MHSC include: <ul style="list-style-type: none"> ○ Non-Consensus among stakeholders: stakeholders were consulted in the spring of 2019 regarding challenges associated with the Youth Addictions Stabilization Unit (YASU) and <i>The Youth Drug Stabilization (Support for Parents) Act</i> and there was no consensus on the feedback received regarding lengthening the seven-day stabilization order. Further, amending legislation would require a consultation process with stakeholders that in the end, could see the stakeholders not recommending such a change. As such, MHSC reported there is a risk that this process would not lead to the amendment recommended by MACY. ○ Risk to infringing on youths’ rights: this amendment could be controversial in that it is proposing to increase the restriction on the rights of the individual through the use of involuntary apprehension and admission to a stabilization/detoxification facility. <i>The Youth Drug Stabilization (Support for Parents) Act</i> recognizes, and attempts to reconcile, the need to balance the rights of the individual with the need to protect the individual. ○ MHSC’s opinion that the recommendation does not address MACY’s initial finding that led to this recommendation: the finding states that, at present, “there are no viable treatment options within Manitoba for sexually exploited children and youth presenting with life-threatening addictions.” In response to this finding, MHSC recommends that the solution be focused instead on expanding and/or enhancing treatment options as opposed to amending the legislation to expand the length of the involuntary stabilization/detoxification period. ○ Concern that the issues are at an organizational level, and therefore do not require a legislative amendment: a discussion between MACY and the MACY-RAP Subcommittee members (Families & Justice) has determined the issues and concerns raised are much broader than just the issue to be addressed through the amendment of this legislation. The development of an alternate solution is challenging because it is unclear as to whether such a solution should be focused solely on “involuntary” admission (as per the legislation) or whether these issues could better be addressed through the policies and procedures of the YASU. • MHSC recommended their proposed alternative solution focus on expanding and/or enhancing treatment options as opposed to amending the legislation to expand the length of the involuntary stabilization/detoxification period. <ul style="list-style-type: none"> ○ According to MHSC, MACY’s report finding is being addressed by the Government of Manitoba’s recent announcement of additional resources to expand addictions treatment programs for sexually exploited youth. The Manitoba government invested \$800,000 in 	

2019/20 and \$1.5 million in 2020/21 to enable Neecheewam Inc. to expand its Winnipeg facility and improve access to Indigenous-led healing, care, and treatment services to sexually exploited youth.

2020

- While there is indication that an interdepartmental review of this recommendation is in progress, there has been no indication that any action has been completed towards implementing this recommendation, nor has there been any evidence-based documentation submitted.

Analysis Summary: The response provided by MHSC in June 2020 stated that there was ‘No Change’. At that time, it was difficult to assess whether the Interdepartmental Review was working towards implementation of this recommendation. The response provided by MHSC in July 2021 indicated no further work had been done towards the implementation of this recommendation. The proposed alternative solution by MHSC does not provide sufficient justification and evidence for meeting the intent of the recommendation. MACY’s ‘Alternate Solution’ compliance category has a 100% completion threshold, which is not appropriate given none of the requirements of the recommendation have been met, even if steps have been taken to propose an alternative. In assessing the action taken in response to this recommendation, a review of *The Youth Drug Stabilization (Support for Parents) Act*, was completed by MHSC. At this time, this recommendation is therefore assessed as limitedly compliant.

COMPLIANCE DETERMINATION

Nelson Mandela - Recommendation 1

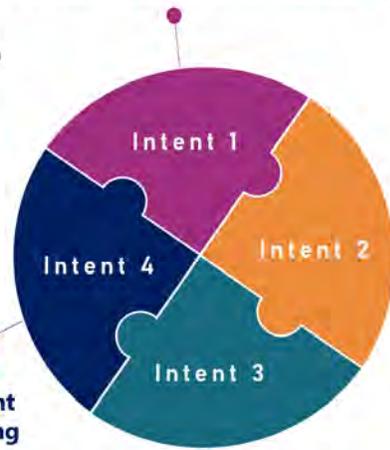
Recommendation Summary: Prohibit the use of segregation over 24 consecutive hours (solitary confinement).

Primary Public Body: Manitoba Justice

1. Prohibit in all situations the use of solitary confinement for over 24 hours in Manitoba Youth Custody Facilities (The Mandela Rules)

Manitoba Justice will focus on this Intent once Intents 2 and 3 have been implemented.

Outstanding Action: None yet.



2. Establish maximum time limits on the use of segregation

Manitoba Justice will focus on this Intent once Intent 3 has been implemented.

Outstanding Action: None yet.

4. Notify the Manitoba Advocate of any incident of segregation exceeding 24 hours

No new information was provided, as the department is complying with this Intent.

Actions meet the intent of the recommendation.

3. Ensure youth are sufficiently supported when they exit isolation conditions

Manitoba Justice continues to work with MACY to look into types of therapeutic programming that can be implemented to support youth when they exit observation as well as to mitigate placement.

Outstanding Action: Implementation of therapeutic programming.

COMPLIANCE DETERMINATION



Manitoba Justice is fully compliant with Intent 4, and has developed a strategy to implement the remaining Intents of this recommendation. While Intents 1 and 2 are contingent on the implementation of Intent 3, some progress has been made towards the implementation of the latter, notably the collaboration between Manitoba Justice and MACY to examine options.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Learning from Nelson Mandela: A Report on the Use of Solitary Confinement and Pepper Spray in Manitoba Youth Custody Facilities
Date Released:	2/21/2019
Full Recommendation: (including details)	<p>Recommendation One: The Manitoba Advocate for Children and Youth recommends that the Manitoba government and Manitoba Justice amend <i>The Correctional Services Act</i> to prohibit the solitary confinement of youth for a period exceeding 24 hours, per the Nelson Mandela Rules.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • That Manitoba Justice establish a maximum time limit on the use of segregation of 24 hours without exception, thereby prohibiting solitary confinement by amending <i>The Correctional Services Act</i>. • That Manitoba Justice immediately identify all youth that are currently in solitary confinement conditions and develop a youth-centred and trauma-informed transitional process to ensure they successfully exit from the conditions of solitary confinement. This shall include: <ol style="list-style-type: none"> 1. Engaging a team of licensed mental health professionals to conduct and document a comprehensive mental health re-evaluation of all youth held in solitary confinement, including a confidential face-to-face out of cell interview by a licensed mental health professional; 2. A plan for substantial re-socialization of youth in a group setting; 3. Offering and documenting regular mental health counseling and culturally appropriate spiritual care, if requested, to assist in the transition; and 4. Including the participation of youth in the process and, if requested, the youth’s legal counsel and/or a representative of the Manitoba Advocate for Children and Youth in the development of this transition plan. • As per the practices of other Canadian provinces, and until the above recommendation is fully implemented to ban the practice, Manitoba Justice notify the Manitoba Advocate for Children and Youth of any incident of segregation extending over 24 hours and collaborate with the Manitoba Advocate on the development of a plan to address such incidents going forward. This measure should begin immediately. • That Manitoba Justice conduct consultations with relevant

	stakeholders, including the Manitoba Advocate for Children and Youth, in preparation for amending <i>The Correctional Services Act</i> .
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. Align laws, regulations, and policies with international minimum human rights standards for the treatment of youth in custody (Nelson Mandela Rules) by prohibiting in all situations the use of solitary confinement for over 22-24 hours in Manitoba Youth Custody Facilities. (The Mandela Rules has a 22 hour minimum criteria for solitary confinement; the Manitoba Advocate uses a 24 hour minimum criteria for same). 2. Establish maximum time limits on the use of segregation. 3. Ensure youth are sufficiently supported when they exit isolation conditions (resocialization, active participation in process, access to mental health, spiritual care, and legal counsel). 4. Notify the Manitoba Advocate of any incident of segregation exceeding 24 hours.
Issue:	Solitary Confinement
Public Body	Manitoba Justice Government of Manitoba
Dates of Previous Official Updates from Public Body	May 31, 2021 June 30, 2020 December 31, 2019 June 26, 2019
2. Compliance Determination	
Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation, requirements are only fulfilled to a limited degree by actions taken, resulting in significant deficiency in implementation.
Self-Assessment	Fully Compliant (for Intent 4) Partially Compliant (for Intent 3) Limitedly Compliant (for Intents 1 and 2)
Previous Compliance Determination	Limitedly Compliant
3. Rationale for Determination (How did you reach this compliance determination)	
<p>Intent 1: Align laws, regulations, and policies with international minimum human rights standards (Nelson Mandela Rules) by prohibiting the use of solitary confinement or over 22-24 hours in Manitoba Youth Custody Facilities. (The Mandela Rules has a 22 hour minimum criteria for solitary confinement; the Manitoba Advocate uses a 24 hour minimum criteria for same).</p> <p>2021</p> <ul style="list-style-type: none"> • As per discussions with the department and confirmed in their May 2021 written response, Manitoba Justice will focus on this Intent once Intents 2 and 3 have been implemented. <p>2020</p> <ul style="list-style-type: none"> • This recommendation calls for the amendment of <i>The Correctional Services Act</i> to prohibit the solitary confinement of youth for a period exceeding 24 hours. To date, no such amendment has been made. At the July 13, 2020 pre-assessment meeting, the department representative explained that there is no uptake within the department to change the legislation. This was further reinforced by the department on September 2, 2020: “adjustments to how 	

observation is used can be accomplished without a change to *The Correctional Services Act* (Confidential Information).

- Data reported under Intent 4 of this recommendation indicate that youth continue to be placed in segregation for periods exceeding 24 hours in Manitoba youth custody facilities.

Intent 2: Establish maximum time limits on the use of segregation.

2021

- As per discussions with the department and confirmed in their May 2021 response, Manitoba Justice will focus on this Intent once Intent 3 has been implemented.

2020

- Both Standing Order 03-965 and Standing Order 997 were provided and reviewed. They demonstrate that Manitoba Justice does not have a maximum time limit on the use of segregation:
 - The Youth Observation Policy for both youth custody facilities allows for youth to be “secured alone in a cell for 18 hours or more each day.” While there is a minimum time for observation (18 hours), the policy is not explicit about the maximum time a youth can be secured alone in a cell (i.e., it does not give a maximum time for observation as 24 hours). Thus, segregation for more than 24 hours can – and does – still occur.
 - Section 3 of the policy, on Observation Reviews and Appeals, outlines that reviews may occur at 7-day intervals after a youth is placed in observation.
 - Section 5 of the policy, on Alternatives to Observation, outlines that “[r]estrictions that extend beyond 24 hours will transition to observation.”
- The standing orders do not meet the intent of the recommendation. Both policies continue to allow for the use of solitary confinement, which is being alone in a cell for a period exceeding 22 hours, in youth custody facilities.
- Using a child-centred approach, the Manitoba Advocate interprets “meaningful human contact” as determined or assessed by the youth. Conversely, Manitoba Justice, as provided in its responses to MACY’s June 2020 questions and confirmed at the July 13, 2020 pre-assessment meeting, asserts that youth might not consider when staff are talking to them as meaningful, even if staff have been trained in effective communication skills to ensure meaningful interactions with youth.

Intent 3: Ensure youth are sufficiently supported when they exit isolation conditions (resocialization, active participation in process, access to mental health, spiritual care, and legal counsel).

2021

- Manitoba Justice continues to work with MACY to look into types of therapeutic programming that can be implemented to support youth when they exit observation as well as to mitigate placement in the first place.

2020

- In further information provided on September 2, 2020, Manitoba Justice described that health care professionals are involved with youth when they are placed in observation and when a plan is developed with the youth to transition out of observation. Health care staff also follow-up as required after the youth has exited observation.
- Manitoba Justice is open to discussing with the Manitoba Advocate types of therapeutic alternatives that can be applied for youth once they are released from observation after 22

hours, in lieu of keeping them in observation past that time.

- The department is working with MACY to look into types of therapeutic programming that can be implemented to support youth when they exit observation as well as to mitigate placement in the first place.

Intent 4: Notify the Manitoba Advocate of any incident of segregation exceeding 24 hours.

2021

- No new information was provided, as the department is complying with this intent.

2020

- Manitoba Justice has reported incidents of segregation, including incidents of segregation exceeding 24 hours, on a quarterly basis. Upon request, the department has increased its reporting to monthly beginning in June 2020. Manitoba Justice is complying with Intent 4.

Analysis Summary: Manitoba Justice is fully compliant with Intent 4, and has developed a strategy to implement the remaining Intents of this recommendation. While Intents 1 and 2 are contingent on the implementation of Intent 3, some progress has been made towards the implementation of the latter, notably the collaboration between Manitoba Justice and MACY to examine options. As such, Manitoba Justice remains limitedly compliant with this recommendation.

COMPLIANCE DETERMINATION

Nelson Mandela – Recommendation 2

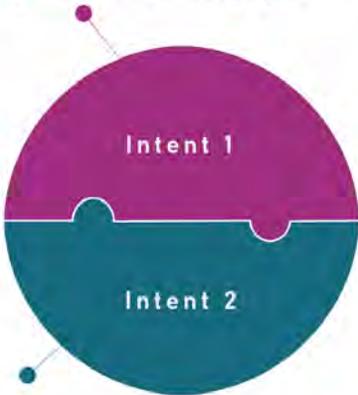
Recommendation Summary: Restrict the use of segregation under 24 consecutive hours for vulnerable populations of youth.
Primary Public Body: Manitoba Justice

1. Restrict the use of segregation for vulnerable populations such as youth under the age of 16, youth with cognitive disabilities, physical disabilities, or mental illnesses

Manitoba Justice has agreed to review and update its Standing Orders over the next year to limit the use of segregation on vulnerable populations.
Outstanding Action: An update of the Standing Orders.

2. Require and track mental health assessments for youth who are segregated for any period of time

Manitoba Justice is in the process of ascertaining what is needed for a comprehensive mental health assessment when youth are segregated and has engaged in discussions with MACY regarding what is expected.
Outstanding Action: Assessments are completed and tracked for youth are segregated.



COMPLIANCE DETERMINATION



With Manitoba Justice agreeing to implement Intent 1 within one year, this recommendation is almost partially compliant. There is evidence that mental health assessments are completed for all admissions at one youth custody facility, but not the other.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Learning from Nelson Mandela: A Report on the Use of Solitary Confinement and Pepper Spray in Manitoba Youth Custody Facilities
Date Released:	2/21/2019
Full Recommendation (including details)	<p>Recommendation Two: The Manitoba Advocate for Children and Youth recommends that the Manitoba government and Manitoba Justice restrict the use of any form of segregation under 24 hours in youth custody facilities through an amendment to <i>The Correctional Services Regulation</i>.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • That Manitoba Justice restrict the use of any form of segregation for the purposes of discipline, punishment, coercion, convenience, or retaliation. • That Manitoba Justice restrict the use of segregation by legislating maximum time limitations for these vulnerable populations and communicate clear expectations of what is required from the youth to be removed from segregation. • That Manitoba Justice track and require comprehensive mental health assessments for youth subjected to any period of segregation. • That Manitoba Justice conduct consultations with relevant stakeholders, including the Manitoba Advocate for Children and Youth, in preparation for amending <i>The Correctional Services Regulation</i>.
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. Restrict the use of segregation for vulnerable populations such as youth under the age of 16, youth with mental disabilities, physical disabilities, or mental illnesses. These groups are found to be more susceptible to the negative impacts of any type or length of social isolation or segregation. 2. Require and track mental health assessments for youth who are segregated for any period of time.
Issue:	Solitary Confinement
Public Body	Manitoba Justice Government of Manitoba
Dates of Previous Official Updates from Public Body	May 31, 2021 June 30, 2020 December 31, 2019 June 26, 2019
2. Compliance Determination	

Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation, requirements are only fulfilled to a limited degree by actions taken, resulting in significant deficiency in implementation.
Self-Assessment	Partially Compliant
Previous Compliance Determination	Limitedly Compliant
3. Rationale for Determination (How did you reach this compliance determination)	
<p>Intent 1: Restrict the use of segregation for vulnerable populations (youth under the age of 16, youth with mental or physical disabilities, youth with mental illness), who are more susceptible to the negative impacts of social isolation or segregation.</p> <p>2021</p> <ul style="list-style-type: none"> • In discussions over December 2020 and January 2021, Manitoba Justice has agreed to review and update its Standing Orders over the next year to include provisions that limit the use of segregation with vulnerable populations. Because no amended policies were provided for review, the intent remains limitedly compliant. <p>2020</p> <ul style="list-style-type: none"> • Section 5 of the Youth Observation Policy on Alternatives to Observation, specifically subsection a. on Temporary Placements/Restrictions, outlines when and how youth can be segregated under 24 hours. When a young person is in a Quiet Room for longer than 24 hours, that restriction “transition[s] to observation.” • There is nothing in the Youth Observation Policy that refers to vulnerable populations, nor does the policy restrict the use of segregation (e.g., maximum time limitations) on vulnerable populations. Rather, the use of observation is defined by a minimum time period of “18 or more hours.” There is no consideration to vulnerable youth, including youth with mental illnesses, in the use of observation/segregation. <p>Intent 2: Require and track mental health assessments for youth who are segregated for any period of time.</p> <p>2021</p> <ul style="list-style-type: none"> • Manitoba Justice is still in the process of ascertaining what would need to be involved for a comprehensive mental health assessment when youth are segregated in order to meet the intent of this recommendation. The department has engaged in discussions with MACY regarding what is expected to occur in such assessments. <p>2020</p> <ul style="list-style-type: none"> • According to the Youth Observation Policy, medical attention/visitation/review will take place in the form of a nurse on a daily basis, a medical supervisor on a weekly basis, or a psychologist after a young person is in observation for three consecutive days. • According to the responses provided by the department to MACY’s June 2020 questions, mental health nurses assess youth in observation a minimum of once a day. Mental health visitation by a psychologist occurs after a young person has been in observation for three days. • As per the responses provided by the department at the July 13, 2020 pre-assessment meeting, the Massachusetts Youth Screening Instrument-Version 2 (MAYSI-2) is the screening instrument that is used to conduct a comprehensive mental health assessment on youth placed in observation. This tool was designed for youth 12 to 17 years of age with a primary use in juvenile corrections. It is a self-report inventory of 52 yes/no questions measuring various scales including: alcohol/drug use, anger, depression, anxiety, somatic 	

complaints, suicide ideation, thought disturbances, and traumatic experiences.

- There is no indication that these assessments are being tracked systematically; they are kept in individual files.

Analysis Summary: With Manitoba Justice agreeing to implement Intent 1 within the time frame of one year, commitments to implement the recommendation are promising. Mental health assessments, such as the MAYSI-2 screening instrument, are still not completed consistently as per the Standing Orders (specifically the Youth Observation Policy). The department, however, has articulated it is willing to improve its processes and has begun looking into how its current practices can be modified to not just meet Intent 2 of this recommendation, but also ensure compliance with its own policies. Implementation of this recommendation remains at early stages; thus, this recommendation is assessed as limitedly compliant.

COMPLIANCE DETERMINATION

Nelson Mandela - Recommendation 5

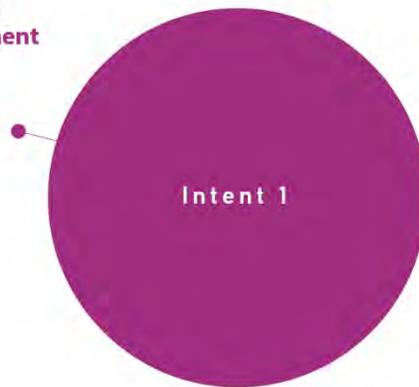
Recommendation Summary: Enhance therapeutic behavioural management alternatives in youth custody facilities.

Primary Public Body: Manitoba Justice

1. Develop an action plan with Manitoba Health and Manitoba Families to implement evidence-informed and culturally-safe therapeutic behavioural management programs

Manitoba Justice advised the Youth Justice Review would have resulted in an action plan, but is delayed due to COVID-19.

Outstanding Action: Release of the Youth Justice Review and development of an action plan.



COMPLIANCE DETERMINATION



Due to COVID-19 delaying the start of the Youth Justice Review, which would have likely resulted in an action plan, there has been minimal progress. The creation of the Youth Justice Branch in early 2021 and the recently initiated work on a review engagement strategy are promising steps in implementation.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Learning from Nelson Mandela: A Report on the Use of Solitary Confinement and Pepper Spray in Manitoba Youth Custody Facilities
Date Released:	2/21/2019
Full Recommendation: (including details)	Recommendation Five: The Manitoba Advocate for Children and Youth recommends that Manitoba Justice respond to the overrepresentation of youth with mental illnesses, cognitive vulnerabilities, and childhood trauma by developing an action plan with Manitoba Health, Seniors and Active Living (now Manitoba Health and Seniors Care) and Manitoba Families for the implementation of evidence informed and culturally-safe therapeutic behavioural management alternatives to solitary confinement and pepper spray, with the goals of enhancing the rehabilitation and successful reintegration of youth in Manitoba communities, reducing recidivism, and improving the public safety of all Manitobans.
Intent(s) of Recommendation:	The intent of the recommendation is to: 1. Develop an action plan with Manitoba Health, Seniors and Active Living (now Health and Seniors Care), and Manitoba Families to implement evidence informed and culturally safe therapeutic behavioural management programs.
Issue:	Solitary Confinement
Public Body	Manitoba Justice
Dates of Previous Official Updates from Public Body	May 31, 2021 June 30, 2020 December 31, 2019 June 26, 2019
2. Compliance Determination	
Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation, requirements are only fulfilled to a limited degree by actions taken, resulting in significant deficiency in implementation.
Self-Assessment	Limitedly Compliant
Previous Compliance Determination	Limitedly Compliant
3. Rationale for Determination (How did you reach this compliance determination)	
Intent 1: For Manitoba Justice to develop an action plan with Manitoba Health, Seniors and Active Living (now Health and Seniors Care), and Manitoba Families to implement evidence informed and culturally safe therapeutic behavioural management programs. 2021	

- The Youth Justice Branch within Manitoba Justice was created in early 2021 to lead the Youth Justice Review.
- In addition to the discussions Manitoba Justice is having with MACY regarding therapeutic supports, minimal progress on the Youth Justice Review includes work being done to establish a review engagement strategy. It was reiterated that the Youth Justice Review has been delayed due to the COVID-19 pandemic.
- It was reported by Manitoba Justice that there is a lack of clarity regarding the difference in scope between Manitoba Health and Seniors Care and the newly formed department, Manitoba Mental Health, Wellness and Recovery, which has additionally contributed to the delay in implementing this recommendation.

2020

- The partnership between the ADMs of the Community Safety Division and Youth Justice Branch (Manitoba Justice) and Manitoba Families on the Youth Justice Review for youth involved in both justice and child welfare is a promising one, and addresses one portion of the recommendation. On September 2, 2020, Manitoba Justice confirmed that Manitoba Health, Seniors and Active Living has been engaged with the Youth Justice Review to bring expertise in mental health and therapeutic supports.
- The focus of the Youth Justice Review on increasing supports for youth and reducing reliance of incarceration is in line with the intent of the recommendation to reinforce rehabilitative and therapeutic approaches. Given the early stages of the Youth Justice Review, however, not enough information was provided on whether a plan has been developed to increase therapeutic and rehabilitative supports for youth in custody. Although no information has been provided on concrete changes made to current services in Manitoba youth custody facilities, the department noted that the recent decreases in the number of youth being held in custody yet no decreases in the number or availability of health care professionals, “has resulted in the possibility of more time being available for youth in need of this type of assistance.”
- It is also not clear how this review will impact youth in custody who are not involved in the child welfare system.
- The department’s June 30, 2020 MACY-RAP submission, as well as its responses to MACY’s June 2020 questions, provided substantial information on existing therapeutic supports for MACY QA to assess whether services are evidence-informed and culturally appropriate. It remains unclear whether services have been enhanced since the issuance of this recommendation or were pre-existing, and how many youth actually access these programs.

Analysis Summary: There has been minimal progress on recommendation compliance since MACY-RAP’s last submission in June 2020. The creation of the Youth Justice Branch in early 2021 and the recent initiated work on a review engagement strategy are promising steps in implementation. At this point in time, Manitoba Justice remains limitedly compliant with this recommendation.

COMPLIANCE DETERMINATION

Nelson Mandela – Recommendation 6

Recommendation Summary: Create specialized facility for youth in custody with cognitive vulnerabilities and/or mental illness.

Primary Public Body: Manitoba Justice

1. Develop specialized programming for youth with cognitive disabilities who are in custody led and run by mental health professionals.
Manitoba Justice has questioned the relevance of a facility given lower numbers in custody, and is also awaiting the Department of Mental Health, Wellness and Recovery's (MHWR) input on the matter.
Outstanding Action: Determination of MHWR mandate.

2. Have mental health professionals conduct mental health assessments within 72 hours of youth entering custody.
Evidence is needed that assessments are indeed conducted within 72 hours of admission at AYC. Youth Justice Review will also review issue. As of Oct 1, 2021, MAYSI-2 is utilized for all MYC admissions.
Outstanding Action: Evidence provided that assessments are done for all AYC admissions within that time frame.

3. For Manitoba Health with Manitoba Justice to evaluate the status of the Manitoba Youth Centre as a mental health facility.
MHWR will need to be involved in determining next steps, as it will likely be the department conducting an evaluation.
Outstanding Action: Consultations with the Department of Mental Health, Wellness and Recovery on the matter.

4. For Manitoba Justice with Manitoba Families and Manitoba Health to develop a detailed action plan to address the mental health and wellness of youth in custody.
Manitoba Justice advised that the Youth Justice Review would have resulted in an action plan but is delayed due to COVID-19.
Outstanding Action: Development of an action plan.

5. Publicly report on therapeutic alternative outcomes, rates of recidivism, and the proportion of Indigenous youth in custody – as outlined in the TRC Calls to Action.
Manitoba Justice has committed to publicly reporting on these statistics within one year.
Outstanding Action: Revise existing recidivism reporting and report publicly on outcomes.

COMPLIANCE DETERMINATION



Some progress has been made on this recommendation, particularly with the formation of the new Department of Mental Health, Wellness and Recovery. The delay of the Youth Justice Review, as well as some questions raised by Manitoba Justice around implementation, however, have stalled movement.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Learning from Nelson Mandela: A Report on the Use of Solitary Confinement and Pepper Spray in Manitoba Youth Custody Facilities
Date Released:	2/21/2019
Full Recommendation (including details)	<p>Recommendation Six: The Manitoba Advocate for Children and Youth recommends that Manitoba Justice and Manitoba Health, Seniors and Active Living (now Manitoba Health and Seniors Care) immediately embark on the development of a specialized health facility led and run by mental health professionals to provide evidence-informed programming for youth with mental illnesses or cognitive vulnerabilities in custody, including youth who are found not criminally responsible.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • That Manitoba Justice conduct comprehensive mental health assessments, followed by ongoing treatment and assessments by mental health professionals within 72 hours of youth entering custody. • That Manitoba Health, Seniors and Active Living (now Health and Seniors Care), with the full cooperation of Manitoba Justice, evaluate the ability and capacity for the Manitoba Youth Centre to serve as a mental health facility as provided by <i>Facilities Designation Regulation</i> for the purposes of <i>The Mental Health Act</i>. • That Manitoba Justice collaborate with Manitoba Families, Manitoba Health, Seniors and Active Living (now Health and Seniors Care), youth with lived and living experience in correctional facilities, subject-matter experts, correctional officers, and Indigenous Knowledge Keepers as well as representatives with critical perspectives from the juvenile justice, health care, advocacy, and legislative arenas in the development of a detailed action plan with timelines and measurable outcomes to address the mental health and wellness of youth in custody. • That Manitoba Justice identify, measure, and publicly report on the therapeutic alternative outcomes of the action plan annually, including rates of recidivism and the proportion of Indigenous youth in custody as outlined by the Truth and Reconciliation Commission of Canada's <i>Calls to Action</i>.
Intent(s) of Recommendation:	<p>The intents of the recommendation are:</p> <ol style="list-style-type: none"> 1. To develop specialized programming via a new facility for youth with cognitive disabilities who are in custody which are led and

	<p>run by mental health professionals.</p> <ol style="list-style-type: none"> 2. To have mental health professionals conduct mental health assessments within 72 hours of youth entering custody. 3. To evaluate MYC as a mental health facility. 4. To develop a detailed action plan with timelines and outcomes to address the mental health and wellness of youth in custody (Justice, Families, Health). 5. To publicly report on therapeutic alternative outcomes, rates of recidivism, and the proportion of Indigenous youth in custody – as outlined by the Truth and Reconciliation Commission of Canada’s <i>Calls to Action</i>.
Issue:	Solitary Confinement
Public Body	Manitoba Justice Manitoba Health and Seniors Care
Dates of Previous Official Updates from Public Body	May 31, 2021 June 30, 2020 December 31, 2019 June 26, 2019
2. Compliance Determination	
Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation, requirements are only fulfilled to a limited degree by actions taken, resulting in significant deficiency in implementation.
Self-Assessment	Partially Compliant (for Intents 2, 3, and 4) Largely Compliant (for Intent 5) Non-Compliant (for Intent 1)
Previous Compliance Determination	Limitedly Compliant
3. Rationale for Determination (How did you reach this compliance determination)	
<p>Intent 1: To develop specialized programming via a new facility for youth with cognitive disabilities who are in custody which are led and run by mental health professionals.</p> <p>2021</p> <ul style="list-style-type: none"> • As of May 2021, Manitoba Justice has questioned the relevancy of this recommendation in light of the decrease in numbers of youth in custody since the <i>Mandela</i> report was released. • The department has also cited “the [current] mental health supports available and the formation of the Department of Mental Health, Wellness and Recovery” as additional rationale for the irrelevancy of this recommendation. While the new department’s formation is a legitimate reason for the delay of Intent 1, limited information was provided as to the quality of current mental health supports available for youth in custody. Service providers at the Manitoba Youth Centre (MYC) and Agassiz Youth Centre (AYC) identified the need for more specialized mental health supports in June 2021 (Manitoba Advocate for Children and Youth. 2021. <i>Breaking the cycle: An update on the use of segregation and solitary confinement in Manitoba youth custody facilities</i>, p. 16) <p>2020</p> <ul style="list-style-type: none"> • The numerous investments referenced in the Update on the Youth Justice Review dated June 16, 2020 speak to supporting positive outcomes for youth, reducing justice involvement in the area of mental health and addictions, which will support children and youth with complex 	

multi-system needs (Confidential Information).

- There is no indication, however, whether a specialized facility run by mental health professionals is being considered as one of the specialized programming (Confidential Information).

Intent 2: To have mental health professionals conduct mental health assessments within 72 hours of youth entering custody.

2021

- As of October 1, 2021, Manitoba Justice began using the Massachusetts Youth Screening Instrument-Version 2 (MAYSI-2) tool for all youth admitted to MYC.
- In response to MACY following-up with the department to see if a snapshot of admissions during a specific time period could be provided to demonstrate that this process is indeed being followed for every single admission, Manitoba Justice sent MACY data of two weeks of admissions to the Manitoba Youth Centre (MYC) which showed a MAYSI-2 was completed every time.
- Evidence that the MAYSI-2 is being done for every Agassiz Youth Centre (AYC) admission is needed.
- As of May 2021, the Youth Justice Review, which would have provided information on mental health professionals conducting mental health assessments in youth custody facilities, has yet to be released due to the COVID-19 pandemic. In October 2021, the department additionally shared that the Youth Justice Branch was created in early 2021 to lead the review and that a review engagement strategy for the review would soon be established.

2020

- Upon admission, Manitoba Justice reported that all youth meet with a Correctional Psychiatric Nurse (CPN) for a suicide assessment and safety plan, and an assessment of risk within the facility. The risk assessment that is utilized is the (Y)LS/CMI. This is done at MYC within 24 hours and at AYC within 72 hours of a youth being admitted.
- Within 24 hours of youth being placed in observation, a mental health nurse uses the mental health assessment MAYSI-2 to identify signs of potential mental, emotional, and behavioural concerns, and assess mental health and cognitive capacity. Actions reported comply with the intent of this recommendation.
- Other than Manitoba Justice's response noting mental health assessments are conducted by a mental health nurse within 24 hours of a youth being admitted at MYC, and on the same day or within 72 hours of a youth being admitted at AYC, as of May 2021, no specific evidence was provided to prove this occurs. Assessments entail an initial greeting, orientation to assessing services, and an evaluation for any immediate needs. Assessments are documented within the youth's COMS record. Mental health nurses at each facility communicate with each other on any recommendations.

Intent 3: To evaluate MYC as a mental health facility.

2021

- In May 2021, and confirmed in October 2021, Manitoba Justice reported that Intent 3 is on pause until the new Department of Mental Health, Wellness and Recovery is able to assist in reviewing this recommendation and provide feedback as to further action on evaluation of the Manitoba Youth Centre. COVID-19 has also contributed to the delay.

2020

- There is no indication in any of the documents provided by Manitoba Justice of a plan to evaluate the ability and capacity of MYC to serve as a mental health facility.

Intent 4: To develop a detailed action plan with timelines and outcomes to address the mental health and wellness of youth in custody (Justice, Families, and Health).

2021

- As of May 2021, the Youth Justice Review, which would have resulted in the development of an action plan on the mental health and wellness of youth in custody, has yet to be released due to the COVID-19 pandemic.

2020

- The Youth Justice Review appears to be promising in fulfilling the development of a detailed action plan to address the mental health and wellness of youth in custody. Although on September 2, 2020 Manitoba Justice confirmed Manitoba Health, Seniors and Active Living has been engaged with the Youth Justice Review, no timelines for the completion of the action plan have been provided (Confidential Information).

Intent 5: To publicly report on therapeutic alternative outcomes, rates of recidivism, and the proportion of Indigenous youth in custody – as outlined by the Truth and Reconciliation Commission of Canada’s *Calls to Action*.

2021

- In their May 2021 MACY-RAP response, Manitoba Justice has committed to publicly reporting these statistics within one year, and is in communication with MACY regarding what is required.

2020

- The department reports publicly on recidivism rates and these statistics are available on the Manitoba government website. The department also annually submits data on the proportion of Indigenous youth in custody (if a youth self-reports as Indigenous) to the Canadian Centre for Justice Statistics, a division of Statistics Canada, and these statistics are made public on the latter’s website. There is no indication in the documents provided that the department plans to report publicly on therapeutic alternative outcomes.

Analysis Summary: Some progress has been made on this recommendation, particularly with the commitment of Manitoba Justice to implement Intent 5 and with the formation of the new Department of Mental Health, Wellness and Recovery which has the potential to move Intent 3 forward. As of October 2021, the department provided evidence to demonstrate progress on Intent 2. The delay of the Youth Justice Review due to the COVID-19 pandemic, however, has stalled any movement on Intent 4. Furthermore, Manitoba Justice’s concerns related to the relevance of Intent 1 additionally impedes on the implementation of this recommendation. The department remains limitedly compliant with this recommendation.

COMPLIANCE DETERMINATION

Tina Fontaine- Recommendation 2

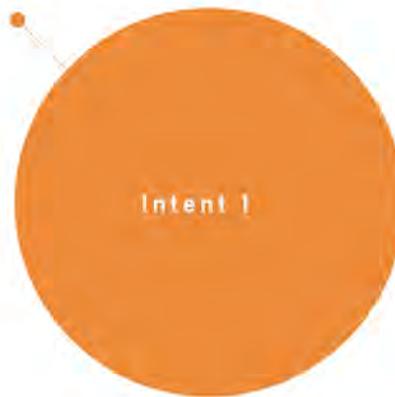
Recommendation Summary: Release a plan to implement the child- and youth-specific recommendations in the Virgo Report.

Primary Public Body: Manitoba Health and Seniors Care

1. Release a plan to address the child- and youth-specific Virgo recommendations

Planning is underway to develop a National Needs-Based Framework; no work has been done at a Provincial level.

Outstanding Action: A plan that describes what youth-specific recommendations have been implemented is required, as is an implementation plan that details how the outstanding recommendation will be implemented.



COMPLIANCE DETERMINATION



Actions taken only implement a small part of the recommendation. Public release of a plan to implement the child- and youth-specific recommendations made in the Virgo Report, is required.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	A Place Where It Feels Like Home: The Story of Tina Fontaine
Date Released:	3/12/2019
Full Recommendation: (including details)	<p>Recommendation Two:</p> <p>The Manitoba Advocate for Children and Youth recommends that Manitoba Health, Seniors and Active Living (now Manitoba Health and Seniors Care) expedite the public release of a clear implementation plan to address the child and youth-specific recommendations contained in the report on Improving Access and Coordination of Mental Health and Addiction Services: A Provincial Strategy for all Manitobans (“Virgo Report”).</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • Manitoba Health, Seniors and Active Living (now Health and Seniors Care)’s plan must ensure that resources are prioritized in rural and remote locations to ensure equitable service levels for children and youth regardless of where they are living. • The implementation plan must reflect the client populations who require them and must, therefore, be culturally-informed, and be developed in ways that reflect the voices and preferences of Indigenous health experts, Indigenous leadership, children and youth, and others with lived experiences.
Intent(s) of Recommendation:	The intent of the recommendation is to: 1. Release a plan to address the child and youth specific Virgo recommendations.
Issue:	Mental Health and Addictions
Public Body	Manitoba Health and Seniors Care
Dates of Previous Official Updates from Public Body:	July 13, 2021
	June 30, 2020
	December 31, 2019
	June 30, 2019
2. Compliance Determination	
Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation. Important requirements remain.
Self-Assessment	Partially Compliant
Prior Assessment	Limitedly Compliant
3. Rationale for Determination (How did you reach this compliance determination)	
Intent 1: A plan to address the child and youth specific Virgo recommendations.	

2021

- Actions taken in the last year to implement this recommendation include discussions and planning with national leaders to develop a child and youth National Needs Based Planning Framework. While this work is endorsed and recommended by experts on the subject matter, Manitoba Health and Seniors Care advised this recommendation will be put on hold until this National Framework is developed.

2020

- Manitoba Health, Seniors and Active Living provided a summary chart outlining the recommendations it had determined as being ‘complete’ or ‘partially complete’ along with the associated activities completed thus far. While the summary chart provided in 2020 was helpful in determining the activities that have occurred in association to 10 of the youth-specific recommendations named in the report, questions remain regarding the strategy to implement the remaining 29 recommendations. Further, clarification around whether the projects and initiatives named in the chart are long-term projects or pilot projects is required.

Analysis Summary: Since there were no direct activities completed towards implementing this recommendation, the compliance determination remains limitedly compliant.

COMPLIANCE DETERMINATION

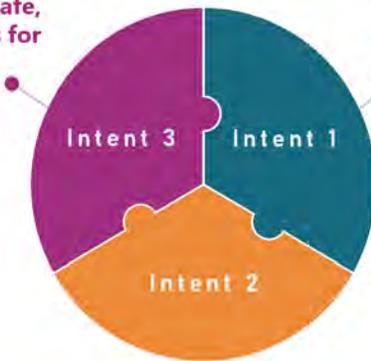
Tina Fontaine- Recommendation 4

Recommendation Summary: Analyze Alberta's legislation and evaluate how safe and secure facilities can be introduced to Manitoba.

Primary Public Body: Government of Manitoba

3. The plan must include safe, secure, home-like settings for detox and treatment programming

Actions met the intent of the recommendation in 2020.



1. Review Alberta's Protection of Sexually Exploited Children Act and Alberta's Drug Endangered Children Act to determine how safe and secure treatment facilities can be introduced in Manitoba

No evidence was submitted indicating that Alberta's legislation has been reviewed.

Outstanding Action: Review Alberta's Protection of Sexually Exploited Children Act and Drug Endangered Children Act.

2. That the DMHSPP committee develops a plan ensuring the continuum of services for children and youth who are at imminent risk due to life-threatening addictions

Although various activities were reported, there remains no plan to ensure a continuum of services for children and youth who are at imminent risk due to life threatening addictions.

Outstanding Action: Develop a plan to ensure a continuum of services for children and youth who are at imminent risk due to life threatening addictions.

COMPLIANCE DETERMINATION



The actions reported only implement a small part of the recommendation, such as the new facility for youth that use substances, and significant deficiencies in implementation remain.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	A Place Where It Feels Like Home: The Story of Tina Fontaine
Date Released:	3/12/2019
Full Recommendation: (including details)	<p>Recommendation Four:</p> <p>The Manitoba Advocate for Children and Youth recommends that the Manitoba government, through its Deputy Ministers of Health and Social Policy and Priorities (DMHSPP) committee, work with the government’s Legislation and Strategic Policy Branch to analyze the province of Alberta’s <i>Protection of Sexually Exploited Children Act</i> and Alberta’s <i>Drug-Endangered Children Act</i> to determine how safe and secure treatment facilities can be introduced in Manitoba. It is further recommended that the DMHSPP committee develop a plan to ensure the continuum of services for children and youth includes safe, secure, home-like settings for treatment and programming when children and youth are at imminent risk of harm or death.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • The continuum of services plan developed by the DMHSPP committee must define imminent risk, ensuring the definition contemplates issues of homelessness, addiction, and sexual exploitation. • The development of a plan for safe and secure treatment facilities must include consultation with subject matter experts, persons with lived experience, and community stakeholders to ensure the treatment settings are safe, secure, therapeutic, effective, and culturally informed.
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. Review Alberta’s <i>Protection of Sexually Exploited Children Act</i> and Alberta’s <i>Drug Endangered Children Act</i> to determine how safe and secure treatment facilities can be introduced in Manitoba. 2. That the DMHSPP committee develop a plan ensuring a continuum of services for children and youth who are at imminent risk due to life-threatening addictions. 3. The plan must include safe, secure, home-like settings for detox and treatment programming.
Issue:	Mental Health and Addictions
Primary Department:	Government of Manitoba
Dates of Previous Official Updates from Public Body:	May 31, 2021
	June 30, 2020
	December 31, 2019

	June 30, 2019
2. Compliance Determination	
Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation requirements are only fulfilled to a limited degree by actions taken, resulting in significant deficiency in implementation.
Self-Assessment	Alternative Solution (for Intent 1) Fully Compliant (for Intent 3) Partially Compliant (for Intent 2)
Previous Compliance Determination	Limitedly Compliant
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>Intent 1: Review Alberta’s <i>Protection of Sexually Exploited Children Act</i> and Alberta’s <i>Drug Endangered Children Act</i> to determine how safe and secure treatment facilities can be introduced in Manitoba</p> <p>2021</p> <ul style="list-style-type: none"> No evidence was provided that indicates that Alberta’s legislation has been reviewed, which is consistent with MACY’s 2020 compliance determination. <p>2020</p> <ul style="list-style-type: none"> There are discrepancies reported by the public body as to the review of Alberta’s legislation. The Department of Families reported in June 2019 that a review was completed. In June 2020, however, the Department of Families indicated that “work continues” on the review of the Alberta legislation. Results and analysis of this review were not provided. It is not clear how the review is considering the use of safe and secure treatment facilities for youth in Manitoba. <p>Intent 2: That the DMHSPP committee develop a plan ensuring a continuum of services for children and youth who are at imminent risk due to life-threatening addictions.</p> <p>2021</p> <ul style="list-style-type: none"> MACY-RAP reported on Ata Chiminis Mikisiw (Eagle Embracing You), Project Neecheewam Inc.’s voluntary new specialized treatment facility for high-risk youth. At the time of reporting, the facility was not open. Other activities reported include enhancements of StreetReach in Thompson, additional in-person MATC clinician supports in Thompson to connect youth with mental health and addictions to local resources, the development of Indigenous-led healing resources by Clan Mothers Healing Village, and work to review placement options. The new Department of Mental Health, Wellness and Recovery is currently preparing to undertake broad consultation to develop an integrated, whole-of-government action plan for mental health, substance use, wellness, and health promotion services in Manitoba. The consultation and development of an action plan indicate that early actions are being taken to develop a plan to ensure a continuum of services for children and youth who are at imminent risk due to life-threatening addictions. Although there are many activities reported, there remains no plan to ensure the continuum of services for children and youth who are at imminent risk due to life threatening addictions. Furthermore, Neecheewam’s new Ata Chiminis Mikisiw program, StreetReach enhancements, and Clan Mothers’ work are targeted solely to female youth. The work, therefore, does not extend to ensuring a continuum of services for all children who are at imminent risk due to like-threatening addictions. <p>2020</p>	

- MACY-RAP reported that the Manitoba's Clinical and Preventive Services Plan (MCPSP) is a project within Manitoba's Health System Transformation and the Virgo Recommendations that has been incorporated within the broader health care system (December 31, 2019 update). Rationale was not provided on how the plan addresses the needs of children and youth that are at imminent risk due to life-threatening addictions.
- A review of Manitoba's Clinical and Preventive Services Plan by Shared Health from November 18, 2019 does not mention addiction treatment for youth. A PowerPoint available online on MCPSP does not address the specific service needs for children and youth with life-threatening addictions, nor the development of a continuum of services for this population.
- In the December 2019 synopsis, it was reported that Manitoba will adopt a Stepped Care Model in which mental health and addictions treatment and recover support services are aligned to five tiers of complexity. There is no evidence provided that the model is targeted to youth services as opposed to the larger public.
- According to the December 2019 report, the current focus is on making short-term changes and implementing initiatives that will have an immediate impact. There is, however, no clear continuum of services plan developed by the DMHSPP committee that defines imminent risk, and ensures the definition contemplates issues of homelessness, addiction, and sexual exploitation.

Intent 3: The plan must include safe, secure, home-like settings for detox and treatment programming. The development of safe and secure treatment settings must include consultation with experts, persons with lived experience, and community stakeholders.

2021

- Intent #3 was assessed as being met in 2020.

2020

- Information was not provided on how Manitoba's Clinical and Preventive Services Plan includes safe, secure, and home-like settings to address the detox and treatment programming needs of children and youth with life-threatening addictions.
- Manitoba Families announced in November 2019, that Neecheewam Inc. will receive \$3.8 million to create a facility to provide Indigenous-led healing for youth in Manitoba who are using substances and who are sexually exploited. According to the June 2020 report, the facility is expected to begin operations in summer of 2020. This facility will not be secure, it will be voluntary.
- In support of this alternative to the recommendation, the addressee stated: "The placement will not be locked, in keeping with feedback received from community and youths, and in keeping with the temporary use of a non-locked facility for Strong Hearts. The open nature of the placement is considered essential in developing the needed trust relationships to increase successful treatment, required flexibility of admission, and in reflection of the long history of colonization, residential schools and ongoing racism faced by most of the youths involved with StreetReach and their families. Youth will be able to self-refer to the locked Crisis Stabilization Unit located in the same building. Family, community supports and positive connections to support an individual's healing journey will have access to the youth in the facility." While the facility is not secure, it meets the intent of the recommendation, in particular the requirement stated in the details for consultation with experts, persons with lived experience, and community stakeholders who advised against a secure facility. The addressee has sufficiently justified deviation from the original letter of the recommendation while providing evidence of meeting the intent of the recommendation.

Analysis Summary: Activities reported in 2021 continue to fulfill the requirements of this recommendation to a limited degree, including the launch of a new facility that addresses detox and treatment programming. Yet, significant deficiencies in the implementation of this recommendation remain. There was no evidence provided that Alberta’s legislation was reviewed. Furthermore, actions reported towards the development of a plan ensuring a continuum of services for children and youth who are at imminent risk due to life-threatening addictions, such as broad consultation, are in early stages. As a result, this recommendation is considered limitedly compliant.

COMPLIANCE DETERMINATION

Matthew- Recommendation 6

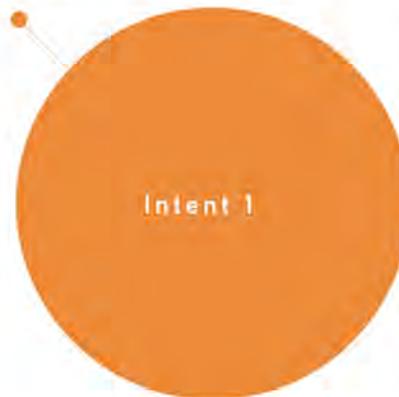
Recommendation Summary: Create a long-term residential mental health treatment for youth.

Primary Public Body: Manitoba Health and Seniors Care

1. Create a long-term residential treatment centre for youth who are in the top tier of mental health care needs

While there has been work conducted on implementing this recommendation, it is unclear what the admissions, treatment, and discharge processes are that would qualify new programs as 'long-term residential treatment centres'.

Outstanding Action: Completion of Phase two at HSC, and evidence that new programming will meet the requirements of a long-term residential treatment centre.



COMPLIANCE DETERMINATION



Actions taken only implement a part of the recommendation. Evidence-based documentation is required to better understand how new programs will meet the intent of this recommendation.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	The Slow Disappearance of Matthew: A Family's Fight for Youth Mental Health Care in the Wake of Bullying and Mental Illness
Date Released:	2/27/2020
Full Recommendation: (including details)	Recommendation Six: Long-term residential mental health treatment for youth. The Manitoba Advocate for Children and Youth recommends that the Government of Manitoba, through the Department of Health, Seniors and Active Living (now Manitoba Health and Seniors Care) create a long-term, residential treatment centre for youth who are in the top tier of mental health care needs and for whom less intensive options have been ineffective.
Intent(s) of Recommendation:	The intent of the recommendation is to: 1. Create a long-term residential treatment centre for youth who are in the top tier of mental health care needs.
Issue:	Mental Health and Addictions
Public Body	Government of Manitoba
Dates of Previous Official Updates from Public Body:	July 13, 2021
2. Compliance Determination	
Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation, requirements are only fulfilled to a limited degree by actions taken, resulting in significant deficiency in implementation.
Self-Assessment	Partially Compliant
Previous Compliance Determination	N/A
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
Intent 1: Create a long-term residential treatment centre for youth who are in the top tier of mental health care needs. 2021 <ul style="list-style-type: none"> Discussions and planning are underway with national leaders regarding the development of a child and youth Needs Based Planning (NBP) framework. NBP is reportedly informed by best practices. According to Manitoba Health and Seniors Care (MHSC), many of the recommendations assigned to MHSC can be addressed through this process. This includes engaging with Shared Health to expand mental health assessment and treatment services for children and youth at Health Sciences Centre (HSC) in Winnipeg. As physical space is at a premium in HSC, this initiative is being implemented in a phased manner. Phase One of this initiative was implemented in 2020, it included: 	

- Improving quality of care in the Children’s Hospital Emergency Department (CHED) by providing relief coverage for child and adolescent Psychiatric Emergency Nurses (PENs) who are away due to illness or vacation. The PENs assess children and youth who present in the CHED and facilitate referral to appropriate outpatient resources.
- Increasing individual and group psychotherapy capacity in Intensive Child and Adolescent Treatment Services (ICATS), a 12-week multi-disciplinary crisis treatment resource.
- Increasing capacity in the Outpatient Mental Health Service (OMHS).
- Improving access to group therapy and reduced wait times for Anxiety Disorders Services for Children and Youth (ADSCY).
- Phase Two (Stage One) of this initiative will include:
 - Increased capacity in the Child and Adolescent Rapid Assessment Clinic (CARAC) for additional children and youth to be able to receive a rapid psychiatric assessment. This will improve flow from, and wait times in, the CHED. This will also improve capacity to provide urgent consultation to staff in rural and remote areas regarding direct care of patients, thus reducing transfers to CHED.
 - Further increased group therapy capacity and reduced wait times in the ICATS.
 - Further increased capacity and reduced wait times in the OMHS.
 - Further increased capacity and reduced wait times in the ADSCY.
 - Shared Health has advised that they are currently interviewing for positions to enable capacity enhancement in these areas. These services were implemented early in 2021.
- Phase Two (Stage Two) of this initiative requires additional office and treatment space in HSC. Shared Health has submitted a plan for renovations in the 2021/22 Regional Health Plan. MHSC reported that additional service enhancements will be planned once a timeline is solidified for any renovations that may occur.
- Manitoba Adolescent Treatment Centre (MATC) continues to have an Intensive Treatment Service Inpatient Service, which is a hospital-based service that provides inpatient assessment, treatment, and/or stabilization for youth with persistent and serious mental health disorders.
- The Manitoba government has invested \$800,000 in 2019/20, and \$1.5 million in 2020/21 to enable Neecheewam Inc. to expand its Winnipeg facility, and improve access to Indigenous-led healing, care and treatment services to sexually exploited youth. Neecheewam operates the Strong Hearted Buffalo Women Crisis Stabilization Unit, a four-bed crisis intervention program for female and transgender youth who are at high risk of sexual exploitation. With this provincial funding, Neecheewam will undergo renovations to pilot a new, longer-term four-bed addition to its treatment facility. It is expecting to open its doors in June, 2021. In the meantime, staff have been hired and training is underway. Staff are doing outreach/relationship building with the SEY youth and community resources. The funding for Neecheewam addresses recommendations in the VIRGO report on mental health and addictions.

Analysis Summary: There have been several steps made towards implementing this recommendation. First, planning with national experts on how to implement a needs-based planning framework has commenced. Second, the second phase of expanding mental health assessment and treatment services for children and youth at Health Sciences Centre (HSC) in Winnipeg, is being undertaken. Third, existing resources, such as Neecheewam Inc., Manitoba Adolescent Treatment Centre Intensive Treatment Service, and Intensive Child and Adolescent Treatment Services, have continued to evolve and expand, often to offer longer-term services in a wrap-around capacity. That said, given the

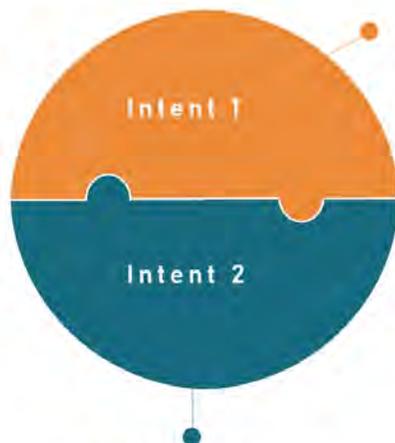
programming continues to be developed at HSC and the long-term residential mental health treatment intent of this recommendation remains outstanding, the status determination for this recommendation is limitedly compliant.

COMPLIANCE DETERMINATION

Matthew- Recommendation 7

Recommendation Summary: Publicly release a framework for child and youth mental health and addictions system transformation.

Primary Public Body: Manitoba Health and Seniors Care



1. Develop a consultation strategy that will inform the development of a youth mental health and addictions framework

Discussions and planning are underway with national leaders to develop a Needs-Based Planning framework, and the new Department of Mental Health, Wellness and Recovery is preparing to undertake broad consultation to develop a whole-of-government action plan.

Outstanding Action: Publicly release information on the consultation strategy.

2. Publicly release the consultation strategy and the mental health and addictions framework

It is unclear at this time what will be publicly released.

Outstanding Action: Publicly release the consultation strategy, framework and plan for transforming the youth mental health and addictions system.

COMPLIANCE DETERMINATION



Actions taken only implement a small part of the recommendation. Public release of a mental health and addictions framework is required.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	The Slow Disappearance of Matthew: A Family’s Fight for Youth Mental Health Care in the Wake of Bullying and Mental Illness
Date Released:	2/27/2020
Full Recommendation: (including details)	Recommendation Seven: A transparent framework for child and youth mental health and addictions health system transformation. The Manitoba Advocate for Children and Youth recommends that in a commitment to transparency and accountability, Manitoba Health, Seniors and Active Living (now Manitoba Health and Seniors Care) publicly release its framework and plan for transforming the youth mental health and addictions system in Manitoba so recent and anticipated investments and announcements can be understood by Manitobans not as one-off announcements, but as part of an overall tiered strategy for improving access, coordination, content, and capacity of the child and youth health care system in the province.
Intent(s) of Recommendation:	The intent of the recommendation is to: <ol style="list-style-type: none"> 1. Develop a consultation strategy that will inform the development of a mental health and addictions framework. 2. Publicly release the consultation strategy, and subsequently, the mental health and addictions framework, detailing the plan for transforming the youth mental health and addictions system.
Issue:	Mental Health and Addictions
Public Body	Manitoba Health and Seniors Care
Dates of Previous Official Updates from Public Body:	July 13, 2021
2. Compliance Determination	
Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation, requirements are only fulfilled to a limited degree by actions taken, resulting in significant deficiency in implementation.
Self-Assessment	Partially Compliant
Previous Compliance Determination	N/A
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
Intent 1: Develop a consultation strategy that will inform the development of a mental health and addictions framework.	
2021	

- According to Manitoba Health and Seniors Care (MHSC), discussions and planning are underway with national leaders regarding the development of a child and youth Needs Based Planning (NBP) framework.
- The new Department of Mental Health, Wellness and Recovery is currently preparing to undertake broad consultation to develop an integrated, whole-of-government action plan for mental health, substance use, wellness, and health promotion services in Manitoba. The consultation and development of an action plan indicate that early actions are being taken to develop a plan to ensure a continuum of services for children and youth who are at imminent risk due to life-threatening addictions.
- MHWR is leading an engagement process, including a series of consultations, to inform an integrated, whole of government five-year roadmap. MACY participated in the recent consultation for the MHWR Departmental Roadmap held on August 23, 2021. MHWR's engagement process will guide the work of the department, and is aligned with the department's mission to provide access to mental health and addictions support and treatment to improve the life outcomes for Manitobans in their journey through recovery and healing. This will include services and systems for children and youth.

Intent 2: Publicly release the consultation strategy, and subsequently, the mental health and addictions framework, detailing the plan for transforming the youth mental health and addictions system.

2021

- The Department of Mental Health, Wellness and Recovery reported that consultations will be concluded by the end of 2021 and that a plan is expected to be implemented in 2022-23. No information was provided as to whether this plan will be public.

Analysis Summary: This recommendation is in early stages of implementation. While there has been movement in discussing a national Needs Based Planning framework and in developing an engagement process through the newly created MHWR, it is not clear if the consultation strategy and overall mental health and addictions framework will be made available to the public. Further information is needed in relation to how investments and public funding announcements are part of an overall tiered strategy for improving access, coordination, content, and capacity of the child and youth health care system in the province. As such, this recommendation is assessed as limitedly compliant.

COMPLIANCE DETERMINATION

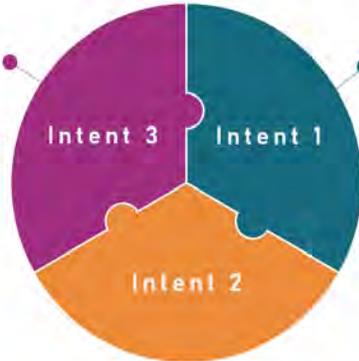
Safe Sleep- Recommendation 2

Recommendation Summary: Develop and implement a plan to ensure that no infant living in Manitoba First Nations communities is without a safe sleeping surface.

Primary Public Body: Government of Canada

3. Consult with First Nations governments in Manitoba to ensure that no infant living in Manitoba First Nations communities is without a safe sleeping surface

No consultations were mentioned.
Outstanding Action: Consultations with First Nations governments.



1. Develop and implement an action plan to ensure that no infant living in Manitoba First Nations communities is without a safe sleeping surface. The plan should prioritize low-income families and those who self-identify as needing a surface, review existing policies, identify and mitigate barriers, and not discriminate

While a number of federal funding sources were noted that could be accessed by low-income and self-identifying families in need of a safe sleep surface, no action plan was referenced that would review existing policies and identify and mitigate barriers.

Outstanding Action: Consultations with First Nations governments.

2. Ensure every infant in a First Nation community in Manitoba has a safe sleep surface

All the programs and funding sources referenced require the family or community to initiate and submit a request or application for authorized approval. There is no guarantee that an infant will be provided with a safe sleep surface or that funding will be provided.

Outstanding Action: Development of an action plan.

COMPLIANCE DETERMINATION



Existing federal programs provide funding sources that may be used to cover the cost of safe sleep surfaces for First Nations families, however, the onus falls on the family to request funds as opposed to a guarantee that the cost of the surface will be authorized and paid for. There is also no indication of an action plan nor of consultation with First Nations governments.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Safe and Sound: A Special Report on the Unexpected Sleep-Related Deaths of 145 Manitoba Infants
Date Released:	3/26/2020
Full Recommendation (including details)	<p>Recommendation Two: The Manitoba Advocate for Children and Youth recommends that the Government of Canada, in consultation with the First Nations governments of Manitoba, develop and implement a plan to ensure that no infant living in Manitoba First Nations communities is without a safe sleeping surface (crib, bassinette, or culturally appropriate safe alternative), in line with Jordan’s Principle.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • An action plan will prioritize the rights of children over jurisdictional or administrative barriers (child-first principle) and achievement of true equality in outcomes (substantive equality). • The action plan will explore recycling and loan programs, and other cost-effective and innovative approaches. • Parents or caregivers living with low incomes and needing a safe sleep surface will be identified through multiple systems including the health care system, Employment and Income Assistance, the Manitoba Prenatal Benefit Program, and Child and Family Services. • Parents or caregivers in need of a safe sleep surface will be able to self-identify. • As per the principle of non-discrimination detailed in the UNCRC, eligibility criteria will ensure that there is no discrimination of any kind, including national or social origins, or on the basis of race, or residence in a rural or remote community. • Existing governmental policies in the child welfare and social assistance programs that relate to the distribution of safe sleep surfaces will be reviewed and revised if they do not comply with the child-first principle. • Barriers to accessing cribs will be identified and mitigated. <p>IMPACT:</p> <ul style="list-style-type: none"> • All infants in Manitoba will have a safe sleep surface as is necessary to realize their inherent rights to the highest attainable standard of health and to live and thrive (UNCRC, Art. 24, 6).

	<ul style="list-style-type: none"> The Government of Manitoba will ensure that caregivers have the financial and physical resources they need to support child health and wellbeing (UNCRC, Article 27).
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> Develop and implement an action plan to ensure that no infant living in Manitoba First Nations communities is without a safe sleeping surface. The plan should prioritize low-income families and those who self-identify as needing a surface, review existing policies, identify and mitigate barriers, and not discriminate. Ensure every infant in a First Nation community in Manitoba has a safe sleep surface. Consult with First Nations governments in Manitoba to ensure that no infant living in Manitoba First Nations communities is without a safe sleeping surface.
Issue:	Safe Sleep
Public Body	Government of Canada
Dates of Previous Official Updates from Public Body	July 21, 2021 June 16, 2020
2. Compliance Determination	
Limitedly Compliant 0.25	The requirements have been fulfilled to a limited degree, resulting in a significant deficiency in the implementation.
Self-Assessment	none
Previous Compliance Determination	NA
3. Rationale for Determination (How did you reach this compliance determination)	
<p>Intent 1: Develop and implement an action plan that prioritizes low-income families and those who self-identify as needing a surface, reviews existing policies, identifies and mitigates barriers, and does not discriminate.</p> <p>2021</p> <ul style="list-style-type: none"> The Government of Canada is committed to transforming how health services are delivered, including transferring control to First Nations directly to design and delivery services. Two examples of transfers on clinical care transformation were cited: Manitoba Keewatinowi Okimakanak and the Southern Chiefs Organization. While a number of federal funding sources were noted that could be accessed by low-income and self-identifying families in need of a safe sleep surface, no action plan was referenced that would review existing policies and identify and mitigate barriers. Several previous and ongoing federal investments were given as examples to improve health outcomes in Indigenous communities, however none specifically referred to safe sleep surfaces. The On-reserve Income Assistance Program prioritizes low-income families and can be used to cover expenses up to \$250 for newborn within three months of the child being born, including a safe sleep surface. Subsequent children would receive \$75. Questions remain as to whether the allotted amount is sufficient to cover the cost of a surface, in addition to other essential expenses. In a meeting with the First Nations Health and Social Secretariat of Manitoba (FNHSSM), 	

MACY received additional context that the amount provided by the On-reserve Income Assistance Program is insufficient, is lower than social assistance in Manitoba, and also needs to cover formula. The cost of a new crib and shipping would surpass the amount.

- An engagement process to co-develop legislation so that Indigenous communities have greater control over the design and delivery of high-quality and culturally relevant care was launched on January 28, 2021.
- Although Jordan's Principle does not discriminate against whether a child resides on- or off-reserve, families are only able to access the FNCFS program or Community Well-Being and Jurisdiction Initiatives if they live on-reserve and their children are in the care of Child and Family Services

Intent 2: Ensure every infant in a First Nation community in Manitoba has a safe sleep surface.

2021

- All the programs and funding sources referenced by Indigenous Services Canada (ISC) require the family to self-initiate and submit a request or application for authorized approval. There is no guarantee that an infant will be provided with a safe sleep surface or that funding will be provided to cover costs for such a surface following a request being made.
- The FNHSSM has provided feedback to MACY that more clarity is needed regarding criteria for approval when applying for funding for a safe sleep surface. Some families may not be coming forward because they could be targeted unnecessarily for child welfare, which is a real concern to address. Often, this is a housing issue, which is handled through a different department but is a big part of the overall challenge.
- The Community Well-Being and Jurisdiction Initiatives are promising in that communities could identify the purchase of safe sleep spaces for infants living on-reserve as a community priority and use these funds to do so. Once again, however, the initiative falls on the community to request funding and undergo an application process, rather than there being a guarantee of committed funding to ensure all infants have a safe sleep surface in all communities in need.

Intent 3: Consult with First Nations governments in Manitoba to ensure every infant in a First Nation community has a safe sleep surface.

2021

- Neither the June 2020 preliminary response update, nor the July 2021 response specifically referred to any consultation with First Nations governments on the topic of safe sleep surfaces.
- The FNHSSM shared with MACY in September 2021 that it is currently not aware of any consultation, however, it is possible it could be occurring.

Analysis Summary: Existing federal programs provide funding sources that may be used to cover the cost of safe sleep surfaces for First Nations families, however the onus falls on the family to request funds to cover the cost as opposed to a guarantee that the cost of the surface will be authorized and paid for. It is unclear whether if funding is received it would be sufficient to cover the costs of a safe sleep surface. There is also no indication of an action plan nor of consultation with First Nations governments, though this may exist or may actually occur, but is not possible to assess based on ISC's responses. Without evidence of these activities, implementation on this recommendation is limitedly compliant.

COMPLIANCE DETERMINATION

Safe Sleep- Recommendation 9

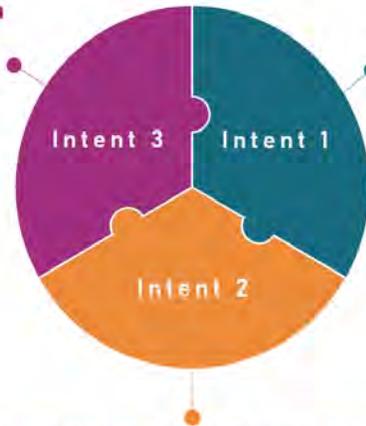
Recommendation Summary: Develop and implement a new data collection form to investigate the scene of an infant death.

Primary Public Body: Manitoba Justice

3. To implement the form, all law enforcement officers in the province who attend the scene of an infant death would use the form (considerations: training and that the form is appropriate and user-friendly for police)

See Intent 1 – no training or use of a form without the development of the form.

Outstanding Action: Once form is developed and shared with police, then it can be implemented.



1. Develop a form based on the Centers for Disease Control and Prevention's Sudden Unexplained Infant Death Investigation Reporting Form (SUIDIRF)

Justice has pitched a form, but reports it cannot direct police to develop or use the form. No update on progress; *Police Services Act Review* referenced.

Outstanding Action: The Office of the Chief Medical Examiner develops a form, notifying police what specific information needs to be collected at the scene of an infant death.

2. For Manitoba Justice to collaborate with police to develop the form and system of reporting

See Intent 1

Outstanding Action: See Intent 1

COMPLIANCE DETERMINATION



While this recommendation is being considered as part of the *Police Services Act Review*, there is minimal movement on the form's development and implementation. Moreover, Manitoba Justice is limited in its ability to influence the Winnipeg Police Service and the RCMP on how the form and a reporting mechanism by police are developed, and thus collaboration will likewise be limited.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Safe and Sound: A Special Report on the Unexpected Sleep-Related Deaths of 145 Manitoba Infants
Date Released:	3/26/2020
Full Recommendation (including details)	<p>Recommendation Nine: The Manitoba Advocate for Children and Youth recommends that Manitoba Justice and the Office of the Chief Medical Examiner work with RCMP and police services across the province to develop (if necessary) and implement a form based on the CDC’s SUIDIRF data collection form, to be used by all law enforcement officers in the province who attend the scene of an infant death.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • A form that is appropriate and user friendly to police and RCMP for use during infant death investigations. • Officers will be trained in the use of this form. <p>IMPACT:</p> <ul style="list-style-type: none"> • Through the systematic collection and analysis of data, gaps in healthcare will be identified to inform and evaluate interventions that reduce infant mortality, in partial fulfillment of the Truth and Reconciliation Call to Action No. 19.
Intent(s) of Recommendation:	<p>The intent(s) of the recommendation are:</p> <ol style="list-style-type: none"> 1. To develop a form based on the Centers for Disease Control and Prevention’s Sudden Unexplained Infant Death Investigation Reporting Form (SUIDIRF). 2. For Manitoba Justice to collaborate with police to develop the form and system of reporting. 3. To implement the form, all law enforcement officers in the province who attend the scene of an infant death would use the form (considerations: training, that the form is appropriate and user-friendly for police).
Issue:	Safe Sleep
Public Body	Manitoba Justice Office of the Chief Medical Examiner
Dates of Previous Official Updates from Public Body	May 31, 2021
2. Compliance Determination	

Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation, requirements are only fulfilled to a limited degree by actions taken, resulting in significant deficiency in implementation.
Self-Assessment	Partially Compliant
Previous Compliance Determination	NA
3. Rationale for Determination (How did you reach this compliance determination)	
<p>Intent 1: To develop a form based on the Centers for Disease Control and Prevention’s Sudden Unexplained Infant Death Investigation Reporting Form (SUIDIRF).</p> <p>2021</p> <ul style="list-style-type: none"> • Manitoba Justice has presented the concept of a form to law enforcement officials, and it is being reviewed and will be looked at as part of the <i>Police Services Act</i> Review. There is no indication, however, whether the form in theory has been accepted, or is being implemented by WPS, RCMP, or other provincial police departments. • Manitoba Justice reported that the RCMP currently use their own form to collect information when attending the scene of an infant death, and shared a copy of the RCMP form with MACY as evidence. <p>Intent 2: For Manitoba Justice to collaborate with police to develop the form and system of reporting.</p> <p>2021</p> <ul style="list-style-type: none"> • There is no update on Intent 2, as a presentation and exploration have only occurred. Next steps regarding the development of the form and a system of reporting will be determined as part of the <i>Police Services Act</i> Review. <p>Intent 3: To implement the form, all law enforcement officers in the province who attend the scene of an infant death would use the form (considerations: training, that the form is appropriate and user-friendly for police).</p> <p>2021</p> <ul style="list-style-type: none"> • There is also no update on Intent 3, as presentation has only occurred. Next steps regarding implementation of the form by officers attending the scene of an infant death will be determined as part of the <i>Police Services Act</i> Review. • MACY acknowledges Manitoba Justice’s limitation in not having the authority to direct police. <p>Analysis Summary: While this recommendation is being considered as part of the <i>Police Services Act</i> Review, there is minimal movement on the form’s development and implementation throughout police forces. Moreover, Manitoba Justice is limited in its ability to influence the Winnipeg Police Service and the RCMP on how the form and a reporting mechanism by police are developed, and thus collaboration will likewise be limited. Pending the outcome of the <i>Police Services Act</i> Review, implementation of this recommendation remains limitedly compliant.</p>	

COMPLIANCE DETERMINATION

Safe Sleep- Recommendation 10

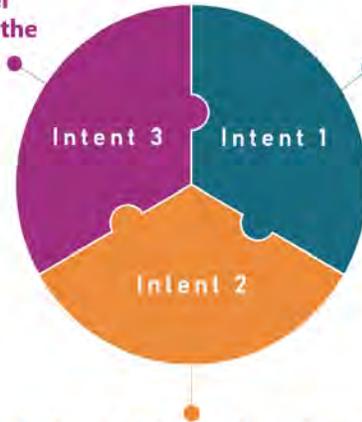
Recommendation Summary: Resource the Office of the Chief Medical Examiner to develop an electronic database to collect information on suspected sleep-related infant deaths.

Primary Public Body: Manitoba Justice

3. For the OCME to partner with MACY in developing the electronic database

MACY to confirm what variables the OCME plans on collecting. This may be dependent on implementation of Recommendation 9.

Outstanding Action: Communication between MACY and the OCME.



1. Provide funding and/or the resources necessary for the development of an electronic database to collect information on risk factors of sleep-related infant deaths

Funding approvals have yet to be sought for the development of a new database, and confirmation is needed on whether database will actually collect information on risk factors.

Outstanding Action: Confirmation that resourced work ensures integration of risk factor data collection.

2. Develop an electronic database to systematically collect information on suspected sleep-related infant deaths in Manitoba. Report on the incidence and risk factors associated with sleep-related infant deaths

Update of database is underway however, confirmation is needed on variables to be collected as well as on the OCME's plan to report.

Outstanding Action: Confirmation that variables are integrated into database.

COMPLIANCE DETERMINATION



Pieces of this recommendation have been met, as work has begun on updating the OCME's database. More detail is required to demonstrate that the OCME's updated database will indeed be collecting information on suspected sleep-related infant deaths. This data collection is largely contingent on the development of a form for police to use when attending the scene of an infant death, as is outlined in Safe Sleep recommendation 9.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Safe and Sound: A Special Report on the Unexpected Sleep-Related Deaths of 145 Manitoba Infants
Date Released:	3/26/2020
Full Recommendation (including details)	<p>Recommendation Ten: The Manitoba Advocate for Children and Youth recommends that Manitoba Justice provide the resources necessary for the Office of the Chief Medical Examiner to develop an electronic database, in partnership with the Manitoba Advocate for Children and Youth, to collect and report on the incidence of and risk factors associated with all suspected sleep-related infant deaths in Manitoba.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • Data collected in suspected sleep-related infant deaths will be systematically and consistently collected in a database. <p>IMPACT:</p> <ul style="list-style-type: none"> • Through the systematic collection and analysis of data, gaps in healthcare will be identified to inform and evaluate interventions that reduce infant mortality, in partial fulfillment of the Truth and Reconciliation <i>Call to Action</i> No. 19.
Intent(s) of Recommendation:	<p>The intents of the recommendation are:</p> <ol style="list-style-type: none"> 1. To provide funding and/or the resources necessary for the development of an electronic database to collect information on risk factors of sleep-related infant deaths. 2. For the OCME to develop an electronic database that systematically and consistently collects information on suspected sleep-related infant deaths in Manitoba. Data will be used to report on the incidence of and risk factors associated with sleep-related infant deaths. 3. For the OCME to partner with MACY in developing the electronic database.
Issue:	Safe Sleep
Public Body	Manitoba Justice Office of the Chief Medical Examiner
Dates of Previous Official Updates from Public Body	May 31, 2021
2. Compliance Determination	

Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation, requirements are only fulfilled to a limited degree by actions taken, resulting in significant deficiency in implementation.
Self-Assessment	Largely Compliant (for Intents 1 and 2) Limitedly Compliant (for Intent 3)
Previous Compliance Determination	NA
3. Rationale for Determination (How did you reach this compliance determination)	
<p>Intent 1: To provide funding and/or the resources necessary for the development of an electronic database to collect information on risk factors of sleep-related infant deaths.</p> <p>2021</p> <ul style="list-style-type: none"> • Intent 1 is almost complete based on Manitoba Justice’s report in 2020 that an update of the OCME’s current database is underway and resources have been allocated. Limited information was provided, however, on the current status of the database development and whether updates to the database will include data points that collect information on risk factors. • In October 2021, Manitoba Justice clarified that it is “close to updating an old build of the database, which is the first necessary step to implement this recommendation.” • The department also clarified that funding approvals have yet to be sought for the development of a new database. <p>Intent 2: For the OCME to develop an electronic database that systematically and consistently collects information on suspected sleep-related infant deaths in Manitoba. Data will be used to report on the incidence of risk factors associated with sleep-related infant deaths.</p> <p>2021</p> <ul style="list-style-type: none"> • The OCME’s database is currently being updated and the OCME is aware of this recommendation and intends to integrate sleep-related death information as part of the data it collects. A review is needed to confirm whether the database updates are in line with what needs to be collected. • The implementation of this recommendation is largely contingent on the implementation of <i>Safe and Sound</i> recommendation 9: to develop a form that police can use to collect information on what may have contributed to a sleep-related infant death. MACY will also ask Manitoba Justice what information police are currently collecting and providing to the OCME when attending the scene of an infant death. • Manitoba Justice stated that funding approval for the development of a new database has not occurred yet since an update of the old build of the database needs to be completed first. <p>Intent 3: For the OCME to partner with MACY in developing the electronic database.</p> <p>2021</p> <ul style="list-style-type: none"> • In lieu of ‘partnering’, Manitoba Justice has suggested that MACY be consulted as the OCME develops/updates their database. • The process for how communication between the Manitoba Advocate, the OCME, and Manitoba Justice should occur in order to collaborate on this intent is still in development. <p>Analysis Summary: Pieces of this recommendation have been met, as work has begun on updating the OCME’s database. More detail, however, is required to demonstrate that the OCME’s updated</p>	

database will indeed be collecting information on suspected sleep-related infant deaths. This data collection is largely contingent on the development of a form to use when attending the scene of an infant death, as is outlined in *Safe Sleep* recommendation 9. Once this is ensured, the department will be partially to largely compliant with the recommendation. For now, it remains limitedly compliant.

COMPLIANCE DETERMINATION

Safe Sleep- Recommendation 12

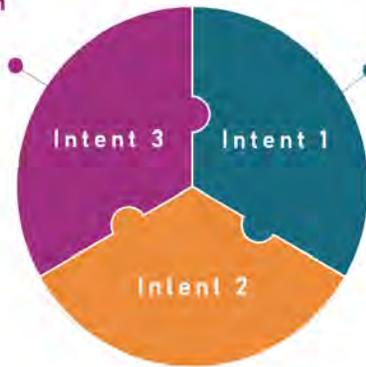
Recommendation Summary: Part of changes to provincial child welfare standards, end birth alerts, include assessment of infant sleep environment in safety planning, provide safe sleep surfaces.

Primary Public Body: Manitoba Families

3. Provide public education information to expectant mothers/parents on safe sleep practices for infants

The new foundational standard being developed will include the provision of safe sleep educational material to care providers and a reference value in the Child and Family Services Information System will be added to include completed assessments to be uploaded.

Outstanding Action: Implementation of the new foundational standard requiring assessment and public education information sharing.



1. Change provincial child welfare standards to include assessments of the infant sleep environment in every safety plan for expectant mothers/expectant parents

Standing Committee and CFS Authorities have developed a work plan to develop a foundational standard to assess for a safe sleep environment.

Outstanding Action: Changes to the provincial standards imbedding the foundational standard into practice.

2. Develop a policy to ensure all mothers and primary caregivers are provided with safe sleep surfaces

There were no new activities reported but reaffirmation that there is flexibility for agencies to use their funding for purchasing car seats and beds for children who are in care or remaining in family care.

Outstanding Action: A policy that ensures all mothers and primary caregivers are provided with safe sleep surfaces.

COMPLIANCE DETERMINATION



Promising steps are being taken to implement the recommendation, such as the new foundational standard being developed, a new reference value in the Child and Family Services Information System that allows for assessments to be uploaded. All actions reported, however, are in early stages and have not been implemented.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Safe and Sound: A Special Report on the Unexpected Sleep-Related Deaths of 145 Manitoba Infants
Date Released:	3/13/2020
Full Recommendation: (including details)	<p>Recommendation Twelve: The Manitoba Advocate for Children and Youth recommends that Manitoba Families, as part of the changes to provincial child welfare standards announced to end the use of birth alerts, include an assessment of the infant sleep environment in every safety plan for expectant mothers, and provide mothers and primary caregivers with the safe sleep surfaces and public education information they need to ensure the safety of their child.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • Child services professionals will assess the safety of infant sleep environments. • Families receiving child welfare services and requiring resources and/or information on safe sleep practices will be identified. • Families will be resourced with a crib or other safe sleep surface, if none is available.
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. Change provincial child welfare standards to include assessments of the infant sleep environment in every safety plan for expectant mothers/expectant parents. 2. Following assessments by child welfare professionals, provide expectant mothers/parents without a safe sleep surface with a crib or other safe sleep surface, and develop a policy to ensure all mothers and primary care givers are provided with safe sleep surfaces. 3. Provide public education information to expectant mothers/parents. on safe sleep practices for infants.
Issue:	Safe Sleep
Primary Department:	Manitoba Families
Dates of Previous Official Updates from Public Body:	May 31, 2021
2. Compliance Determination	
Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation, requirements are only fulfilled to a limited degree by actions taken, resulting in significant deficiency in implementation.

Self-Assessment	Limitedly Compliant (for Intent 1, 2, and 3)
Previous Compliance Determination	N/A
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>Intent 1: Change provincial child welfare standards to include assessments of the infant sleep environment in every safety plan for expectant mothers/expectant parents.</p> <p>2021</p> <ul style="list-style-type: none"> • Manitoba Families reported that the new standard for practice with high risk expectant parents (1.2.2) currently includes requirements for assessments, planning, and connecting expectant parents with resources. To this end, work is underway with CFS Authorities to monitor implementation of the new standard and model. • Manitoba Families is working to consider the best way to address this particular intent of the recommendation within the context of the new model. They foresee further progress during the next reporting period. Despite the new standard (1.2.2) for high risk expectant parents, there remains uncertainty as the standard does not explicitly state that child welfare workers are supposed to assess an infant’s sleep environment. Pending the submission of further information in 2022, the activities reported thus far indicate that initial steps are being taken to meet the intent of this recommendation. • Additional information and actions provided indicate that the Standing Committee with the Authorities has discussed this recommendation and developed a work plan on March 24, 2021. Work plan items include: <ul style="list-style-type: none"> ○ A new Foundational Standard will be introduced which focuses on the requirement to assess for a safe sleep environment at Intake and Assessment. This will include consideration of differing cultural practices and other factors as per the various Authorities. The safe sleep assessment will include the provision of education to the care provider. Assessment tools, templates, and resources are to be shared at the discretion of the Authorities and agencies. • While there is no evidence to suggest that the above-mentioned work plan item has been implemented, the development of a work plan is a promising step towards implementation of this intent. <p>Intent 2: Following assessments by child welfare professionals, provide expectant mothers/parents without a safe sleep surface with a crib or other safe sleep surface, and develop a policy to ensure all mothers and primary care givers are provided with safe sleep surfaces.</p> <p>2021</p> <ul style="list-style-type: none"> • Manitoba Families noted that in 2014 it encouraged all four Authorities to ensure their agencies were providing safe sleep materials to parents. Authorities were provided details on Employment and Income Assistance (EIA) funding available at that time for families as well as funding available for car seats and beds for children in care; the latter funding was available before child maintenance was replaced by Single Envelope Funding (SEF). • The Department of Families provided current safe sleep policies of the General Child and Family Services Authority, Southern First Nations Network of Care, as well as the Metis Child and Family Authority, which outline discussions with expectant and new parents about safe sleep are required. • Additional information provided by Manitoba Families indicates that EIA and other community funding accessible to case workers remains available. Manitoba Families contends that child 	

maintenance funding remains in place even if it is provided in a different format (SEF) and the total funding provided through SEF is at an equivalent level to prior funding. The Department of Families noted that there are fewer children in care and that resources such as B & L are being replaced with less expensive placements. This means there is more flexibility for agencies to use the funding for similar purchases (e.g., car seats and beds) for children remaining in family care. This recommendation, however, is not applicable solely to children in care who are not in the home; it encompasses families receiving Child and Family Services such as those with Family Enhancement files. A comparison between the 2018-19, 2019-20, and 2020-21 Department of Families Annual Reports shows that there was a reduction in the number of children in care reported by Manitoba Families for 2018-19 (10,258) in comparison to 2019-2020 (9,849). The total number of children in care reported by Manitoba Families in 2020-21 (9,850) increased by one in comparison to 2019-20 (9,849).

Intent 3: Provide public education information to expectant mothers/parents on safe sleep practices for infants.

2021

- Implementation of this intent remains under discussion by Manitoba Families.
- The Provincial Advisory Committee on Child Abuse (PACCA) was a multidisciplinary committee that completed tasks such as developing guides for professionals in other fields on reporting abuse. In 2012, PACCA developed material on safe infant sleep, including a pamphlet on the ABCs of Safe Sleep for Baby ([abc of safe sleep.pdf \(gov.mb.ca\)](#)). The Department of Families has not demonstrated that these materials are being actively shared with expectant mothers/parents despite their availability. Upon follow up, the Department of Families reported the development of updated materials by the Winnipeg Regional Health Authority (WRHA), and ideas on distribution of a pamphlet on safe sleep for infants. This is a promising development in its early stages, which may be further elaborated on as the Standing Committee’s work plan is being implemented.
- Standing Committee has discussed this recommendation and developed a work plan on March 24, 2021. Work plan items include:
 - A new Foundational Standard will be introduced which focuses on the requirement to assess for a safe sleep environment at Intake and Assessment. This will include consideration of differing cultural practices and other factors as per the various Authorities. The safe sleep assessment will include the provision of education to the care provider. Assessment tools, templates, and resources are to be shared at the discretion of the Authorities and agencies.
 - A reference value in the Service Planning Window will be added to the Child and Family Services Information System (CFSIS). This means that an “assessment type drop down box will be [sic] now include ‘Safe Sleep Education/Assessment’ and will allow agencies to document completion and uploading their agency/Authority specific assessment information.”

Analysis Summary: This recommendation is considered limitedly compliant. Promising initial steps related to requirements include a new standard for practice with high risk expectant parents (1.2.2) for assessment, planning, connecting expectant parents with resources, a work plan from the Standing Committee, and a revised pamphlet under development by WRHA. Despite the steps taken, deficiencies remain in the implementation of the recommendation.

COMPLIANCE DETERMINATION

Safe Sleep- Recommendation 13

Recommendation Summary: Develop a provincial standard requiring CFS providers to assess infant sleep environments in face-to-face contact.

Primary Public Body: Manitoba Families

1. Develop a provincial standard requiring all CFS providers to assess infants' sleep environments as part of prescribed face-to-face contact with anyone receiving services, including infants not in care

A work plan was developed at Standing Committee which includes taking an inventory of all public education materials on safe sleep environments, the development of a new foundational standard on assessment of the safe sleep environment at the Intake and Assessment phase, and a reference value to be added to the Child and Family Services Information System.

Outstanding Action: Implementation of the work plan items and finalization of the new foundational standard.



COMPLIANCE DETERMINATION



Activities reported were initial steps to develop a provincial standard requiring the assessment of the safe sleep environment of children at Intake and Assessment. Significant deficiencies remain in implementation.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Safe and Sound: A Special Report on the Unexpected Sleep-Related Deaths of 145 Manitoba Infants
Date Released:	3/13/2020
Full Recommendation: (including details)	<p>Recommendation Thirteen: The Manitoba Advocate for Children and Youth recommends that Manitoba Families work with child and family services authorities to develop a provincial standard that requires all child and family service providers to assess infants' sleep environments as part of prescribed face-to-face contact with anyone receiving child welfare services, including all infants who are not in care.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • Child services professionals will assess the safety of infant sleep environments. • Families receiving child welfare services and requiring resources and/or information on safe sleep practices will be identified. • Families will be resourced with a crib or other safe sleep surface, if none is available.
Intent(s) of Recommendation:	1. Manitoba Families and Child and Family Services Authorities to develop a provincial standard requiring all Child and Family Services providers to assess infants' sleep environments as part of prescribed face-to-face contact with anyone receiving child welfare services, including all infants who are not in care (who may receive child welfare services directly or whose families receive child welfare services).
Issue:	Safe Sleep
Primary Department:	Manitoba Families
Dates of Previous Official Updates from Public Body:	May 31, 2021
2. Compliance Determination	
Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation, requirements are only fulfilled to a limited degree by actions taken, resulting in significant deficiency in implementation.
Self-Assessment	Limitedly Compliant (for Intent 1)
Previous Compliance Determination	N/A
3. Rationale for Determination	

(How did you reach this compliance determination)

Intent 1: Manitoba Families and Child and Family Services Authorities to develop a provincial standard requiring all Child and Family Services providers to assess infants' sleep environments as part of prescribed face-to-face contact with anyone receiving child welfare services, including all infants who are not in care (who may receive child welfare services directly or whose families receive child welfare services).

2021

- Manitoba Families reported that the best way to address the intent of this recommendation is underway, and a more thorough progress update will be provided during the next reporting cycle. An important consideration for a change to Standards is to avoid the implication that parental choice about infant sleep environments alone would be a protection concern because this would disproportionately impact families living in poverty and cultures where communal sleeping is practiced.
- Manitoba Families believes the Standards, as they currently are, do not exclude case workers from assessing the sleep environment for infants, although there is also nothing that explicitly informs the case worker to assess the sleep environment. There are some Authorities and agencies that have an existing practice to assess sleep environments, however, it is unknown how common this practice is implemented across the province.
- Manitoba Families reported having discussed planning for this work at the Standing Committee as of May 19, 2021 in addition to regular meetings with the Child and Family Services Authorities. Furthermore, as of March 24, 2021, the Standing Committee along with Authorities have discussed this recommendation and developed a work plan which includes:
 - Taking an inventory of all public education materials on safe sleep environments. Packages will be shared with the Authorities to utilize as educational resources.
 - A new Foundational Standard will be introduced which focuses on the requirement to assess for a safe sleep environment at Intake and Assessment. This will include consideration of differing cultural practices and other factors as per the various Authorities. The safe sleep assessment will include the provision of education to the care provider. Assessment tools, templates, and resources are to be shared at the discretion of the Authorities and agencies.
 - A reference value in the Service Planning Window will be added to the Child and Family Services Information System (CFSIS). This means that an “assessment type drop down box will be [sic] now include ‘Safe Sleep Education/Assessment’ and will allow agencies to document completion and uploading their agency/Authority specific assessment information.”

Analysis Summary: There have been some steps taken to develop a provincial standard requiring the assessment of the safe sleep environment of children at Intake and Assessment. Given there have been some steps taken towards implementation but significant deficiencies remain in implementation, this recommendation is considered limitedly compliant.

COMPLIANCE DETERMINATION

Suicide Aggregate- Recommendation 1

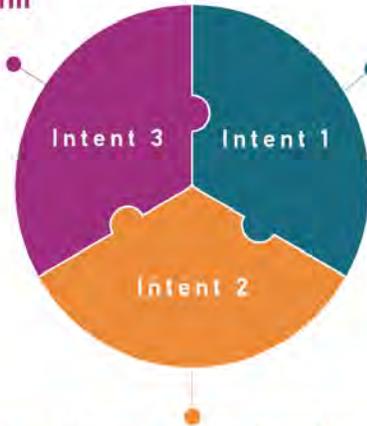
Recommendation Summary: Conduct a gap analysis of the youth mental health and addictions system.

Primary Public Body: Manitoba Health and Seniors Care

3. Publicly report short-term and long-term plans for program development

No evidence was provided on this intent.

Outstanding Action: Report publicly the short- and long-term plans for program development.



1. Develop an inventory of available supports

Quarterly needs-based planning meetings are underway.

Outstanding Action: Provide a summary of the inventory that outlines supports at each of the five tiers.

2. Evaluate and analyze gaps in treatment and addictions services

Tracking of service coverage of core services has commenced.

Outstanding Action: Report the gaps in treatment and addictions services.

COMPLIANCE DETERMINATION



Actions taken only implement a small part of the recommendation. Evidence-based documentation that describes the gaps in mental health and addiction system is required.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	“Stop Giving Me a Number and Start Giving Me a Person”: How 22 Girls Illuminate the Cracks in the Manitoba Youth Mental Health and Addiction System
Date Released:	5/7/2020
Full Recommendation: (including details)	<p>Recommendation One: The Manitoba Advocate for Children and Youth recommends that the Department of Health, Seniors and Active Living (now Health and Seniors Care) conduct a gap analysis of the youth mental health and addictions system, based on the tiered model proposed in the Virgo Report. The gap analysis ought to speak to the overall transformation framework and strategic plan for child and youth mental health and addictions services. Further, the Manitoba Advocate recommends the gap analysis, framework, and strategic plan is released publicly to Manitobans.</p> <p>OUTCOMES:</p> <ul style="list-style-type: none"> • Conduct a jurisdictional scan to complete a full-service inventory of youth mental health and addictions services and supports available at each of the five tiers, ranging from prevention initiatives to those designed to meet the highest needs. • Conduct a gap analysis using the inventory of services and a needs-based assessment of children and youth in Manitoba, taking into consideration what current services in the inventory can be modified or adapted (i.e., increase capacity, needs modification to enhance functioning, or based on new evidence or evaluation, etc.) to better meet needs of children and youth. • Provide to the public the short-term (1 year) and long-term (3-5 year) vision and strategic plan for program development and investment to guide system enhancement.
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. Complete a full-service inventory scan of youth mental health and addictions supports available. 2. Evaluate and analyze the gaps in treatment and addictions services. 3. Report publicly short-term (1 year), and long-term (3-5 year) plans for program development and investment.
Issue:	Mental Health and Addictions
Public Body	Manitoba Health and Seniors Care
Dates of Previous Official Updates from	July 13, 2021

Public Body:	
2. Compliance Determination	
Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation, requirements are only fulfilled to a limited degree by actions taken, resulting in significant deficiency in implementation.
Self-Assessment	Partially Compliant
Previous Compliance Determination	N/A
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>Intent 1: Complete a full-service inventory scan of youth mental health and addictions supports available.</p> <p>2021</p> <ul style="list-style-type: none"> Quarterly Needs Based Planning meetings are underway with national leaders regarding the development of a child and youth Needs Based Planning (NBP) framework. An external stakeholder cautioned against an individual provincial approach to developing provincial frameworks as there are risks to doing this work in isolation. It was further advised that developing benchmarks that are consistent on a national level is recommended. <p>Intent 2: Evaluate and analyze the gaps in treatment and addiction services.</p> <p>2021</p> <ul style="list-style-type: none"> Mental Health, Wellness and Recovery (MHWR) has begun to track service coverage of core services, according to the NBP model, as outlined in the VIRGO Report gap analysis. As investments are made, gaps outlined in the NBP model and the VIRGO Report are being monitored for progress towards meeting the appropriate level of service coverage. MHWR also uses the model to preliminarily measure the impact investments are having on service coverage. Adhering to stakeholder advice and recognizing that work on a national level will take 1-2 years, MHSAL reported it will work together to fill critical gaps identified in the VIRGO report for the purpose of making services more accessible for children and youth, until a national framework is created for child and youth services. <p>Intent 3: Report publicly short-term (1 year), and long-term (3-5 year) plans for program development and investment.</p> <p>2021</p> <ul style="list-style-type: none"> No action, evidence, or justification for inaction was reported for this requirement. <p>Analysis Summary: This recommendation is closely tied to <i>Circling Star</i>, recommendation 4. The first intent of this recommendation is in the early planning stages. While the second intent has been acted upon, with tools being developed to track the gaps in treatment and addictions services, work is in early stages. The third intent of the recommendation remains outstanding, likely until the first and second intents are complete. The assessed status determination of this recommendation is therefore limitedly compliant.</p>	

COMPLIANCE DETERMINATION

Suicide Aggregate- Recommendation 2

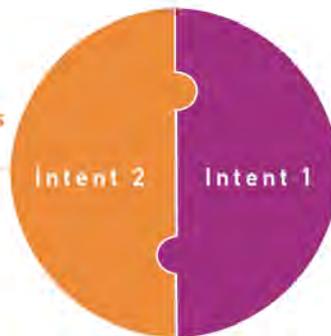
Recommendation Summary: Demonstrate equitable access to mental health and addiction systems.

Primary Public Body: Manitoba Health and Seniors Care

2. Implement culturally-informed and safe services and supports

The second intent of this recommendation is partially met with the expansion of Integrated Youth Services. Further information is required as to how culturally safe services will be integrated into these services.

Outstanding Action: Provide further information on how culturally safe services will be integrated into youth hubs.



1. Demonstrate a framework and strategic plan for improving mental health and addictions treatment for children and youth in Manitoba, with attention to equitable access in rural and remote communities

While there has been movement in discussing a National Needs-Based Planning framework, there is limited action towards publicly releasing a provincial framework that details a plan for transforming the youth mental health and addictions system.

Outstanding Action: Release a provincial framework that details a plan for transforming the youth mental health and addictions system.

COMPLIANCE DETERMINATION



Actions taken only implement a small part of the recommendation. Equitable, culturally-informed access to mental health and addictions services needs to be described in the publicly released framework.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	“Stop Giving Me a Number and Start Giving Me a Person”: How 22 Girls Illuminate the Cracks in the Manitoba Youth Mental Health and Addiction System
Date Released:	5/7/2020
Full Recommendation: (including details)	Recommendation Two: The Manitoba Advocate for Children and Youth recommends that the Department of Health, Seniors and Active Living (now Health and Seniors Care) demonstrates its framework and strategic plan for transformation of the youth mental health and addictions systems in Manitoba ensures equitable access to services across all areas of Manitoba, which are tailored to the unique needs of children and youth in our province.
Intent(s) of Recommendation:	The intents of the recommendation are to: <ol style="list-style-type: none"> 1. Demonstrate a framework and strategic plan for improving mental health and addictions treatment for children and youth in Manitoba, with attention to equitable access in rural and remote communities. 2. Implement culturally-informed and safe services and supports, modified or new, incorporating feedback from important stakeholders, including children, youth, and families, service providers, and Indigenous leadership and Elders, which serve to meet the mental health and addictions needs of children and youth in Manitoba who fall in each of the five tiers.
Issue:	Mental Health and Addictions
Public Body	Manitoba Health and Seniors Care
Dates of Previous Official Updates from Public Body:	July 13, 2021
2. Compliance Determination	
Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation, requirements are only fulfilled to a limited degree by actions taken, resulting in significant deficiency in implementation.
Self-Assessment	Partially Compliant
Previous Compliance Determination	N/A
3. Rationale for Determination (How did you reach this compliance determination)	
Intent 1: Demonstrate a framework and strategic plan for improving the mental health and addictions treatment for children and youth in Manitoba, with attention to equitable access in rural and remote communities.	

2021

- Manitoba Health and Seniors Care (MHSC) reported that discussions and planning are underway with national leaders regarding the development of a child and youth Needs Based Planning (NBP) framework. They further reported that many of the recommendations assigned to MHSAL can be addressed through this process.
- The overall goal of Needs-Based Planning has been to develop a quantitative model that key decision-makers in health planning jurisdictions across Canada can use to estimate the resources required to address the needs for services and supports relating to substance use/mental health problems in their populations.
- MHSC has participated on the NBP Advisory Committee since 2010, and was a pilot site in 2018, with results of the pilot feeding into the gap analysis that informed the VIRGO Report.
- Child and Youth NBP Process/Objectives include understanding the full distribution of need; identifying core services/tiered framework; estimating required level of service; and determining planning requirements.
- In summary, knowing this work will take one to two years, MHSC and other provincial government departments will continue working together to fill critical gaps identified in the VIRGO Report in order to make services more accessible for children and youth until a national framework is created for child and youth services.
- Update provided October 13: activities currently underway include:
 - Developing a needs-based provincial model.
 - Quarterly Needs Based Planning Advisory Committee meetings.
 - Prairie Mountain Health Authority participated as a pilot site, in the development and refinement of the needs-based planning model.
 - The newly created Mental Health, Wellness, and Recovery (MHWR) Department has begun to track service coverage of core services, according to the NBP model, as outlined in the VIRGO Report gap analysis. As investments are made, gaps outlined in the NBP model and the VIRGO Report are being monitored for progress towards meeting the appropriate level of service coverage. MHWR also uses the model to preliminarily measure the impact investments are having on service coverage.
 - MHWR is developing an action plan/roadmap.
 - MHWR is leading an engagement process, including a series of consultations, to inform an integrated, whole-of-government five-year roadmap. This will guide the work of the department, and is aligned with the department's mission to provide access to mental health and addictions support and treatment to improve the life outcomes for Manitobans in their journey through recovery and healing. This will include services and systems for children and youth.
 - MHWR is in the process of hiring a consultant to conduct a system-mapping of mental health and addictions services and systems in Manitoba, which will inform the development of a Stepped-Care model.

Intent 2: Implement culturally-informed and safe services and supports, modified or new, incorporating feedback from important stakeholders, including children, youth, and families, service providers, and Indigenous leadership and Elders, which serve to meet the mental health and addictions needs of children and youth in Manitoba who fall in each of the five tiers.

2021

- MHSAL reported an Integrated Youth Services (Youth Hubs) expansion, as each Hub is

informed by engagement with youth, families, service providers and community members.

- Youth Hubs provide an accessible one-stop service where youth (aged 12 to 29) and their families can access required supports including primary health care, mental health, and addiction supports, employment training supports, and other social services. Culturally safe services will be an integral part of each Youth Hub. As well, Youth Hubs are designed to meet the needs of youth using a stepped care approach.
- The NorWest Youth Hub in Winnipeg has been expanded, and five additional sites have been identified.

2021 Analysis Summary: The first intent of this recommendation is in early stages of implementation. While there has been movement in discussing a National Needs-Based Planning framework, there is limited action towards publicly releasing a provincial framework that details a plan for transforming the youth mental health and addictions system. The second intent of this recommendation is partially met with the expansion of Integrated Youth Services. Further information is required as to how culturally safe services will be integrated into these services. Important considerations include: program descriptions of mental health and addiction programs for children and youth that evidence culturally informed and safe supports; the number and % of provincially funded mental health and addictions treatment programs for children and youth that incorporate culturally-informed and safe values and/or practices; and the number of children, youth, families, service providers, Indigenous leaderships and Elders, that provided feedback on the mental health framework. As such, at this time, the compliance determination for this recommendation is limitedly compliant.

COMPLIANCE DETERMINATION

Suicide Aggregate- Recommendation 3

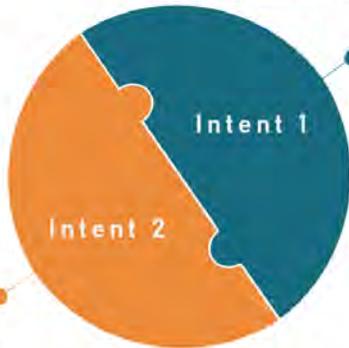
Recommendation Summary: Train government workers on trauma and its effects.

Primary Public Body: Manitoba Health and Seniors Care

1. Operating from a child's rights perspective, develop a curriculum for education and training concerning early childhood trauma and its effects that includes provincially relevant information, such as the history of colonization and its impact on Indigenous Peoples

Many trainings on trauma were discussed but did not demonstrate a focus on early childhood trauma (0-6 age range), nor was there a demonstration that the trainings operate from a child's rights perspective.

Outstanding Action: Curriculum on early childhood trauma.



2. Develop a sustainable strategy by which to deliver, evaluate, and revise the curriculum as required based on impact evaluations

No evidence of a sustainable strategy to deliver, evaluate, and revise curriculum based on impact evaluations was provided. Therefore, this intent remains incomplete.

Outstanding Action: Develop a sustainable strategy to deliver, evaluate, and revise curriculum based on impact evaluations.

COMPLIANCE DETERMINATION



Actions taken only implement a small part of the recommendation. Further work is needed to develop specific training on early childhood trauma and a sustainable strategy to deliver, evaluate, and revise curriculum on early childhood trauma.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	“Stop Giving Me a Number and Start Giving Me a Person”: How 22 Girls Illuminate the Cracks in the Manitoba Youth Mental Health and Addiction System
Date Released:	5/7/2020
Full Recommendation: (including details)	<p>Recommendation Three: The Manitoba Advocate for Children and Youth recommends that the Government of Manitoba provide early childhood trauma education and training about trauma and its effects to service providers across all government departments delivering services to children and youth.</p> <p>OUTCOMES:</p> <ul style="list-style-type: none"> • Operating from a child’s rights perspective, develop a curriculum for education and training concerning early childhood trauma and its effects that includes provincially relevant information, such as the history of colonization and its impact on Indigenous Peoples. • Develop a sustainable strategy by which to deliver, evaluate, and revise the curriculum as required based on impact evaluations.
Intent(s) of Recommendation:	<p>The intents of the recommendation are:</p> <ol style="list-style-type: none"> 1. Operating from a child’s rights perspective, develop a curriculum for education and training concerning early childhood trauma and its effects that includes provincially relevant information, such as the history of colonization and its impact on Indigenous Peoples. 2. Develop a sustainable strategy by which to deliver, evaluate, and revise the curriculum as required based on impact evaluations.
Issue:	Mental Health and Addictions
Primary Department:	Government of Manitoba
Dates of Previous Official Updates from Public Body:	May 31, 2021
2. Compliance Determination	
Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation, requirements are only fulfilled to a limited degree by actions taken, resulting in significant deficiency in implementation.
Self-Assessment	Largely Compliant / Alternative Solution (for Intents 1 and 2)
Previous Compliance Determination	N/A
3. Rationale for Determination (How did you reach this compliance determination)	

Intent 1: Operating from a child’s rights perspective, develop a curriculum for education and training concerning early childhood trauma and its effects that includes provincially relevant information, such as the history of colonization and its impact on Indigenous Peoples.

2021

- Manitoba Families reported that a significant amount of training exists on early childhood trauma which is called different names across different settings and professions, including ACEs and trauma-focused. Furthermore, Manitoba Families noted that the recommendation, as made by the Manitoba Advocate for Children and Youth, does not specify a need for a single trauma training. Thus, the Departments of Justice, Education, and Families reported separate trainings concerning early childhood trauma and its effects.
- Additionally, Manitoba Families has contended that employees identified as service providers include a group for whom post-secondary education in areas like social work is a requirement and thus already addresses trauma training at a higher level than an introductory course, like the one that this recommendation asks for, could provide. There was no evidence submitted to indicate that all service providers across all government departments delivering services to children and youth have received training on trauma in post-secondary institutions or whether there is specific trauma training provided. If service providers have received this training in post-secondary institutions, it remains unknown what is available to those service providers who do not have a post-secondary degree.
- The Department of Justice’s The Road to Mental Readiness initiative is a mental health resilience training program for staff. The training supports staff in youth corrections facilities by promoting mental health resilience and offers a greater understanding of mental health challenges, including trauma. Manitoba Families noted that staff in positions such as probations would have received training in their qualifications prior to hiring through post-secondary degrees (e.g., social work). In order to meet the intent of this recommendation, information is needed to demonstrate how The Road to Mental Readiness training operates from a child’s rights perspective and how the training specifically focuses on developing knowledge about adverse childhood experiences for employees and in the youth served.
- Manitoba Education highlights that it shares information about professional development opportunities, including trauma-informed support, with school divisions. Manitoba Education explained it does not develop its own training because school divisions are responsible for training professionals. For this reason, Manitoba Education does not keep track of the trainings that professionals working in the education system have taken.
- Manitoba Families highlighted multiple activities, including:
 - Manitoba Families announced a \$30,000 funding allocation to Manitoba Association of Women’s Shelters to develop specialized online training for front line shelter staff on trauma-informed mental health, which will better support women and children who have experienced trauma. There was no evidence provided as to how this training operates from a child’s rights perspective or centres knowledge about ACEs.
 - Trauma and Resilience Training was designed and developed by the Department Training Unit in 2017. The training is a free one-day session that aims to support staff with appropriate and effective ways to help clients struggling with the effects of trauma and to implement trauma- and resilience-informed approaches. Manitoba Families reported that in the fall of 2019, the training was made mandatory for some branches in the Employment Insurance Assistance program. As of May 19, 2021, 568 employees had received this training. Staff trained in the Trauma and Resilience training work in program areas such as Early Learning and Child Care, Employment and

Income Assistance, Child and Family Services, Community Living DisAbility Services, Children's DisAbility Services (CdS), Rural and Northern Services, and MB Housing.

- Although 568 staff are reported to have taken this training, only 62 staff took the training in the 2020-21 fiscal year.
- Even though the training is mandatory for some branches in the Employment Insurance Assistance program, it is hard to understand why more program areas like Early Learning and Child Care, CdS, or Child and Family Services have not made this training mandatory given that their employees work more directly with children and families.
- Working with Refugees Training is centred on the issue of trauma in a two-day training. The training is free to staff and, to date, 274 staff have completed the training.
- Manitoba Families converted the Trauma and Resilience and Working with Refugees training to a virtual platform due to the COVID-19 pandemic and anticipates being able to train a greater number of staff in the coming months.
- Path to Reconciliation is a training provided to all provincial employees through the Civil Service Commission's Organization and Staff Development (OSD). The training addresses the Truth and Reconciliation *Call to Action 7* to provide education on colonization in Canada, including intergenerational trauma and its effects on Indigenous Peoples. The OSD introduced the training in December 2019 via a classroom format and was able to deliver three offerings before shifting to a virtual platform in November 2020 for six offerings. A total of 186 provincial employees have completed the course to date.
- Manitoba Families provided additional information which details that Manitoba has purchased open access for all Manitoban-residents to the Science of Early Childhood Development (SECD) living textbook (<https://www.scienceofecd.com/>). The Department's training unit partnered with Red River College and the four Authorities to create an in-person workshop offered to foster parents, respite workers, and others who provide direct care to young children within the child welfare sector. The training is provided by the Red River College and is operating as a pilot. It includes the impacts of trauma on young children. The open-sourcing of the SECD living textbook is encouraging, as it allows access to all Manitoban residents. Furthermore, the in-person training based on the SECD materials is also promising.
- While the trainings described by Manitoba Justice and Families are intended to address trauma, the recommendation specifically focuses on early childhood trauma, which refers to traumatic experiences that occur to children ages 0-6. The information provided by the various domains does not demonstrate that early childhood trauma for the 0-6 age range is specifically addressed in the trainings described. Furthermore, of the trainings described by the domains, evidence is needed to demonstrate how they operate from a children's rights perspective. This recommendation calls for a curriculum on early childhood trauma. While the trainings discussed may be a part of that curriculum, there is still an outstanding action to develop training specifically on early childhood trauma. The development of training targeted to those providing direct care to young children within the child welfare sector is equally as encouraging, but it remains unclear how or if anyone who works with children outside of the child welfare domain are able to access this training.

Intent 2: Develop a sustainable strategy by which to deliver, evaluate, and revise the curriculum as required based on impact evaluations.

2021

- Manitoba Families communicated that there are numerous trainings in some sectors, for which evidence has been provided. Despite previous trainings provided in some sectors, there was no evidence submitted regarding a sustainable strategy to deliver, evaluate, and revise the curriculum based on impact evaluations.
- Therefore, this intent remains incomplete. In order for the Department of Families to demonstrate progress on this intent of the recommendation, evidence of a strategy across the whole-of-government regarding early childhood trauma must be shared. Although each government department may have distinct needs and applicability pertaining to early childhood trauma, an overall strategy that outlines ongoing quality improvement is needed to demonstrate progress and compliance on this recommendation.

Analysis Summary: In light of the trainings reported, this recommendation is deemed limitedly compliant. Further work is needed to develop specific training on early childhood trauma and a sustainable strategy to deliver, evaluate, and revise curriculum on early childhood trauma.

COMPLIANCE DETERMINATION

Suicide Aggregate- Recommendation 7

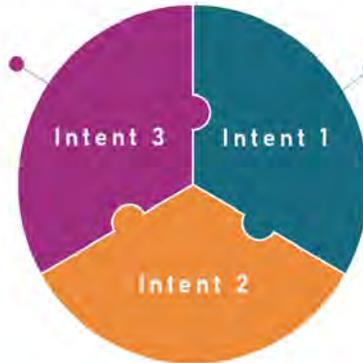
Recommendation Summary: Create long-term treatment for youth with the highest needs.

Primary Public Body: Manitoba Health and Seniors Care

3. Implement a long-term, community based in-patient treatment resource and model for children and youth at the top tier of needs, and evaluate its effectiveness in achieving the intended outcomes

Mental health assessments and treatment services for children and youth at HSC are being expanded.

Outstanding Action: More information and action are needed to meet the intent of the recommendation, which called for a long-term and community-based resource that meet the needs of children and youth who are at the top tier of mental health and addictions care needs.



1. Review national and international best practice and evidence-informed research from experts in the areas of youth mental health and addictions

Planning is underway with national leaders regarding the child and youth Needs-Based Planning framework.

Outstanding Action: A summary review of the best practice and evidence-informed research regarding youth mental health and addictions.

2. Develop a plan for a provincial application of a long-term treatment model, which must be culturally-informed and safe and where staff must be culturally competent

Work has been conducted towards developing a five-year road map. A consultant is being hired to conduct a system-mapping of mental health and addiction services and systems.

Outstanding Action: Clarification on the role and responsibility of the consultant may help meet this intent of the recommendation, if part of the consultation process is to engage with community stakeholders and Indigenous leadership, Elders, children, and youth.

COMPLIANCE DETERMINATION



Actions taken only implement a small part of the recommendation. Evidence supporting that an inpatient, community-based, long-term mental health and addictions treatment has been created and is operational.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	“Stop Giving Me a Number and Start Giving Me a Person”: How 22 Girls Illuminate the Cracks in the Manitoba Youth Mental Health and Addiction System
Date Released:	5/7/2020
Full Recommendation: (including details)	Recommendation Seven: The Manitoba Advocate for Children and Youth recommends that the Government of Manitoba develop an inpatient or community-based long-term treatment resource that offers stabilization, assessment, treatment, and aftercare for youth who are at the top tier of mental health and addictions care needs, and for whom less intensive options have been ineffective.
Intent(s) of Recommendation:	The intents of the recommendation are to: <ol style="list-style-type: none"> 1. Review national and international best-practice and evidence-informed research from experts in the areas of youth mental health and addictions. 2. Using information gathered from experts and in consultation with community stakeholders, including Indigenous leadership, Elders, and children and youth, develop a plan for a provincial application of a long-term treatment model. The model must be culturally informed and safe and staff must be culturally competent. 3. Implement a long-term and community based in-patient treatment resource and model for children/youth at the top tier of needs and evaluate its effectiveness in achieving the intended outcomes.
Issue:	Mental Health and Addictions
Public Body	Government of Manitoba
Dates of Previous Official Updates from Public Body:	July 13, 2021
2. Compliance Determination	
Limitedly Compliant 0.25	Actions taken only implement a small part of the recommendation, requirements are only fulfilled to a limited degree by actions taken, resulting in significant deficiency in implementation.
Self-Assessment	Partially Compliant
Previous Compliance Determination	N/A
3. Rationale for Determination (How did you reach this compliance determination)	

Intent 1: Review national and international best-practice and evidence-informed research from experts in the areas of youth mental health and addictions.

2021

- Manitoba Health and Seniors Care (MHSC) reported that discussions and planning are underway with national leaders regarding the development of a child and youth Needs Based Planning (NBP) framework, and indicated that many of the recommendations assigned to them can be addressed through this process. At this time, the intent of this recommendation is being put on hold until a national Need Based Planning Framework is complete.

Intent 2: Using information gathered from experts and in consultation with community stakeholders, including Indigenous leadership, Elders, and children and youth, develop a plan for a provincial application of a long-term treatment model. The model must be culturally informed and safe and staff must be culturally competent.

2021

- MHWR is leading an engagement process, including a series of consultations, to inform an integrated, whole of government 5-year roadmap. MACY participated in the recent consultation for the MHWR Departmental Roadmap held on August 23, 2021. MHWR's engagement process will guide the work of the department, and is aligned with the department's mission to provide access to mental health and addictions support and treatment to improve the life outcomes for Manitobans in their journey through recovery and healing. This will include services and systems for children and youth.
- MHWR is in the process of hiring a consultant to conduct a mapping of mental health and addictions services and systems in Manitoba, which will inform the development of a Stepped-Care model. Clarification on the role and responsibility of the consultant may help meet this intent of the recommendation, if the consultation process includes meaningful engagement with community stakeholders and Indigenous leadership, Elders, children, and youth.

Intent 3: Implement a long-term and community based in-patient treatment resource and model for children/youth at the top tier of needs and evaluate its effectiveness in achieving the intended outcomes.

2021

- MHSC has engaged Shared Health to expand mental health assessment and treatment services for children and youth at Health Sciences Centre (HSC) in Winnipeg. As physical space is at a premium in HSC, this initiative is being implemented in a phased manner. Phase One of this initiative was implemented in 2020, it included:
 - Improving quality of care in the Children's Hospital Emergency Department (CHED) by providing relief coverage for child and adolescent Psychiatric Emergency Nurses (PENs) who are away due to illness or vacation. The PENs assess children and youth who present in the CHED and facilitate referral to appropriate outpatient resources.
 - Increased individual and group psychotherapy capacity in the Intensive Child and Adolescent Treatment Services (ICATS), a 12-week multi-disciplinary crisis treatment resource.
 - Increased capacity in the Outpatient Mental Health Service (OMHS).
 - Improved access to group therapy and reduced wait times for the Anxiety Disorders Services for Children and Youth (ADSCY).
- Phase Two (Stage One) of this initiative will include:

- Increased capacity in the Child and Adolescent Rapid Assessment Clinic (CARAC) for additional children and youth to be able to receive a rapid psychiatric assessment. This will improve flow from, and wait times in, the CHED. This will also improve capacity to provide urgent consultation to staff in rural and remote areas regarding direct care of patients, thus reducing transfers to CHED.
- Further increased group therapy capacity and reduced wait times in the ICATS.
- Further increased capacity and reduced wait times in the OMHS.
- Further increased capacity and reduced wait times in the ADSCY.
- Shared Health has advised that they are currently interviewing for positions to enable capacity enhancement in these areas. These services were implemented early in 2021.
- MHSC reported that Phase Two (Stage Two) of this initiative requires additional office and treatment space in HSC. Shared Health has submitted a plan for renovations in the 2021/22 Regional Health Plan. Additional service enhancements will be planned once a timeline is solidified for any renovations that may occur.
- Community Emergency Department Violence Intervention Program (CEDVIP) assists youth and young adults aged 14-29 who present with violence-related injuries to the HSC Adult and Child Emergency Departments. The goal of the initiative is to decrease future incidences of violence by addressing issues that put youth and young adults at risk. Individuals who accept CEDVIP services receive wraparound care in the community for approximately one year. CEDVIP is an expansion of the former Emergency Department Violence Intervention Program. The CEDVIP team provides 24/7 on-call coverage by seven community support workers who meet youth at HSC and offer wrap around support in community. The Clinical Team (2.4 social workers, clinical team coordinator) provides 24/7 on-call clinical support and working alone protocol support.
- Manitoba Adolescent Treatment Centre (MATC) continues to have an Intensive Treatment Service Inpatient Service, which is a hospital-based services that provides inpatient assessment, treatment, and/or stabilization for youth with persistent and serious mental health disorders.

Analysis Summary: All three intents of this recommendation appear to be in the early stages of planning. More information and action are needed to meet the intents of the recommendation, which called for a long-term and community-based resources that meet the needs of children/youth who are at the top tier of mental health and addictions care needs. Outstanding questions remain, including whether MHWR will publish the results of their consultation. As such, the recommendation compliance determination is assessed as limitedly compliant.

Section 5: Non-Compliant Recommendations

COMPLIANCE DETERMINATION

Safe Sleep- Recommendation 1

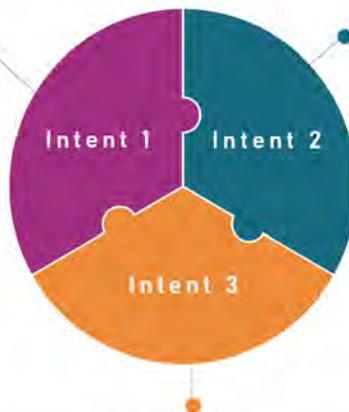
Recommendation Summary: Develop and action plan to ensure every infant in Manitoba has a safe sleep surface (crib, bassinette, or culturally appropriate safe alternative)

Primary Public Body: Government of Manitoba

1. Consult with First Nations and Metis governments on an action plan to ensure every infant in Manitoba under 24 months has a safe sleep surface

No indication that GOM has reached out to Indigenous governments to develop an action plan.

Outstanding Action: Consultations with Indigenous governments.



2. Develop an action plan to ensure every infant in Manitoba under 24 months has a safe sleep surface

GOM is still determining next steps to proceed with analyzing existing programs in preparation of developing an action plan.

Outstanding Action: Development of an action plan.

3. Implement the action plan to ensure every infant under 24 months in Manitoba has a safe sleep surface

An action plan has not been developed yet.

Outstanding Action: Implementation of an action plan.

COMPLIANCE DETERMINATION



The Government of Manitoba is in the very early stages to determine an approach to implementing this recommendation, as some of the areas fall outside of provincial jurisdiction and an analysis/review of programs that support families in accessing safe sleep surfaces are only known to local community service providers.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Safe and Sound: A Special Report on the Unexpected Sleep-Related Deaths of 145 Manitoba Infants
Date Released:	3/26/2020
Full Recommendation (including details)	<p>Recommendation One: The Manitoba Advocate for Children and Youth recommends that the Government of Manitoba develop and implement an action plan, in consultation with First Nations and Metis governments, to ensure that every infant in Manitoba under 24 months has a safe sleep surface (crib, bassinette, or culturally appropriate safe alternative) in which to sleep. The action plan ought to be targeted to both expectant parents and caregivers of infants under 24 months who cannot afford to purchase a safe sleep surface. The action plan will be designed and delivered based on the child-first and substantive equality principles.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • An action plan will prioritize the rights of children over jurisdictional or administrative barriers (child-first principle) and achievement of true equality in outcomes (substantive equality). • The action plan will explore recycling and loan programs, and other cost-effective and innovative approaches. • Parents or caregivers living with low incomes and needing a safe sleep surface will be identified through multiple systems including the health care system, Employment and Income Assistance, the Manitoba Prenatal Benefit Program, and Child and Family Services. • Parents or caregivers in need of a safe sleep surface will be able to self-identify. • As per the principle of non-discrimination detailed in the UNCRC, eligibility criteria will ensure that there is no discrimination of any kind, including national or social origins, or on the basis of race, or residence in a rural or remote community. • Existing governmental policies in the child welfare and social assistance programs that relate to the distribution of safe sleep surfaces will be reviewed and revised if they do not comply with the child-first principle. • Barriers to accessing cribs will be identified and mitigated. <p>IMPACT:</p>

	<ul style="list-style-type: none"> All infants in Manitoba will have a safe sleep surface as is necessary to realize their inherent rights to the highest attainable standard of health and to live and thrive (UNCRC, Art. 24, 6). The Government of Manitoba will ensure that caregivers have the financial and physical resources they need to support child health and wellbeing (UNCRC, Article 27).
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> Consult with First Nations and Metis governments on an action plan to ensure every infant in Manitoba under 24 months has a safe sleep surface. Develop an action plan to ensure every infant in Manitoba under 24 months has a safe sleep surface. Implement the action plan to ensure every infant under 24 months in Manitoba has a safe sleep surface.
Issue:	Safe Sleep
Public Body	Government of Manitoba
Dates of Previous Official Updates from Public Body	May 31, 2021
2. Compliance Determination	
Non-Compliant 0.0	None or almost none of the requirements have been met; even if steps have been taken towards implementation, actions taken are not in line with the nature and intent of the recommendation, or no actions have been taken.
Self-Assessment	Non-Compliant
Previous Compliance Determination	NA
3. Rationale for Determination (How did you reach this compliance determination)	
<p>Intent 1: Consult with First Nations and Metis governments on an action plan to ensure every infant in Manitoba under 24 months has a safe sleep surface.</p> <p>2021</p> <ul style="list-style-type: none"> No actions have been reported about reaching out to Indigenous governments as the Government of Manitoba is still determining next best steps internally before reaching out to external stakeholders beyond its jurisdiction. <p>Intent 2: Develop an action plan to ensure every infant in Manitoba under 24 months has a safe sleep surface.</p> <p>2021</p> <ul style="list-style-type: none"> No actions have been reported on the development of an action plan as the Government of Manitoba is still reviewing what is required for this recommendation, including how to proceed on analyzing pre-existing programs in Manitoba that support families in accessing safe infant sleep surfaces. <p>Intent 3: Implement the action plan to ensure every infant under 24 months in Manitoba has a safe sleep surface.</p> <p>2021</p> <ul style="list-style-type: none"> An action plan has not been developed yet that can be implemented. 	

Analysis Summary: The Government of Manitoba is still determining an approach to implementing this recommendation. As no actions were reported toward implementation, the Government of Manitoba is non-compliant with this recommendation.

COMPLIANCE DETERMINATION

Safe Sleep- Recommendation 3

Recommendation Summary: Develop, implement, and evaluate a new public education campaign to raise awareness of the risk factors associated with sleep-related infant deaths.

Primary Public Body: Manitoba Health and Seniors Care

6. Public education materials will be available in accessible and Indigenous languages

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

1. The public education campaign will be targeted to vulnerable families and be culturally appropriate

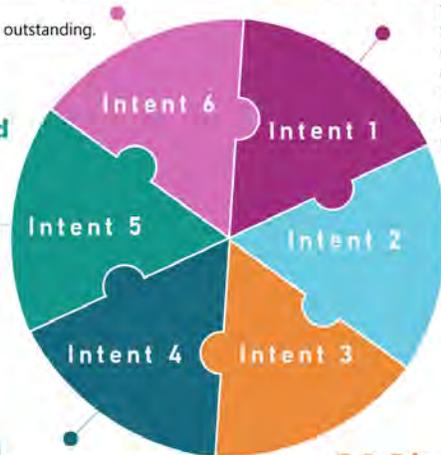
The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

5. Education campaign materials will be distributed during prenatal care

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.



2. Education materials will be developed for different audiences

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

4. The public education campaign will consider various types of media

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

3. Education materials will include multiple risk factors

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

COMPLIANCE DETERMINATION



No action has been reported.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Safe and Sound: A Special Report on the Unexpected Sleep-Related Deaths of 145 Manitoba Infants
Date Released:	3/13/2020
Full Recommendation: (including details)	<p>Recommendation Three: The Manitoba Advocate for Children and Youth recommends that Manitoba Health, Seniors and Active Living (now Health and Seniors Care), in partnership with the Assembly of Manitoba Chiefs’ First Nations Health and Social Secretariat of Manitoba, and First Nations and Metis governments develop, carry out, and subsequently evaluate, a new public education campaign that raises awareness of the known risk factors associated with sleep-related infant deaths.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • This public education campaign will be targeted to vulnerable families and be culturally appropriate, both in content and delivery. • Education materials will be developed for different audiences including expectant mothers, other caregivers such as fathers, grandparents, and extended family members. • Education materials will include multiple risk factors, given that few sleep-related infant deaths involve a single risk factor. • The public education campaign will recognize barriers to information access by considering various types of media including print, radio, video, public advertisement, internet and social media. In particular, radio has been successfully used by the Sacred Babies program to reach remote communities. • Education campaign materials will be distributed to families during prenatal care, in hospital, at The Birth Centre, and by Public Health Nurses post-partum public health visits. Materials will also be made available to all childcare centres, obstetrician and pediatrician offices in Manitoba, community organizations that deliver prenatal and post-natal education classes, and First Nations community health centres/nursing stations.
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. This public education campaign will be targeted to vulnerable families and be culturally appropriate, both in content and delivery. 2. Education materials will be developed for different audiences including expectant mothers, other caregivers such as fathers, grandparents, and extended family members. 3. Education materials will include multiple risk factors, given that

	<p>few sleep-related infant deaths involve a single risk factor.</p> <ol style="list-style-type: none"> 4. The public education campaign will recognize barriers to information access by considering various types of media including print, radio, video, public advertisement, internet and social media. In particular, radio has been successfully used by the Sacred Babies program to reach remote communities. 5. Education campaign materials will be distributed to families during prenatal care, in hospital, at The Birth Centre, and by Public Health Nurses post-partum public health visits. Materials will also be made available to all childcare centres, obstetrician and pediatrician offices in Manitoba, community organizations that deliver prenatal and post-natal education classes, and First Nations community health centres/nursing stations. 6. Public education materials (e.g., books, pamphlets, videos, posters, etc.) developed by the Government of Manitoba, as part of any safe sleep education campaign, will be written in accessible language and available in the prominent Indigenous languages of Manitoba.
Issue:	Safe Sleep
Public Body	Manitoba Health and Seniors Care
Dates of Previous Official Updates from Public Body:	July 13, 2021
2. Compliance Determination	
Non-Compliant 0.0	None or almost none of the requirements have been met; even if steps have been taken towards implementation, actions taken are not in line with the nature and intent of the recommendation, or no actions have been taken.
Self-Assessment	Non-Compliant
Previous Compliance Determination	N/A
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>2021</p> <p>As stated in the response from Manitoba Health, and Seniors Care: “The Public Health Branch has been committed to responding to the current pandemic and will be able to return to regular and routine work such as responding to these recommendations once the COVID-19 vaccination campaign has been completed and has moved into the universal on-going public health systems and processes.”</p> <p>Analysis Summary: No action has been taken towards implementing this recommendation. As such, this recommendation has been deemed non-compliant.</p>	

COMPLIANCE DETERMINATION

Safe Sleep- Recommendation 4

Recommendation Summary: The public education campaign should be informed by data on risk communication and behaviour modification.

Primary Public Body: Manitoba Health and Seniors Care

6. Public education materials will be available in accessible and Indigenous languages

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

1. The public education campaign will be targeted to vulnerable families and be culturally appropriate

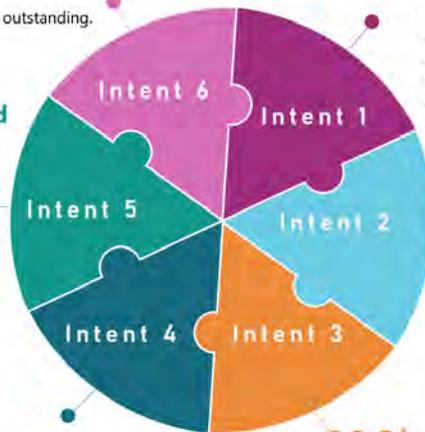
The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

5. Education campaign materials will be distributed during prenatal care

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.



2. Education materials will be developed for different audiences

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

4. The public education campaign will consider various types of media

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

3. Education materials will include multiple risk factors

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

COMPLIANCE DETERMINATION



No action has been reported.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Safe and Sound: A Special Report on the Unexpected Sleep-Related Deaths of 145 Manitoba Infants
Date Released:	3/13/2020
Full Recommendation: (including details)	<p>Recommendation Four: The Manitoba Advocate for Children and Youth recommends that the public education campaign be informed by data presented in this report and by evidence on effective risk communication and behaviour modification.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • This public education campaign will be targeted to vulnerable families and be culturally appropriate, both in content and delivery. • Education materials will be developed for different audiences including expectant mothers, other caregivers such as fathers, grandparents, and extended family members. • Education materials will include multiple risk factors, given that few sleep-related infant deaths involve a single risk factor. • The public education campaign will recognize barriers to information access by considering various types of media including print, radio, video, public advertisement, internet and social media. In particular, radio has been successfully used by the Sacred Babies program to reach remote communities. • Education campaign materials will be distributed to families during prenatal care, in hospital, at The Birth Centre, and by Public Health Nurses post-partum public health visits. Materials will also be made available to all childcare centres, obstetrician and pediatrician offices in Manitoba, community organizations that deliver prenatal and post-natal education classes, and First Nations community health centres/nursing stations.
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. This public education campaign will be targeted to vulnerable families and be culturally appropriate, both in content and delivery. 2. Education materials will be developed for different audiences including expectant mothers, other caregivers such as fathers, grandparents, and extended family members. 3. Education materials will include multiple risk factors, given that few sleep-related infant deaths involve a single risk factor. 4. The public education campaign will recognize barriers to information access by considering various types of media

	<p>including print, radio, video, public advertisement, internet and social media. In particular, radio has been successfully used by the Sacred Babies program to reach remote communities.</p> <p>5. Education campaign materials will be distributed to families during prenatal care, in hospital, at The Birth Centre, and by Public Health Nurses post-partum public health visits. Materials will also be made available to all childcare centres, obstetrician and pediatrician offices in Manitoba, community organizations that deliver prenatal and post-natal education classes, and First Nations community health centres/nursing stations.</p> <p>6. Public education materials (e.g., books, pamphlets, videos, posters, etc.) developed by the Government of Manitoba, as part of any safe sleep education campaign, will be written in accessible language and available in the prominent Indigenous languages of Manitoba.</p>
Issue:	Safe Sleep
Public Body	Manitoba Health and Seniors Care
Dates of Previous Official Updates from Public Body:	July 13, 2021
2. Compliance Determination	
Non-Compliant 0.0	None or almost none of the requirements have been met; even if steps have been taken towards implementation, actions taken are not in line with the nature and intent of the recommendation, or no actions have been taken.
Self-Assessment	Non-Compliant
Previous Compliance Determination	N/A
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>2021</p> <p>As stated in the response from Manitoba Health and Seniors Care:</p> <p>“The Public Health Branch has been committed to responding to the current pandemic and will be able to return to regular and routine work such as responding to these recommendations once the COVID-19 vaccination campaign has been completed and has moved into the universal on-going public health systems and processes.”</p> <p>Analysis Summary: No action has been taken towards implementing this recommendation. As such, this recommendation has been deemed non-compliant.</p>	

COMPLIANCE DETERMINATION

Safe Sleep- Recommendation 5

Recommendation Summary: Any public education materials must be written in accessible language and available in the prominent Indigenous languages.
Primary Public Body: Manitoba Health and Seniors Care

6. Public education materials will be available in accessible and Indigenous languages

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

1. The public education campaign will be targeted to vulnerable families and be culturally appropriate

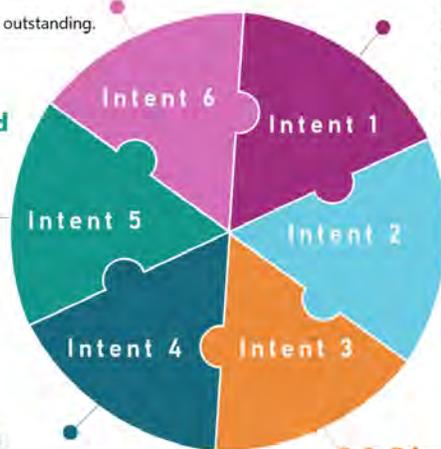
The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

5. Education campaign materials will be distributed during prenatal care

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.



2. Education materials will be developed for different audiences

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

4. The public education campaign will consider various types of media

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

3. Education materials will include multiple risk factors

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

COMPLIANCE DETERMINATION



No action has been reported.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1 Recommendation Information	
Report Name:	Safe and Sound: A Special Report on the Unexpected Sleep-Related Deaths of 145 Manitoba Infants
Date Released:	3/13/2020
Full Recommendation: (including details)	<p>Recommendation Five: The Manitoba Advocate recommends that public education materials (e.g., books, pamphlets, videos, posters, etc.) developed by the Government of Manitoba, as part of any safe sleep education campaign, be written in accessible language and available in the prominent Indigenous languages of Manitoba.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • This public education campaign will be targeted to vulnerable families and be culturally appropriate, both in content and delivery. • Education materials will be developed for different audiences including expectant mothers, other caregivers such as fathers, grandparents, and extended family members. • Education materials will include multiple risk factors, given that few sleep-related infant deaths involve a single risk factor. • The public education campaign will recognize barriers to information access by considering various types of media including print, radio, video, public advertisement, internet and social media. In particular, radio has been successfully used by the Sacred Babies program to reach remote communities. • Education campaign materials will be distributed to families during prenatal care, in hospital, at The Birth Centre, and by Public Health Nurses post-partum public health visits. Materials will also be made available to all childcare centres, obstetrician and pediatrician offices in Manitoba, community organizations that deliver prenatal and post-natal education classes, and First Nations community health centres/nursing stations.
Intent(s) of Recommendation:	<p>The intents of the recommendation are to:</p> <ol style="list-style-type: none"> 1. This public education campaign will be targeted to vulnerable families and be culturally appropriate, both in content and delivery. 2. Education materials will be developed for different audiences including expectant mothers, other caregivers such as fathers, grandparents, and extended family members. 3. Education materials will include multiple risk factors, given that few sleep-related infant deaths involve a single risk factor. 4. The public education campaign will recognize barriers to

	<p>information access by considering various types of media including print, radio, video, public advertisement, internet and social media. In particular, radio has been successfully used by the Sacred Babies program to reach remote communities.</p> <p>5. Education campaign materials will be distributed to families during prenatal care, in hospital, at The Birth Centre, and by Public Health Nurses post-partum public health visits. Materials will also be made available to all childcare centres, obstetrician and pediatrician offices in Manitoba, community organizations that deliver prenatal and post-natal education classes, and First Nations community health centres/nursing stations.</p> <p>6. Public education materials (e.g., books, pamphlets, videos, posters, etc.) developed by the Government of Manitoba, as part of any safe sleep education campaign, will be written in accessible language and available in the prominent Indigenous languages of Manitoba.</p>
Issue:	Safe Sleep
Public Body	Government of Manitoba
Dates of Previous Official Updates from Public Body:	July 13, 2021
2. Compliance Determination	
Non-Compliant 0.0	None or almost none of the requirements have been met; even if steps have been taken towards implementation, actions taken are not in line with the nature and intent of the recommendation, or no actions have been taken.
Self-Assessment	Non-Compliant
Previous Compliance Determination	N/A
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>2021</p> <p>As stated in the response from Manitoba Health and Seniors Care: “The Public Health Branch has been committed to responding to the current pandemic and will be able to return to regular and routine work such as responding to these recommendations once the COVID-19 vaccination campaign has been completed and has moved into the universal on-going public health systems and processes.”</p> <p>Analysis Summary: No action has been taken towards implementing this recommendation. As such, this recommendation has been deemed non-compliant.</p>	

COMPLIANCE DETERMINATION

Safe Sleep- Recommendation 6

Recommendation Summary: Develop an accredited online training module on safe infant sleep practices and make it accessible through the Shared Health Learning Management System.

Primary Public Body: Government of Manitoba

1. Training will be informed by the best available evidence, including the AAP Recommendations on Safe Sleep

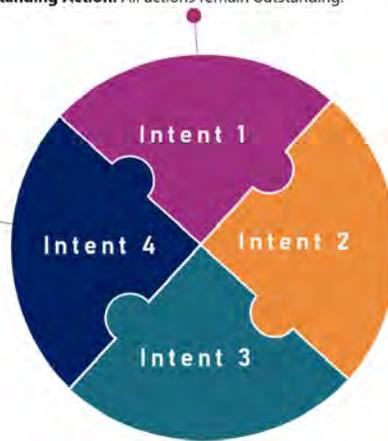
The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

4. Healthcare providers and child and family services providers across the province will have access and receive accredited training

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.



2. All Public Health Nurses, child and family services providers, and Families First Home Visitors in Manitoba should complete the online training about safe infant sleep practices

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

3. Training should become part of mandatory training for newly hired Public Health Nurses, Families First Home Visitors, child welfare providers, and Early Childhood Educators

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

COMPLIANCE DETERMINATION



No action has been reported.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Safe and Sound: A Special Report on the Unexpected Sleep-Related Deaths of 145 Manitoba Infants
Date Released:	3/13/2020
Full Recommendation: (including details)	<p>Recommendation Six:</p> <p>The Manitoba Advocate for Children and Youth recommends that Manitoba Health, Seniors and Active Living (now Health and Seniors Care), in partnership with the Assembly of Manitoba Chiefs' First Nations Health and Social Secretariat of Manitoba, develop an accredited online training module on safe infant sleep practices, accessible through the Shared Health Learning Management System (LMS).</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • Training will be informed by the best available evidence, including the AAP Recommendations on Safe Sleep. • All Public Health Nurses, child and family services providers, and Families First Home Visitors in Manitoba should complete the online training about safe infant sleep practices. • Training should become part of mandatory training for newly hired Public Health Nurses, Families First Home Visitors, child welfare providers, and Early Childhood Educators. • Healthcare providers and child and family services providers across the province will have access and receive accredited training.
Intent(s) of Recommendation:	<p>The intents of this recommendation are:</p> <ol style="list-style-type: none"> 1. Training will be informed by the best available evidence, including the AAP Recommendations on Safe Sleep. 2. All Public Health Nurses, child and family services providers, and Families First Home Visitors in Manitoba should complete the online training about safe infant sleep practices. 3. Training should become part of mandatory training for newly hired Public Health Nurses, Families First Home Visitors, child welfare providers, and Early Childhood Educators. 4. Healthcare providers and child and family services providers across the province will have access and receive accredited training.
Issue:	Safe Sleep
Public Body	Manitoba Health and Seniors Care
Dates of Previous Official Updates from	July 13, 2021

Public Body:	
2. Compliance Determination	
Non-Compliant 0.0	None or almost none of the requirements have been met; even if steps have been taken towards implementation, actions taken are not in line with the nature and intent of the recommendation, or no actions have been taken.
Self-Assessment	Non-Compliant
Previous Compliance Determination	N/A
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>Intent 1: Training will be informed by the best available evidence, including the AAP Recommendations on Safe Sleep.</p> <p>2021</p> <ul style="list-style-type: none"> No information provided. <p>Intent 2: All Public Health Nurses, child and family services providers, and Families First Home Visitors in Manitoba should complete the online training about safe infant sleep practices.</p> <p>2021</p> <ul style="list-style-type: none"> As identified in the Manitoba Health and Seniors Care response, training on safe sleep practices is currently provided to all Public Health Nurses and Families First Home Visitors. <p>Intent 3: Training should become part of mandatory training for newly hired Public Health Nurses, Families First Home Visitors, child welfare providers, and Early Childhood Educators.</p> <p>2021</p> <ul style="list-style-type: none"> Although no new work has been conducted on this recommendation, the response indicates a framework exists for standards of the work of Public Health Nurses through the utilization of the Provincial Public Health Nursing Standards since 2015. <p>As stated in the response from Manitoba Health and Seniors Care: “The Public Health Branch has been committed to responding to the current pandemic and will be able to return to regular and routine work such as responding to these recommendations once the COVID-19 vaccination campaign has been completed and has moved into the universal on-going public health systems and processes.”</p> <p>Analysis Summary: No action has been taken towards implementing this recommendation. As such, this recommendation has been deemed non-compliant.</p>	

COMPLIANCE DETERMINATION

Safe Sleep- Recommendation 7

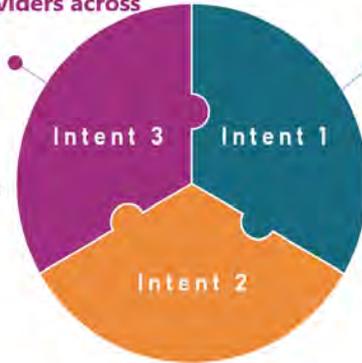
Recommendation Summary: Resource and implement a strategy to expand prenatal and postnatal maternal child health programs in all of Manitoba's First Nations communities.

Primary Public Body: Manitoba Health and Seniors Care

3. The resource will be distributed to all prenatal healthcare providers and child welfare service providers across Manitoba

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.



1. A Manitoba-made resource will be developed that explains the risks associated with prenatal smoking and sleep-related infant deaths

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

2. All pregnant women who disclose smoking will be provided with accurate and culturally appropriate information about smoking cessation

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding.

COMPLIANCE DETERMINATION



No action has been reported.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Safe and Sound: A Special Report on the Unexpected Sleep-Related Deaths of 145 Manitoba Infants
Date Released:	3/13/2020
Full Recommendation: (including details)	<p>Recommendation Seven: The Manitoba Advocate for Children and Youth recommends that Manitoba Health, Seniors and Active Living (now Health and Seniors Care), in consultation with the Assembly of Manitoba Chiefs' First Nations Health and Social Secretariat of Manitoba, develop a smoking cessation resource that prenatal healthcare providers and child welfare service providers can make available to expectant mothers.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • A Manitoba-made resource will be developed that explains the risks associated with prenatal smoking and sleep-related infant deaths. • All pregnant women who disclose smoking will be provided with accurate and culturally appropriate information about smoking cessation. • The resource will be distributed to all prenatal healthcare providers and child welfare service providers across Manitoba.
Intent(s) of Recommendation:	<p>The intents of the recommendation are:</p> <ol style="list-style-type: none"> 1. A Manitoba-made resource will be developed that explains the risks associated with prenatal smoking and sleep-related infant deaths. 2. All pregnant women who disclose smoking will be provided with accurate and culturally appropriate information about smoking cessation. 3. The resource will be distributed to all prenatal healthcare providers and child welfare service providers across Manitoba.
Issue:	Safe Sleep
Public Body	Manitoba Health and Seniors Care
Dates of Previous Official Updates from Public Body:	July 13, 2021
2. Compliance Determination	
Non-Compliant 0.0	None or almost none of the requirements have been met; even if steps have been taken towards implementation, actions taken are not in line with the nature and intent of the recommendation, or no actions have been taken.
Self-Assessment	Non-Compliant

Previous Compliance Determination	N/A
3. Rationale for Determination <i>(How did you reach this compliance determination)</i>	
<p>Intent 1: A Manitoba-made resource will be developed that explains the risks associated with prenatal smoking and sleep-related infant deaths.</p> <p>2021</p> <ul style="list-style-type: none"> • No information provided. <p>Intent 2: All pregnant women who disclose smoking will be provided with accurate and culturally appropriate information about smoking cessation.</p> <p>2021</p> <ul style="list-style-type: none"> • Through the Provincial Public Health Nursing Standards, Manitoba’s Public Health nurses are currently provided materials to discuss the use of tobacco with patients. <p>Intent 3: The resource will be distributed to all prenatal healthcare providers and child welfare service providers across Manitoba.</p> <p>2021</p> <ul style="list-style-type: none"> • No information provided. <p>As stated in the response from Manitoba Health and Seniors Care: “The Public Health Branch has been committed to responding to the current pandemic and will be able to return to regular and routine work such as responding to these recommendations once the COVID-19 vaccination campaign has been completed and has moved into the universal on-going public health systems and processes.”</p> <p>Analysis Summary: No action has been taken towards implementing this recommendation. As such, this recommendation has been deemed non-compliant.</p>	

COMPLIANCE DETERMINATION

Safe Sleep- Recommendation 11

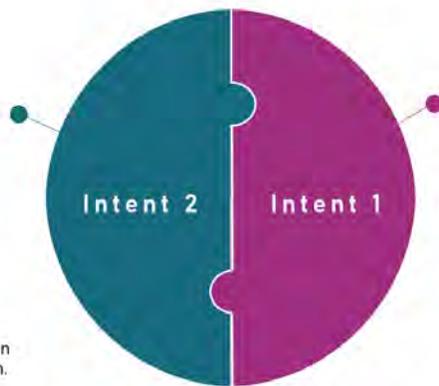
Recommendation Summary: Reinstate the Collaborative Inter-Departmental Working Group on Infant Mortality.

Primary Public Body: Manitoba Health and Seniors Care

2. Annual reports on trends of sleep-related infant deaths will be produced, detailing suggestions for improvement of programs and initiatives

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding



1. The Collaborative Inter-departmental Working Group on Infant Mortality will meet quarterly in a year

The Public Health Branch has been responding to the current pandemic, specifically the COVID-19 vaccination campaign. As such, no action has begun on responding to this recommendation.

Outstanding Action: All actions remain outstanding

COMPLIANCE DETERMINATION



Non-Compliant

No action has been reported.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	Safe and Sound: A Special Report on the Unexpected Sleep-Related Deaths of 145 Manitoba Infants
Date Released:	3/13/2020
Full Recommendation: (including details)	<p>Recommendation 11: The Manitoba Advocate for Children and Youth recommends that the Collaborative Inter-departmental Working Group on Infant Mortality be reinstated and review cases of sleep-related infant deaths quarterly to look at trends and leverage this information to create and implement interventions to prevent future deaths.</p> <p>DETAILS:</p> <ul style="list-style-type: none"> • The Collaborative Inter-departmental Working Group on Infant Mortality will meet quarterly in a year. • Annual reports on trends of sleep-related infant deaths will be produced, detailing suggestions for improvement of programs and initiatives.
Intent(s) of Recommendation:	<p>The intents of the recommendation are:</p> <ol style="list-style-type: none"> 1. The Collaborative Inter-departmental Working Group on Infant Mortality will meet quarterly in a year. 2. Annual reports on trends of sleep-related infant deaths will be produced, detailing suggestions for improvement of programs and initiatives.
Issue:	Safe Sleep
Public Body	Manitoba Health and Seniors Care
Dates of Previous Official Updates from Public Body:	July 13, 2021
2. Compliance Determination	
Non-Compliant 0.0	None or almost none of the requirements have been met; even if steps have been taken towards implementation, actions taken are not in line with the nature and intent of the recommendation, or no actions have been taken.
Self-Assessment	Non-Compliant
Previous Compliance Determination	N/A
3. Rationale for Determination (How did you reach this compliance determination)	
2021	
As stated in the response from Manitoba Health and Seniors Care:	

“The Public Health Branch has been committed to responding to the current pandemic and will be able to return to regular and routine work such as responding to these recommendations once the COVID-19 vaccination campaign has been completed and has moved into the universal on-going public health systems and processes.”

Analysis Summary: No action has been taken towards implementing this recommendation. As such, this recommendation has been deemed non-compliant.

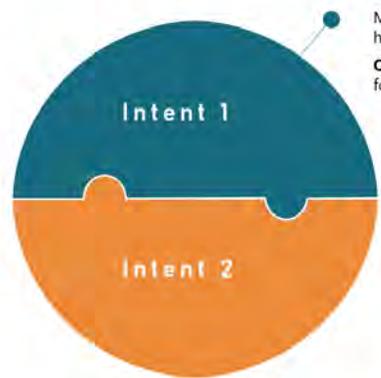
Section 6: Insufficiently Explained Recommendations

COMPLIANCE DETERMINATION

Matthew- Recommendation 5

Recommendation Summary: Create mental health and addictions system navigators to help children and youth.

Primary Public Body: Manitoba Health and Seniors Care



1. Create mental health and addictions system navigators

Mental health and addictions system navigators have not been developed.

Outstanding Action: Demonstrate that funding for system navigators has been secured.

2. Ensure that mental health system navigators follow provincial standards of care, and respond according to the assessed level of risk

Intent 1 of this recommendation needs to be met prior to Intent 2 being assessed.

Outstanding Action: Ensure that all system navigators are trained in case coordination and follow Provincial standards of care.

COMPLIANCE DETERMINATION



Initiatives and actions do not include sufficient justification for inaction. Mental health and addictions system navigators need to be created and implemented.

Recommendation Compliance Summary

This form details the assessment of compliance with recommendations made under Section 27 and Section 31 of *The Advocate for Children and Youth Act*. MACY assesses recommendations for compliance once a year but receives updates from the public bodies every six months.

1. Recommendation Information	
Report Name:	The Slow Disappearance of Matthew: A Family's Fight for Youth Mental Health Care in the Wake of Bullying and Mental Illness
Date Released:	2/27/2020
Full Recommendation: (including details)	Recommendation Five: Create mental health system Navigators to help children and youth. The Manitoba Advocate for Children and Youth recommends that Manitoba Health, Seniors and Active Living (now Health and Seniors Care) develop, implement and fund mental health and addictions system Navigators, who act as case managers for children and youth who are accessing the upper tiers of the youth mental health and addiction system, similar to Ontario's model. These Navigators should be knowledgeable and well-trained and offer case coordination and rapid response services to ensure children and youth know their health care plan, can access appropriate services, and ensure case reviews are initiated when services are not effective. Further, much like the requirement for child and family services workers, mental health and addictions Navigators should provide services in accordance with provincial standards of care that change in their intensity and frequency according to the assessed levels of risk to a child or youth.
Intent(s) of Recommendation:	The intents of the recommendation are to: <ol style="list-style-type: none"> 1. Create mental health and addictions system navigators for children and youth. 2. Ensure that mental health system navigators follow provincial standards of care, and respond according to the assessed level of risk.
Issue:	Mental Health and Addictions
Public Body	Manitoba Health and Seniors Care
Dates of Previous Official Updates from Public Body:	July 13, 2021
2. Compliance Determination	
Insufficiently Explained 0.0	Information provided does not include sufficient justification for inaction and/nor evidence for meeting the intent of the recommendation.
Self-Assessment	Largely Compliant
Previous Compliance Determination	N/A
3. Rationale for Determination (How did you reach this compliance determination)	
Intent 1: Create mental health and addictions system navigators for children and youth.	

2021

- Manitoba Health and Seniors Care (MHSC) reported that the Community Emergency Department Violence Intervention Program (CEDVIP) assists youth and adults aged 14-29 who present with violence-related injuries to the HSC Adult and Child Emergency Departments. CEDVIP provides 24/7 on call coverage by seven Community Support Workers who meet youth at HSC and offer wrap around support in community. Program implementation began in March, 2020. Due to COVID, full implementation was delayed until May, 2020.
- Integrated Youth Services Youth Hubs provide mental health and addictions services, primary health care, and other social services.
- Through the Department of Families, the Government of Manitoba provided \$510,000 to United Way to support 211. The Manitoba 211 phone service is a free, confidential information navigation and referral service that connects Manitobans to government and community-based health and social services in their communities (July 2021).

Intent 2: Ensure that mental health system navigators follow provincial standards of care, and respond according to the assessed level of risk.

2021

- The 211 call centres are accredited and staff work toward certification. They are trained in suicide prevention and mental health recognition and response. They provide referrals to appropriate mental health and/or addiction services (July 2021).

Analysis Summary: The initiatives and actions described do not include sufficient justification for inaction to meet the intent of this recommendation, which is to fund mental health and addictions system navigators for those who are accessing the upper tiers of the youth mental health and addiction system. In order to move this recommendation towards completion, MHSC must demonstrate that: funding for system Navigators, or case managers for children and youth who are accessing the upper tiers of the youth mental health and addiction system has been secured; that these case managers are trained in case coordination and rapid response services to ensure children and youth know their health care plan, can access appropriate services, and ensure case reviews are initiated when services are not effective; and that these system Navigators follow a provincial standard of care. As such, at this time, the compliance determination for this recommendation is insufficiently explained.